



# BIJU PATNAIK INSTITUTE OF INFORMATION TECHNOLOGY & MANAGEMENT STUDIES

APPROVED BY AICTE & AFFILIATED TO BPUT, ODISHA

## Details of Internet Connectivity at BIITM

With the increased dependence and advancements in the area of data and internet connectivity, BIITM has built a robust IT infrastructure. All areas of the campus have secured internet access, where the speed is constantly monitored to ensure a fast browsing, downloading and uploading experience. The details of internet connectivity are provided below:

Sl. No.	Service Provider	Connection Type	Speed
1.	Reliance Jio	Internet Leased Line	50 Mbps
2.	Reliance Jio	Broadband	100 Mbps
3.	Vodafone	Internet Leased Line	10 Mbps
Total			160 Mbps

  
PRINCIPAL  
BIITM, BHUBANESWAR



Your Internet speed is  
**93 Mbps**

Latency		Upload
Unloaded	Loaded	Speed
<b>16</b> ms	<b>87</b> ms	<b>79</b> Mbps

Client: Rayagada, IN 49 37 47 114 Jio  
Server(s): Nagpur, IN | Hyderabad, IN | Block EP Sector V, Saltlake, IN

Settings 90MB 170MB





Date: 10-08-2020

To

M/S Reliance Jio Infocomm Limited,  
1<sup>st</sup> Floor, Fortune Tower, Bhubaneswar  
Orissa

Subject: Work order Confirmation for Internet Leased Line (ILL) service - 50Mbps

Kind attention: Manas Ranjan Kansa

This has reference to your proposal and our subsequent discussions regarding the purchase of Bandwidth Upgradation from 20Mbps to 50 Mbps capacity ILL (Internet Leased line).

We are pleased to place the order for the same with following details

ILL Capacity	: 50 Mbps
Installation address	: BIITM, Plot No.- F/4, Chandaka Industrial Estate, Opposite Infocity, Patia, Bhubaneswar- 751024
One Time charges	: <u>000</u> (Taxes are extra on actuals)
Annual recurring charges	: <u>Rs.3,50,000</u> (Taxes are extra on actuals)
Contract period	: <u>3 years</u>
Payment Terms	: <u>Quarterly</u>
Delivery time	: <u>2 – 3 weeks</u>
IP	: 8 Nos
Billing address	: Same as Installation Address

Other terms and conditions and service specifications are as per your proposal

Looking forward to fruitful relationship,

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Pratap', is written over a blue ink stamp.

**Executive Director**  
**BIITM Bhubaneswar**  
(Signature & Stamp)

Name : Pratap Kumar Balabantaray, Executive Director

Date : 10-08-2020

Place : Bhubaneswar



Date 6 Aug, 2018

To

M/S Reliance Jio Infocomm Limited,  
1<sup>st</sup> Floor, Fortune Tower, Bhubaneswar  
Odisha

**Subject: Purchase order for Internet Leased Line ( ILL ) service - 20 Mbps**

Kind attention: RJIL, Bhubaneswar

This has reference to your proposal and our subsequent discussions regarding the purchase of **20 Mbps** capacity ILL (Internet Leased line).

We are pleased to place the order for the same with following details

ILL Capacity : 20 Mbps

Installation address : Biju Pattnaik Institute Institute of IT & Management Studies,  
Plot No. F/4, Chandaka Industrial Estate, Opposite Infocity,  
Patia, Bhubaneswar, Odisha, Pin-751024

One Time charges : Rs. 10,000 (Taxes are extra on actuals)

Annual recurring charges : Rs. 3,00,000 (Taxes are extra on actuals)

Contract period : 3 years

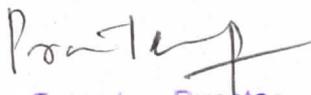
Payment Terms : Quarterly Advance

Delivery time : 4 – 6 weeks

Billing address : Biju Pattnaik Institute Institute of IT & Management Studies,  
Plot No. F/4, Chandaka Industrial Estate, Opposite Infocity,  
Patia, Bhubaneswar, Odisha, Pin-751024

Other terms and conditions and service specifications are as per your proposal

Yours sincerely,

  
Executive Director  
BIITM Bhubaneswar

Name : PRATAP KUMAR BALABANTARAY, Executive Director

Date : 06.08.2018

Place : BHUBANESWAR

# Customer Acceptance Document

1. Organization Name: Biju Patnaik Institute of Information Technology and Management
2. Site Address: Biju Patnaik Institute of Information Technology and Management, (BIITM), Bhubaneswar
3. Circuit id: ILL\_9120010330\_300628203611
4. Services: Internet Leased Line (ILL)
5. Customer Contact Details:

Sr No	Name	email id	Contact Number
1	Ameya Ranjandas		9438059067
2			
3			

6. Service details:

Sr No	Parameters	Details
1	Circuit id	ILL_9120010330_300628203611
2	Circuit Bandwidth (Mbps / Gbps)	20 Mbps
3	Media (Fiber / UBR / FTTx)	Fiber
4	WAN IP Address with subnet mask	136.232.3.244/30
5	LAN IP Address with subnet mask	136.233.9.192/29
6	Gateway IP Address	136.232.3.245
7	Routing Protocol	
8	AS Number in case of BGP	
9	Port Type (Electrical / Optical)	Electrical
10	Customer facing Port Number	

7. Jio provided Inventory / Equipment details at site:

Sr No	Make & Model Number of Equipment	Serial Number	Quantity
1	Techroute	20080301511	01
2			
3			

8. Test Chart for Service parameter(s):

Sr No	Test Parameter	UoM	Committed	Observed
1	Latency	ms		28 ms
1a	Mumbai to London	ms		
1b	Mumbai to New York	ms		
1c	Chennai to Los Angeles	ms		

1d	Chennai to Singapore	ms		
1e	Mumbai to Chennai	ms		
2	Packet Loss	%		
3	Jitter (as applicable)	ms		
4	Bandwidth	Mbps / Gbps		20 Mbps
5	RFC 2544	RFC 2544 Report		

9. Last mile network connectivity diagram

Connectivity diagram attached.

For Reliance Jio Infocomm Limited (RJIL)

Name: *Job Kumar Guna*

Signature: *[Handwritten Signature]*

Date: *05/11/2018*

### Customer Acknowledgement

I hereby acknowledge that I have tested the said link and associated services bearing Circuit id # \_ILL\_9120010330\_300628203611\_ and certify that the services are satisfactory and as per design / order.

Basis the above, I hereby authorize Reliance Jio Infocomm Limited (RJIL) to initiate services and billing effective date DD/MM/YYYY

Name: *Amiya Ranjandas*

Signature: *[Handwritten Signature]*

Date: 02-11-2018

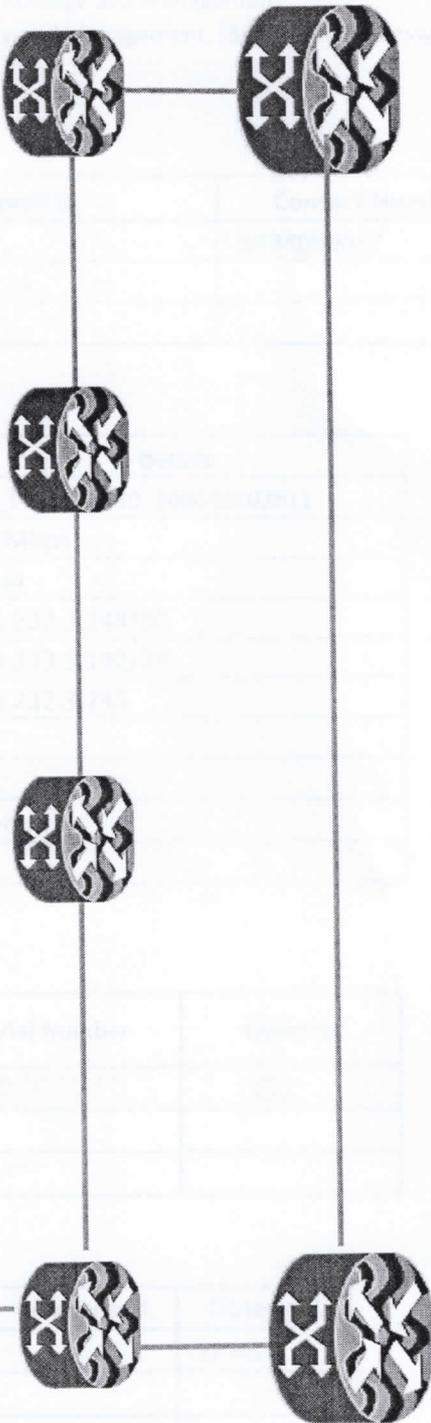
Company Seal



1-OR-BBSR-ENT-0079

I-OR-BBSR-AG2-0002  
BBSRAIMSAAR001

I-OR-BBSR-AG2-0003  
BBSRKLHSAAR001



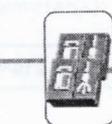
I-OR-BBSR-ENB-0136  
BBSRKLGVPAR001

I-OR-BBSR-ENB-6056  
BBSRHSBDPAR001

I-OR-BBSR-ENB-0023  
BBSRNCVPPAR001

I-OR-BBSR-ENB-0156  
BBSRKLHSPAR002

Gi0/3/1



I-OR-BBSR-ENT-0079  
DEMARC

# BIJU PATNAIK INSTITUTE OF INFORMATION TECHNOLOGY & MANAGEMENT STUDIES



APPROVED BY AICTE & AFFILIATED TO BPUT, ODISHA

Ref. No - BIITM/MBA/047/21  
Date: 26-Feb-2021

To,

**Vodafone Idea Limited (ODISHA)**

Unit - 41, E 52, Infocity, Chandrasekharpur,  
Chandaka Industrial Estate,  
Bhubaneswar – 751024, Odisha

Sub: - **(Purchase Order For Bandwidth Upgradation from 4 Mbps to 10 Mbps 1:1 ILL  
(Internet Leased Line)**

With reference to the above and further to the discussion we had with you, we are pleased to place our order for bandwidth up gradation from 4 Mbps to 10 Mbps 1:1 ILL (Internet Leased Line) Service to Vodafone Idea Ltd.

**CKT ID-ENT32KOLBHU021906**

**Mutually Agreed Tariff & Commercial details will be as below:-**

<b><u>Commercials for Internet Leased Line</u></b>			
<b>Customer Name</b>	<b>B/W</b>	<b>Total Annual Recurring Charges (INR)</b>	<b>One Time Charges (INR)</b>
<b>BIJU PATNAIK INST OF INFORMATION TECHNOLOGY &amp; MANAGEMENT</b>	<b>10 MBPS  (1:1)</b>	<b>1,00,000</b>	<b>0</b>

- 1: Service Tax: Extra as applicable
2. Contract period: 2 Years
3. Payment terms, monthly in Advance.
4. CPE will be provided & managed by Customer

**Billing & Installation Address:**

**AS PER BASE ORDER**

We are looking forward to your necessary arrangement to do the needful in this regard & confirm.

Thanking You.

Yours truly,

**Executive Director**

## Agreement

This Agreement and its Schedules, is entered into by and between **Vodafone Idea Limited**, formerly, Idea Cellular Limited) (CIN L32100GJ1996PLC030976) incorporated and registered in India under the provisions of the Companies Act, 1956 having its registered office at Suman Tower, Plot No. 18, Sector 11 Gandhinagar – 382 011 Gujarat, India and its offices inter alia at Peninsula Corporate Park, Ganpatrao Kadam Marg, Lower Parel, Mumbai 400013, India and at 10th Floor, The Birla Centurion, Plot no.794, B Wing, Pandurang Budhkar Marg, Worli, Mumbai: 400030 (hereinafter referred to as "**Vodafone Idea**" which expression shall be deemed to mean and include its successors and assigns) And **BIJU PATNAIK INSTITUTE OF INFORMATION TECHNOLOGY AND MANAGEMENT STUDIES**, registered in India having its registered office at PLOT. NO.F/4, Chandaka Industrial Estate, oppo. Infocity, Patia **Bhubaneswar 751024** (hereinafter referred to as "**Customer**" which expression shall be deemed to mean and include its successors and assigns) is effective from \_24<sup>th</sup> day of February 2021\_(the Effective Date");

- A. Customer agrees to avail the Services in accordance with the terms of this Agreement, Schedules, the duly filled and signed Customer Agreement Form ("CAF") hereinafter collectively referred to as "Agreement"). This Agreement hereby incorporates the CAF by reference which is an integral part of the terms on which Services are being rendered.
- B. In the event of any conflict the order of precedence is (i) CAF (ii) Schedules (iii) terms of Agreement.
- C. Vodafone Idea and Customer shall be deemed to mean and include its or their respective successors and permitted assigns ("Party/Parties").
- D. Parties agree to make any change to this Agreement only by way of an addendum.

### TERMS AND CONDITIONS

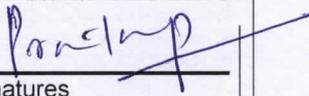
1. The obligations of the Customer under this Agreement shall be deemed to include their employees, agents and End User (any person who uses the Services);
2. Obligations of the Customer are given by the Customer for itself and on behalf of all Customer Group Companies set out in Schedule \_\_\_. The obligations of the Customer shall be joint and several with the obligations of those Customer Group Companies, which avail the Services under this Agreement. If the Customer group Company breaches any such obligations, the Customer shall be responsible for performing such obligations (including payment obligations), acts, or omissions of such Customer Group Company;
3. The Customer and/or Customer Group Company shall order the Services by signing the order form along with the relevant Schedules and CAF with necessary documents. All Services (as specified in Services Schedules) so ordered shall be governed by the terms of this Agreement. The Customer and/or Customer Group Company shall use the Services as per this Agreement. With effect from the date of its submission of the relevant CAF and Services Schedules, the relevant Customer Group Company shall become a Party and shall be deemed included in the expression "Customer".
4. Vodafone Idea shall be under no obligation to activate the Services until the satisfactory verification of the CAF and documents mandated by Applicable Law. Each new Service shall require a new CAF to be submitted by the Customer. Vodafone Idea is obliged and liable only to the extent and upon a CAF is duly signed for each Service by Customer's authorised representative.
5. Services shall commence from Service Commencement Date and Customer undertakes to pay from Service Commencement Date.
6. The Customer has read, understood and shall be solely responsible and accountable for any violation of Fair Usage Policy (wherever applicable) and Privacy Policy (as updated from time to time) as set out in Vodafone's website at [www.vodafone.in](http://www.vodafone.in).
7. The Customer shall, when required, assist Vodafone Idea in its dealings with law enforcement agencies and governmental authorities.
8. Vodafone Idea shall not be liable to the Customer or End User (i) for damages to or loss of data, information or other content in the course of implementation or usage of the Services.; (ii) for any malfunctions or interruptions in the Services caused as a result of the use of the Services by third parties or any force

majeure event; (iii) for any message content, or regarding any interactive actions or omissions by or on behalf of the Customer or its End User; and (iv) for use of the Services and the transacted business/transmitted communication. Vodafone Idea does not guarantee of complete security of Customer's communications.

9. Each Party warrants to the other Party that: (i) it has the requisite power to enter into and perform this Agreement and has all necessary consents, approvals, permissions and licenses that are required for the performance of its obligations; (ii) this Agreement is valid and binding on it; and (iii) each Party shall inform and cooperate as may be required for exchange relevant and necessary data and work out measures to prevent or eliminate fraud, misuse or damage and also in defending any claim threatened or brought by any governmental authorities or third party in relation to the matters arising out of this Agreement.
10. Vodafone Idea makes no warranties or representations, express or implied, either in fact or by operation of law, statutory or otherwise, including warranties or terms of merchantability, satisfactory quality, fitness for purpose, title or non-infringement.
11. Each Party shall comply with all Applicable Law (as applicable to it) and the Customer shall not do or omit to do any act or thing which may prejudice the interests of Vodafone Idea or cause Vodafone Idea to be in breach of its license conditions. Each Party shall also comply with all applicable laws relating to bribery and corruption and (i) shall not do, or omit to do, any act that will cause the other Party to be in breach of any such applicable law, (ii) shall not give or receive any bribes, including in relation to any public official; and (iii) shall maintain an effective anti-bribery compliance regime that monitors compliance and detects violations.
12. Parties do hereby consent that all confidential information or documentation disclosed between them relating to business which is of a technical nature or involves research and development, that is rightfully obtained, will be kept under strict confidentiality and the recipient Party shall not be permitted to reproduce any copies or ownership of the same. The obligation of confidentiality shall be valid for 5 years post termination or expiry of the Agreement.
13. Customer shall take precautions in accordance with industry best practice to ensure that no Virus is introduced in Vodafone's network, and if a virus is ever introduced promptly take all steps (at its own cost) as directed by Vodafone.
14. The Customer shall co-operate or provide its assistance and share correct, accurate and complete details to enable Vodafone Idea to resolve any technical or system related issues pertaining to the Services.
15. Each Party which is in breach of this Agreement shall indemnify and keep indemnified the other Party against all claims arising under or in connection with (i) any breach of the provisions on compliance with Applicable Law; (ii) any breach of the provisions on compliance with Anti-bribery and Anti-corruption obligations; (iii) any breach of its confidentiality obligations; and (iv) infringement of Intellectual Property Rights.
16. The Customer shall indemnify and keep indemnified Vodafone Idea (or its officers, employees, affiliates and their agents) against all claims arising under or in connection with: (i) Customer's or End User's (a) use of the Services for any purpose other than as specified in the Agreement / non-compliance of CAF terms; (b) acts or omissions resulting into loss or damage to real and tangible property, caused by (or relating to the strict liability); (c) transmission of illegal or unlawful content; and (d) infringement of privacy and data protection laws; and (ii) fines / penalties imposed on Vodafone Idea by any governmental authorities resulting from Customer's or End User's acts or omissions.
17. A Party's aggregate liability under or in connection with this Agreement (whether is contract, tort (including negligence), breach of statutory duty, indemnity or otherwise) during consecutive 12 month period starting on the date of last signature of this Agreement ("Liability Period") shall not exceed to a sum equal to hundred per cent (100%) of the aggregate value of all charges paid or payable in respect of the Liability Period. Where the charges have been paid or payable for less than 12 months in any Liability Period, a Party's liability shall not exceed the average monthly charge paid or payable for that Liability Period multiplied by 12 this liability cap shall not apply to non-payment of charges or Exit Charges.
18. Nothing in the Agreement excludes or limits liability in relation to: (i) any claim recoverable under Clause 15 & Clause 16; or (ii) the Customer's liability for wilful default or wilful abandonment; or (iii)

- fraud or fraudulent misrepresentation; or (iv) any liability which cannot be excluded by law.
19. The Lock in Period for all Services commences upon Service Commencement Date as mentioned in the relevant Schedules.
  20. This Agreement is effective as of the Effective Date and will continue unless otherwise terminated. The Term of each relevant Service shall be as per relevant Schedules.
  21. Either Party may terminate this Agreement immediately on formal written notice and without liability, if the other Party : (i) becomes subject to an Insolvency Event; or (ii) becomes subject to a force majeure event which continues for forty-five (45) consecutive days; or (iii) commits a material breach, and, in the case of a breach capable of remedy, fails to remedy such breach within thirty (30) calendar days after receiving formal written notice to do so; or (ii) commits a series of breaches which when taken together amount to a material breach.
  22. Vodafone Idea may terminate this Agreement immediately on formal written notice to the Customer, and without liability, if there is a change in control of the Customer which results in the Customer being controlled by: (i) a competitor; or (ii) a person in relation to which Vodafone Idea has a documented internal policy of not trading; or (iii) Customer has violated the Applicable Law.
  23. Either Party may terminate this Agreement for convenience on thirty (30) calendar day's written notice except that if the termination of this Agreement by the Customer is effective prior to the expiry of any relevant Lock in Period, the Customer shall pay the applicable Exit Charge and any other sums payable in accordance with this Agreement.
  24. Vodafone Idea may suspend or terminate Services, take other action and/or collect any applicable financial penalty as levied by any governmental authority for any unauthorized or unlawful use of the Services. In the event Customer fails to pay any charges due within ninety (90) calendar days of the payment due date, Vodafone Idea shall be entitled to terminate the Agreement as applicable by serving Customer with seven (7) calendar days written notice of such termination. If such termination is within the Lock in Period, Vodafone Idea shall be entitled to recover not only the charges but also Exit Penalty.
  25. In the event, Vodafone Idea chooses to suspend the Services instead of termination due to non payment of charges due for a period of ninety days, the Customer shall be liable to pay the charges during the suspension period.
  26. The Customer acknowledges that (i) Vodafone Idea acts as an intermediary and has no editorial right over any information transmitted on use of the Links and Services by the Customer; and (ii) Vodafone Idea may be required to collect, store and process personal data and usage data while providing the Services and consents to such collection, storage and processing. To the extent that personal data and usage data are collected, stored and processed by Vodafone, the Customer agrees to provide Vodafone Idea with such assistance as necessary to render that processing compliant with applicable data protection law. The Customer shall not do, cause or permit anything which may result in a breach by Vodafone Idea of applicable data protection law.
  27. Parties shall not use other Party's marks or register any confusingly similar devices, logos, trade names, trademark or domain names and shall not do any act detrimental to the other Party's marks or goodwill or reputation.
  28. This Agreement shall be subject to laws of India, and courts of jurisdiction shall be of Mumbai, over any dispute, controversy or claim (including any question regarding its existence, validity or termination) arising herein.
  29. If any term or provision of this Agreement is held to be invalid, illegal or unenforceable in any respect, such provision will be ineffective only to that extent without invalidating the remainder of such provision or this Agreement.
  30. Neither Party shall without prior written consent of other, not assign, novate, subcontract or otherwise transfer any of its rights or obligations, save that Vodafone Idea may assign, novate, subcontract or otherwise transfer any of its rights or obligations herein and also subcontract the provisioning of part of the Services.
  31. Except as required by Applicable Law, the Customer shall not issue any announcement or other communication to any third party concerning its dealings with Vodafone Idea in relation to this Agreement in any promotional, advertising or other materials, without Vodafone's prior express written consent.
  32. Customer shall not issue any announcement or other communication to any third party concerning its dealings with Vodafone Idea in relation to this Agreement.
  33. This Agreement is on principal to principal basis.
  34. No Party shall export, directly or indirectly, any technical data acquired from any other Party under this Agreement (or any products, including software, incorporating any such data) in breach of any Applicable Law including United States export laws and regulations.
  35. Formal written notices to be given only to the registered address of the Parties
  36. Neither Party shall be responsible for failure due to an impending 'force majeure event', provided that the subjected Party: (i) has promptly notified of the circumstances which may result in failure to perform its obligations; (ii) could not have avoided the effect of the force majeure event by taking precautions.
- 37. DEFINITIONS**
- "Applicable Law"** means all laws, legislation, regulations, binding codes of practice, or rules or requirements of any relevant government or governmental agency applicable to the Services;
- "End User"** means any person who makes use of the Links or avails the Services;
- "Exit Charge"** means an amount equivalent to the agreed monthly charges multiplied by the number of months remaining in the Lock in Period (measured from the date of termination to the expiry of the Lock in Period);
- "Lock in Period"** means the period commencing from the Service Commencement Date, during which a Customer cannot terminate the Agreement / Services, whether in whole or part, without the payment of Exit Charges as specified in the relevant Schedules;
- "Payment Period"** means the due date mentioned in the relevant Schedules;
- "Services"** as specified in the respective Service Schedule;
- "Service Commencement Date"** means the date when the Services are certified by Vodafone Idea as being active or the date when the Services are delivered to the Customer as confirmed by Vodafone Idea in writing.
- "Services Schedules"** means Service specific schedules as opted for by the Customer.
- "Insolvency Event"** means: (i) entry into a voluntary arrangement with creditors; (ii) becoming subject to an administration order; (iii) going into liquidation (otherwise than for the purpose of bona fide solvent amalgamation or reconstruction); (iv) having an encumbrancer take possession of, or a receiver or administrative receiver appointed over any assets; (v) ceasing or threatening to cease to carry on business; or (vi) any similar event under the laws of any relevant jurisdiction
- "Tax" or "Taxes"** means all CGST, SGST, UTGST, IGST, GST compensation cess or all indirect taxes, including VAT, sales tax, service tax, excise duty, privilege tax, duties, fees, levies or surcharges imposed by, or pursuant to the laws, statutes or regulations of any governmental agency or authority;

IN WITNESS WHEREOF, the Parties hereto, acting through their duly authorised representatives, have caused this Agreement to be executed the day, month and year first above written.

Signature of the Parties	
<b>Biju Patnaik Institute of Information Technology &amp; Management studies</b>	 _____ Signatures
	Mr. Pratap Kumar Balabantaray _____
	Executive Director _____
	Bhubaneswar _____
	24/02/2021 _____
<b>Vodafone Idea Limited</b>	_____ Signatures
	Name _____
	Designation: Authorised Signatory _____
	Place: _____
	Date _____



To,

Date:31-May-2019

**Vodafone Mobile Services Limited (ODISHA)  
Unit - 41, E 52, Infocity, Chandrasekharpur,  
Chandaka Industrial Estate,  
Bhubaneswar - 751024, Odisha**

**Sub: - Order for downgrade of Lease line to 4 Mbps**

Dear Sir,  
Institute Name: **BIJUPATNAIK INSTOF INFORMATION TECHNOLOGY & MANAGEMENT STUDIES**  
Circuit Id: **ENT32KOLBHU021906**  
Product: **ILL**  
Existing Plan: **16 Mbps**

**Revised Bandwidth - 4 Mbps**  
**Total Annual Recurring Charges (INR) - 90,000/-**  
**Contract Period (Years) - 1 Year**

The above order is placed with subsequent discussion in response to your proposal by e-mail on Dated 30/05/2019 under the following terms and conditions.

- The above charges are exclusive of service tax as applicable.
- Payment shall be made on receipt of the invoice by cheque.
- Service Activation: 4-6 weeks from Date of PO
- The advance notice period for any disconnection request shall be of 1 month.
- The service provider shall ensure uninterrupted services.

**Thanking You,  
Yours Faithfully**

A handwritten signature in black ink, appearing to be "P. Patnaik", is written over a horizontal line.

**Executive Director**

\*Copy to accounts.



To,

Date: 20-Jun-2017

Vodafone Mobile Services Limited (ODISHA)  
Unit - 41, E 52, Infocity, Chandrasekharapur,  
Chandaka Industrial Estate,  
Bhubaneswar - 751024, Odisha

Kind Attention Mr. Sandeep Kumar Panigrahi

Sub: - Order for Up gradation of 1:1 ILL Services from 2 Mbps to 16 Mbps

With reference to the quotation intimating price through email dated 20.06.2017 on the above subject we are pleased to place our order for up gradation from 2 Mbps to 16 Mbps 1:1 ILL (Internet Leased Line) Service to Vodafone Mobile Services Ltd. for our Institute Biju Patnaik Institute of IT & Management Studies located at Plot No- F/4, Chandaka Industrial Estate, Opp. Infocity, Patia, Bhubaneswar - 24 .

Mutually Agreed Tariff & Commercial details are given below:-

Commercials for Internet Leased Line			
Customer Name	B/W	Total Annual Recurring Charges (INR)	One Time installation Charges (INR)
BIJU PATNAIK INSTITUTE OF IT & MANAGEMENT STUDIES	16 MBPS (1:1)	3,60,000	10,000

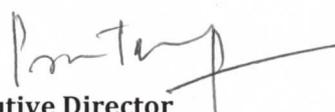
- 1: Service Tax: Extra as applicable
2. Contract period: ~~2 Year~~ 2 Years. *10% 10%.*
3. Payment terms, QUARTERLY.
4. Router will be provided and Managed by Customer.
5. Exit Clause: 30 Days' Notice Period

**Billing & Installation Address:**

Plot No- F/4, Chandaka Industrial Estate, Opp. Infocity, Patia, Bhubaneswar - 24

We expect early installation and uninterrupted service from you.

Thanking You,  
Yours Faithfully

  
Executive Director

\*Copy to accounts.



# BIJU PATNAIK INSTITUTE OF INFORMATION TECHNOLOGY & MANAGEMENT STUDIES

APPROVED BY AICTE & AFFILIATED TO BPUT, ODISHA

Dt.: 23.12.2014.

To,  
Vodafone Spacetel Ltd.  
Module – A, II Floor, Fortune Towers  
Chandrasekharapur, Bhubaneswar – 751 023

## Sub.: Purchase Order for 2 Mbps 1:1 ILL (Internet Leased Line) Services

With reference to the above and further to the discussion we had with you, we are pleased to place our order for 2 Mbps 1:1 ILL (Internet Leased Line) Service to Vodafone Spacetel Ltd. For our organization at our ~~Berhampur~~ <sup>Bhubaneswar</sup> Odisha location.

Mutually Agreed Tariff & Commercial details will be as below:-

Commercials for Internet Leased Line					
Customer Name	B/W	Quantity	Period of Service Relationship	Total Annual Recurring Charges(INR)	One Time installation Charges(INR)
Biju Patnaik Institute of Information Technology and Management Studies, BBSR	2Mbps (1:1)	01	01 year	Rs.90000/-	Rs.5000/-

1. Service Tax: Extra as applicable
2. Period of Service Contract: 1 year
3. Payment terms: Monthly

Installation Address:

At- Plot No.- F/4, Opposite Infocity, Patia, Bhubaneswar-751024 (Odisha)

We are looking forward to your necessary arrangement to do the needful in this regard & confirm.

Thanking you

Yours truly,

EXECUTIVE DIRECTOR  
BIITM

Copy to:

Accounts

Received  
Manual parking  
vodafone  
23/12/14

# Commercial Form

Circle Office:  
Reliance Jio Infocomm Ltd. 1ST FLOOR, WING-A/B, FORTUNE TOWER, GANGADHAR  
MEHER MARG, CHANDRASEKHARPUR, BHUBANESWAR-751023, ODISHA



CF No. CFH0002P2V

Organization Name  
BIJU PATNAIK INSTITUTE OF INFORMATION TECHNOLOGY  
AND MANAGEMENT STUDIES-9120010330

Registered Office:  
Office -101, Saffron, Nr. Centre Point, Panchwati 5 Rasta, Ambawadi, Ahmedabad-380006,  
Gujarat, India CIN:U72900GJ2007PLC105869

## Enterprise Details

Existing Customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	Company HQ ID	9120010330	Company Registration No.	3517507092/2018/EOA
Contract Period (In Months)	12	CAF No.	OREH0001GX	Billing Location ID	9120096232

## Service Details

Product Name  Product Offer

Sr. No.	No. Of Sites / Connections	Product Offer	Home TV	Home Voice	CPE - 1		CPE - 2	
					Provided by	Device / Make and Model	Provided by	Device / Make and Model
1	1	1403731	No	Yes	RELIANCE	ONT Gateway/Mid	NA	NA/NA
2								
3								
4								
5								
6								

## Commercial Details

(KINDLY FILL THE FORM IN CAPITAL LETTERS)

Sr. No.	No of Sites	One Time Charge (₹)		Total One Time Charge (₹)	Recurring Charges (₹)			Total Recurring Charges (₹)
		Installation	Security Deposit		CPE-1 Rental	CPE-2 Rental	Plan Charges	
	[Z]	[X]	[Y]	[X+Y] x [Z]	[A] Rental X Quantity	[B] Rental X Quantity	[C]	[A+B+C]
1	1	0.0	2500.0	2500				0
2								
3								
4								
5								
6								

Total One Time Charges (In Figures) ₹ 2500 In Words (₹) two thousand five hundred Only

Total Recurring Charges Per Annum (In Figures) ₹ 0 In Words (₹) Zero Only

Total Plan Charges Per Month (In Figures) ₹ \_\_\_\_\_ In Words (₹) \_\_\_\_\_  
(Per Site X Plan Charge)

Taxes GST Extra as applicable

## Billing Details

Billing Plan Name  Plan Code  Billing Model  Prepaid  Postpaid

Billing Periodicity  Monthly  Bi-Monthly  Quarterly  Half-Yearly  Yearly Payment  Advance  Arrears Arrears-18 Days Terms Contract Period (In Months)

## Customer Declaration

I / We have read and understood the terms and conditions provided overleaf and acknowledge that the tariff plan selected and applicable rates from part of this agreement

Date	
Place	Pratap Kumar Balabantaray KUMAR BALABANTARAY
	Name of Customer / Authorized Signatory
	Signature of Customer / Authorized Signatory

## For Office Use Only

Corporate ID  CAF No.  Opportunity ID

Amount ₹ \_\_\_\_\_ vide Cheque / DD No \_\_\_\_\_ dated \_\_\_\_\_ of \_\_\_\_\_ bank received.

## Acknowledgement

Perforated Area for Detaching Receipt cum Acknowledgment of Payment

This receipt is meant for payments made by Cheque / Demand Draft

Received ₹ \_\_\_\_\_ (in figs) \_\_\_\_\_ (in words)

From \_\_\_\_\_ vide \_\_\_\_\_

Received Cheque / DD No \_\_\_\_\_ dated \_\_\_\_\_ of amount Rs. \_\_\_\_\_

drawn on \_\_\_\_\_ bank in \_\_\_\_\_ city (subject to realization)

CAF No

CF No

Date

Place

Signature of Sales Executive



## Terms and Conditions

The terms and conditions mentioned herein shall form the integral part of the accompanying Enterprise Application Form ("EAF").

### 1. Definitions:

Capitalized terms used but not defined herein shall have the meaning assigned in the Enterprise Application Form (EAF), Service Level Agreements, wherever applicable.

- (i) Affiliates shall mean with respect to Reliance Jio Infocomm Ltd (RJIL), any person directly or indirectly controlling, controlled by, or under direct or indirect common control with RJIL and includes any associate companies of RJIL.
- (ii) Agreement shall mean the Product Terms and Conditions mentioned herein, Commercial Form, along with Technical Service parameters provided in the Service Annexure form (SAF), the terms and conditions of Enterprise Application Form (EAF), collectively.
- (iii) Equipment shall mean and include telecommunication equipment, required for provisioning of the Services.
- (iv) Exit Charges shall mean the charges and applicable taxes which are required to be paid by the Customer to RJIL in the event of termination of Services prior to the expiry of the Contract Period owing to any reasons save and except as stated in the Agreement.
- (v) Contract Period shall mean the period specified in the Commercial Form during which the Customer shall not terminate /surrender the Services.
- (vi) Premises shall mean the area of any building and includes buildings with land appurtenant thereto, owned / lawfully possessed or occupied by the Customer and includes all common areas, ducts, pathways, ramp, basements, terraces, roof top, compound/garden, various locations in the building etc.
- (vii) Services/Product shall mean the telecommunication services provided by Reliance Jio Infocomm Ltd (RJIL) in terms of the Unified license granted and chosen by the Customer. The details of the Product variant shall be as specified in the Commercial Form. The term Service and Product are used interchangeably and shall be construed accordingly.
- (viii) Speed shall mean the measure of capacity of digital packet transmission, for transmission of data. It is expressed in bits per second.

Headings, sub-para are inserted for convenience only and shall not affect the interpretation of this Product Terms and Conditions.

### 2. Product Terms and Conditions (PTC)

(i) RJIL shall provide Services at Premises, for exclusive use of Customer, after due verification and acceptance by RJIL of the details provided by Customer in the EAF, Commercial Form (CF) and Service Annexure form (SAF). The provision of Services shall be subject to

- (a) terms and conditions of EAF as applicable,
- (b) terms and conditions of Unified License granted by DoT,
- (c) directions of DoT, TRAI and other competent authorities;
- (d) any specific terms and conditions may be notified by RJIL from time to time, which are relevant to the Services and in compliance of directions of regulatory or government authorities
- (e) Force Majeure Conditions as applicable
- (f) compliance by Customer of its own License terms and conditions and or permissions granted by competent authorities,
- (g) Services shall be made available to the Customer in the area, where the Customer has requested for provision of Services, which shall be subject to commercial viability and technical feasibility and availability of RJIL network and infrastructure at the relevant area where the Services are sought. Services shall commence from the date of activation of the Services and the SLAs if any agreed shall be effective post activation of Services.
- (ii) Customer agrees that, in order to maintain or improve Service(s) or for other business, technical reasons, RJIL may at its sole discretion modify or temporarily restrict or suspend all or any part of the Services after due intimation to Customer, without prejudice to any other rights of RJIL to suspend or terminate the Services, for non-payment of any amounts due, breach of the terms and conditions of Services by the Customer or as per the terms and conditions of EAF, or any other agreement, or in the event of commencement of proceedings against the Customer for winding up, bankruptcy or liquidation, appointment of receiver against the assets of the Customer, passing of a resolution by the shareholders of the Customer for winding up etc.
- (iv) Customer represents that it has fully informed understood about the Services provided by RJIL, its specifications, requirements, technical limitations, tariff etc, and has made the service requests and executed various documents after being fully aware of and understanding the same.

### 3. Contract Period

The Contract Period for availing the Services will be as per Commercial Form during which if the Customer wishes to exit, he/she will have to pay the Exit Charges as specified herein. The Contract Period will commence from the date of signing of the Agreement or date of commissioning of Services as intimated by RJIL whichever is later.

### 4. Provisioning of Fiber

I. RJIL will offer national (Local +STD) outgoing and incoming calling by default, unless specifically asked for a particular call type (eg. Outgoing only, Incoming only) by Customer.

II. In case of permit for disconnection of Services, PSTN number may be allotted to another customer at the sole direction of RJIL and in such events, the Customer shall not have any right on the PSTN number. In case of suspension /disconnection etc. reconciliation of accounts may be made by RJIL in its sole discretion.

III. Services may be temporarily refused, interrupted or curtailed due to government's regulations, directions of competent authorities or orders, system capacity limitation or equipment modification, up gradation, relocation, repair, maintenance and similar activities necessary for the proper operations of the Services.

### 5. Warranties, Rights, Obligations and Liabilities of the Customer

(i) Customer will provide unconditional Premises access permission to RJIL for laying optical fiber or RF Broadband radio antennas along with outdoor equipment for provisioning of last mile access medium and carrying out maintenance services etc on a 24x7 basis. Additionally, periodic physical inspection of the Premises from time to time for checking bonafides of the Customers will be conducted by RJIL. The Customer undertakes to extend all possible support & access for the same.

(ii) Customer also provides necessary rack space and uninterupted regulated power to RJIL for installing and operating the Equipment, CPE, for provisioning of Services, at the Premises.

(iii) The dedicated port in RJIL Network Equipment has been provided for exclusive use of Customer only, during the subsistence of this Agreement.

(iv) The Customer is obliged to provide, without any delay, access to authorized officers of Service Provider, Department of Telecommunications, Intelligence Department officers when such access or information is required for investigations or detection of crimes and in the interest of national security, lawful interception and monitoring etc.

(v) Customer shall not indulge in the following activities

- (a) Sending and receiving any objectionable, obscene or unauthorized content.
- (b) Any content, messages or communications infringing copyright, Intellectual property right and international & domestic cyber laws, in any form or inconsistent with the laws of India.
- (c) Hacking or gaining unauthorized access to any computer systems on the Internet/ CUG Network of other providers.
- (d) Run any internet protocol ("IP") forging or port scanning software to deliberately affect remote machines.
- (e) Customer is advised to use Telecom Engineering Center (TEC) approved Interface equipment's for accessing PSTN FLN services.
- (vi) For change/addition/deletion of any features/supplementary Services / schemes/plans, Customer shall subscribe as applicable form and be bound by all the terms thereof. Any change or withdrawal of any supplementary Services etc. shall not entitle the Customer to any refunds or adjustments for the money already paid, or to be billed under additional terms.
- (vii) The Customer shall fully abide & comply with all applicable laws including but not limited to the provisions of Information Technology Act 2000, and rules made thereunder, Indian Telegraph Act, 1885 and the Indian Telegraph Rules, 1951 and rules made there under and as amendments or replacements made thereto from time to time.
- (viii) RJIL will not be liable for any dealings of the Customer with any person, who is not authorized by RJIL to deal on its behalf.

(ix) Customer will not reproduce, distribute, publish, copy, download, disseminate or otherwise exploit any Third Party Content which is for restricted use or otherwise protected by copyright or similar rights unless the Customer owns or controls the relevant rights thereto or have obtained all the requisite licenses, permissions and approvals. Reproduction or distribution, publication, copying, downloading or exploitation of any Third Party Content by the Customer as aforesaid will hold the Customer liable for infringement of Copyright or other applicable laws and RJIL shall not be responsible for the same.

(x) For the purposes of the compliance of applicable laws, directions or orders of competent authorities, courts or otherwise, Customer further acknowledges, agrees and authorizes RJIL to access, copy, amend or delete any Third Party Content uploaded or otherwise provided by the Customer through the use of Services where any such Third Party Content or content is, or is alleged to be, defamatory, in breach of copyright, illegal or is otherwise not appropriate in RJIL's sole opinion to be accessed or otherwise provided by or through the use of the Services.

(xi) Customer is required to ensure that objectionable or obscene messages or communications, which are inconsistent with the established laws of the country, are not generated/sent by the Customer and shall not use the Services for any improper, immoral, anti-national, unlawful, or abusive purpose or for sending obscene, indecent, threatening, harassing, unsolicited messages, nor create any damage to RJIL or its Network/ infrastructure or to any other person whomsoever. Any such misuse shall under no circumstances be attributed to RJIL and the Customer shall be solely responsible for such acts. Customer understands further that the Internet contains unedited material, some of which is sexually explicit or pornographic material that may be offensive to some people. Customer access to such material will be at Customer's own risk. RJIL has no control over and accepts no responsibility whatsoever for such materials.

(xii) The safety and security of the Equipment installed at Customer Premises shall be the responsibility of the Customer. In case of theft, Customer shall assist and cooperate with RJIL for filing FIR for claiming insurance.

(xiii) Customer shall not disclose any information shared by RJIL which are marked as confidential, including but not limited to commercial information, to any third parties without the written consent of RJIL save and except if disclosure is required pursuant to a written instruction or order by any judicial, quasi-judicial and or government authorities, wherein the Customer shall give prompt notice to RJIL. Any such confidentiality obligations of the Customer shall survive perpetually and forever.

### 6. Customer Premise Equipment (CPE)

(i) RJIL may offer Services along with bundling of CPE with the Services. Equipment provided by RJIL will always remain exclusive property of RJIL. In the event of expiry of the Contract Period or cessation of Services, whichever is earlier, RJIL shall have all rights to dismantle, remove and take away all the installed equipment, within the Premises without any let, hindrance or objections, from the Customer.

(ii) However Customer may use its own CPE, after approval from RJIL. In case of Customer supplied CPE, RJIL will not be accountable for any service outage towards CPE hardware failure, power failure, Service degradation on account of slow performance of CPE services, or any configuration done by Customer without prior intimation and consent in writing by the company authorities.

(iii) Any CPE deployed by Customer of its own shall be operated in accordance with the terms & conditions as prescribed by RJIL or by govt. body as prescribed from time to time. Also, such equipment should meet the standards as prescribed by DOT/TEC or any other govt. body from time to time and in the absence of mandatory standard, the deployed equipment is certified to meet the relevant standards set by International standardization bodies, such as, ITU, ETSI, IEEE, ISO, IEC etc. or International Fora, viz., 3GPP, 3GPP-2, IETF, IEC, W3C, Wi-Fi, IPTV, IPv6, etc.

(iv) In the event of Customer using RJIL supplied CPE, the same shall be returned on surrender of the Services by customer, in good working condition as provided to the Customer, subject to normal wear and tear, failing which RJIL will have the right to recover the demurrages from Customer.

### 7. Charges

- (i) Installation charge: is a onetime charge to be paid by Customer to RJIL, in advance.
- (ii) Service rental and CPE rental charges: are recurring charges to be paid by Customer to RJIL, as mentioned in the Commercial Form.
- (iii) CPE repair charges: shall be as under
  - (a) Manufacturing defects - No charges to Customer
  - (b) Repairs due to damage attributable to Customer - The charges shall be assessed by RJIL and invoiced to Customer accordingly.
- (iv) The Customer also agrees to pay to RJIL the subscription charges, call charges, opted value added service charges, and supplementary service charges, as applicable.
- (v) RJIL charges for calls made from fixed network to other network, monthly rental, NSD/ISD charges, Goods and Service Tax (GST), Other taxes & duties etc. and other charges payable for the Services as published and notified by RJIL as per tariff applicable from time to time.
- (vi) The rate of deployment of common charges, fixed monthly charges, call charges and other payable charges are set out in the "Tariff Schedule" as notified by RJIL.
- (vii) The call pulse rate be governed by the rules and regulations as specified by the Regulatory Authorities from time to time and/or specifically specified by RJIL.
- (viii) The itemized monthly bills are available on request and are chargeable in nature at such rate as may be decided by RJIL from time to time

### 8. Billing and Payment:

- (i) The Payment instruments shall be drawn in favor of "Jio <Virtual code issued to Customer>". RJIL may credit these in its account or the account of any of its collection agencies and or affiliates, after mentioning the same in the monthly bills.
- (ii) Customer agrees to pay to RJIL all charges against the Service(s) opted through EAF and CF.
- (iii) Taxes, as may be applicable will be charged and shown separately over and above the billed amount. Further, any in-crease/addition/introduction in taxes and/or levy of any taxes, levies, duties or any other statutory charges, etc (present/future) shall be charged to the Customer without any notice and shall at all times be deemed to be payable.
- (iv) Bills shall be issued as per the billing cycle decided by RJIL and shall be sent to the billing address of the Customer as furnished by him. Customer is responsible to pay his bills by the prescribed date. It is incumbent on the Customer to enquire his/her balance and settle the same even in case of non-receipt of monthly bill for any reason whatsoever.
- (v) RJIL reserves the right to raise interim bills and customer agrees to make such interim payment as and when required by RJIL based on internal credit rating of the Customer by RJIL.
- (vi) E-Bills will be sent to the Customer to his e-mail address as mentioned in EAF. For any change in e-mail address, Customer shall intimate Enterprise customer care about new e-mail address atleast 15 days prior to the commencement of next billing cycle.
- (vii) Where a security deposit has been paid, to RJIL or its Affiliates RJIL is entitled to retain and appropriate it in full or in part in its sole discretion towards any sums due from the Customer or in order to compensate for any uncurd failure to comply with any provisions of this Agreement or in Customer as considered by RJIL at any time. In case of closure of connection, if security deposit is not refunded within stipulated period of 60 days, an interest at the rate of 10% per annum will be paid for the delay.
- (viii) The payment against monthly bills beyond the stipulated dates shall entail a charge @ two (2%) percent of the bill value or Rs.100/- (Rupees One hundred only) whichever is higher, in addition to the pending bill charges. RJIL may at its sole discretion alter the charges / fixed amount payable by the Customer in the event of payment beyond the stipulated dates, which shall be specified in the invoices and or shall be communicated from time to time. This however is without prejudice to the right of RJIL to suspend / terminate the Services partially or fully due to non-payment.
- (ix) RJIL is entitled to change, vary the tariff, add and withdraw any Services / supplementary services / schemes / tariff plans etc. and /or vary the terms and conditions of Services and charges at any time at its discretion be it due to techno commercial viability & technical feasibility, or otherwise after due intimation to Customer. The rates/charges may also change as per the di-rections of TRAI or any statutory authority from time to time.
- (x) RJIL reserves it right to revise or notify payment instructions as part of terms and conditions of invoices or bills whenever applicable.
- (xi) RJIL will start the billing to Customer upon delivery of first two sites and will keep on adding the bills for other sites, as and when these are delivered to Customer. Here "delivery" means the Customer is able to exchange data packets from one site to other, through RJIL network.

### 9. Exit Charges (Applicable in following scenarios when Customer chooses to exit at any time after the signing of this Agreement and before the completion of the Contract Period)

If the Customer chooses to exit or terminate the arrangement at any time after the signing of this Agreement and prior to the completion of Contract Period as mentioned in commercial form (CF), the following Exit Charges will be applicable and charged to the right of RJIL to suspend / terminate the Services partially or fully due to non-payment. The security deposit to the extent necessary to recover any unpaid amounts or any amounts payable by the Customer towards for any un-ured failure to comply with any provision of this Agreement or in the event of any breach of the terms and conditions on the part of the Customer causing any loss or damage to RJIL as a result of such breach of the terms and conditions by the Customer provided that any amount in excess after setting of losses or damages shall be refunded to the Customer.

#### I. After signing the EAF but prior to Service Activation:

a) There will not be any refund of Installation charges or any advance received towards provisioning of Service paid by the Customer.

b) The Customer shall pay without any demur any and all charges applicable for arranging/providing the last mile link by RJIL for providing the Services. It is clarified that the charges may vary depending on the location, which normally includes one-time installation charges along with one year last mile bandwidth rental charges unless otherwise stated. The decision in this regard by RJIL shall be final and binding on the Customer.

#### II. After signing the EAF but prior to Service Activation on account of delay by RJIL beyond Service Delivery period as mentioned in the Customer Proposal or Customer Purchase Order accepted by RJIL in writing :

No Exit Charges will be charged. However, amounts received towards installation charges will not be refunded.

III. During Service Contract Period: In case Customer exits after Service activation but prior to end of agreed Contract Period, or the Agreement is terminated due to non-payment or breach of terms and conditions on the part of Customer, the Customer shall pay to RJIL all charges as per the agreed terms and conditions for the unexpired term of the Contract Period including charges to be paid by RJIL to any third party towards early last mile link termination for such period of the service agreement in addition to any outstanding charges.

IV. After Contract Period: Customer will serve at least one (1) month advance intimation of Service termination. All charges for the month during which notice is served, till disconnection will be charged.

#### V. Customer termination due to poor service performance:

(a) Customer may exit from Services for a site/ location in case company fails to meet minimum level of service performance as per the Service level agreement (SLA) for three (3) months consecutively, after issuing at least one (1) month notice in this regard.

(b) No Exit Charges will be charged in lieu of receiving any Service unavailability credits.

(c) The Service rentals, usage charges for the period of Service including notice period month, will be payable by Customer in addition to any other outstanding charges.

### 10. Renewal

At the end of the Contract Period, in case RJIL does not hear from the Customer, the Services will be renewed automatically for next one year on same rental charges as for previous year.

### 11. Security and Authentication

(i) RJIL exercises no control over and accepts no responsibility for the content or the information passing through the Network, Customer Premises Equipment (CPE), Service Equipment, or a Service. RJIL specifically denies any responsibility for the accuracy or quality of information obtained through the Network, CPE, Service Equipment, or a Service. Use of any information obtained via the Network, Service Equipment, or a Service, is at Customer's own risk.

(ii) Customer shall promptly and thoroughly respond to any notices forwarded to Customer by RJIL, including, but not limited to notices that the content transmitted by the Customer, violates the Applicable Law.

(iii) Customer shall not use any of the Services in a manner which may violate applicable laws, infringe third party intellectual property rights etc and shall indemnify, keep indemnified and hold harmless RJIL and its directors, officers, employees against any breach or violation by the Customer without any restriction or limitation.

(iv) Customer shall adopt authentication process for accessing the Services and shall comply with applicable laws, guide-lines and regulations issued by any regulatory or government authorities in connection with the provision and access to the Services, irrespective of whether it is specifically mentioned herein or not.

(v) Customer shall be responsible for security of its internal network, any unauthorized access, and other breaches of Customer network.

### 12. Disclaimer

RJIL shall not be responsible for any claims related to damage, loss of data, information or other content in connection with the use of Services, any interruptions, malfunctions in the Services which are caused due to third party carriers, other terms or due to any Force majeure events. RJIL disclaims any liability in connection with violation of applicable laws, intellectual property infringement, indecent, offensive materials transmitted by the users of Customer and or Customer and the Customer shall indemnify and keep indemnified RJIL against any such third party claims, legal proceedings, awards, penalties etc. For the purpose of this Agreement, Force majeure shall mean and includes any act of god, fire, floods, war, and war like situations, strike, or any other events beyond the reasonable control of RJIL and or its Affiliates.

### 13. Privacy, Third Party Materials

RJIL may collect personal information related to the Customer and or its users, which shall be used by RJIL as per its privacy policy as available at www.jio.com. RJIL does not guarantee or warranty any third party materials, equipment used by the Customer in connection with availing the Services, any issues, service disruptions arising out of the same.

### 14. Right to issue clarifications

RJIL shall have the right to issue any clarifications, power to remove difficulties be it to correct errors in the documents or otherwise by way of communicating to the Customer at any point of time, in case of any conflict or error apparent on record is found, which shall be binding on the parties.

**Registered Office:**

M/s Reliance Jio Infocomm Limited, Office -101, Saffron, Nr. Centre Point,  
Panchwati 5 Rasta, Ambawadi, Ahmedabad-380006, Gujarat, India

**Tariff Enrolment Form**

JioFiber Postpaid Plan

Fax: 022 2278 5560 CIN: U72900MH2007PLC234712

SilverPlan\_COCP FTTX | Dual Play | Postpaid | Monthly Plans\_9Feb2021

**Customer Information** ग्राहक घोषणा

(KINDLY FILL THE FORM IN CAPITAL LETTERS)

Authorised Signatory  Mr  Ms PIRATAP | KUMAR | BALABANTARAY  
Name (First) (Middle) (Last)

Organization's Name BILSVPATNAIK INSTITUTE OF INFORMATION TECHNOLOGY AND  
MANAGEMENT STUDIES

E-CAF Number OREH0001GX Contact Number 7683877333

**Postpaid Plan Details** पोस्टपेड योजना का विवरण

(KINDLY SELECT PREFERRED PLAN)

Plan Rental - Monthly	Rental ₹849 + GST <input checked="" type="checkbox"/>
Plan Name	JioFiber_849_1M_COCP
Plan ID	1011038
Speed (UPTO)	100 Mbps
DATA	Unlimited (3300 GB)
Voice (Local/National)	Free
Free Voice anywhere in India	
Business Gateway	Included
Security deposit	₹2500

<b>Tariff Post Entitlements</b>	
Voice Calls: FREE	Data: Unlimited @ 1 Mbps
GST additional on applicable components	

**Customer Declaration** ग्राहक सूचना

I have read and understood the tariff rates, monthly rentals and service charges associated with the service availed by me. I have also read the terms and conditions mentioned in the E-CAF and accept them as binding on me. By signing below I agree and confirm that I have the authority to sign on behalf of the above named organization that I have ordered the Services indicated in this form and accept the terms and conditions as stipulated in the subsequent pages of tariff enrolment form. I also agree to the terms and conditions mentioned in this form.

Plan Selected  
1011038  
Location  
BHUBANESWAR  
Date  
13/07/2021

Pooja Singh  
Executive Director 13/07/2021  
BIITM, Bhubaneswar  
STAMP  
Authorised  
Signatory Sign



Terms & Conditions नियम और शर्तें

The terms and conditions of Jio Enterprise Broadband Services mentioned herein shall form the integral part of the accompanying Enterprise Application Form ("EAF"/"E-CAF).

1. PRODUCT TERMS AND CONDITIONS

- 1.1 Capitalized terms, used, but not defined herein shall have the meanings assigned in EAF. Standard terms and conditions as specified in any of the Purchase Orders issued by Customer, whether acknowledged or not, will not be applicable and binding on Reliance Jio Infocomm Ltd (RJIL) for provision of Services.
1.2 Enterprise Broadband Services and incidental services (hereinafter called 'Service(s)') are provided by RJIL and/ its Affiliates. The Telecommunication services provided by RJIL will be as per the terms and conditions of the Unified License granted by Department of Telecommunications (DoT), directions and instructions of government authorities and in compliance with applicable laws.
1.3 The details of the Product variant offered by RJIL and chosen by the Customer shall be as specified in the Tariff Enrollment Form (TEF)/ Commercial Form (CF) as applicable. For the purpose of these Product terms and Conditions, the term 'Service(s)' and 'Product' are used interchangeably and shall be construed accordingly.
1.4 Services shall be made available to the Customer in the area, where the Customer has requested for provision of Services, on 'as is where is and available basis' which shall be subject to commercial viability, technical feasibility, availability of RJIL network and infrastructure at the relevant area where the Services are sought. Services shall commence from the date of activation of the Services.
1.5 As a part of the Services subscribed, subject to tariff plan opted, Customer can avail voice services i.e. national (Local +STD) outgoing and incoming calling services by default, unless a limited calling facility (i.e. either incoming / outgoing only facility) is opted by Customer. Customer shall arrange his own POTS phone (normal telephone instruments) for availing voice services. ISD plans if any, are optional and to be subscribed by Customer separately, if required.
1.6 The tariff plans are subject to the guidelines/tariff orders/directions issued by TRAI or any other statutory authorities. The data used by the Customers for various Apps, video calls and other content available on internet will be uniformly debited against data allocation. The tariff plan chosen by Customer is intended only for own use of included Services. RJIL reserves the right to discontinue the free Voice benefits offered as part of the tariff plan in case of misuse/ fraudulent use/unauthorized telemarketing and commercial use.
1.7 As per TRAI regulations, the tariff is charged depending upon the duration of the call which is recorded to be within +/- 1 second, traceable to an appropriate time reference. Customer usage will be rounded up to the next higher pulse for voice & data usage.

2. PROVISION OF SERVICES , TERM

- 2.1 Services shall be offered to Customer as per the tariff plans offered by RJIL and chosen by Customer. Tariff plans will have limited validity and the benefits specified therein. If the Customer fails to choose a tariff plan among the tariff plans offered by RJIL at the relevant time, on or before the expiry of existing tariff plan(s), Services shall be disconnected without liability or claims on RJIL and without further notice to Customer in this regard. In case of any discontinuance of any tariff plans opted and enjoyed by Customer, RJIL may migrate the Customer to another tariff plan, offered by RJIL, which may have at least the same validity and benefits for the unexpired tenure of the discontinued tariff plan. It is clarified that the speed and benefits may vary depending on the tariff plans chosen by the Customer.
2.2 RJIL reserves its right to modify, alter the terms and conditions, owing any reasons including but not limited to change in law, regulations, government policies, and any such terms and conditions altered, modified shall be effective upon notification to Customer either through its website or email or SMS to the registered mobile number of contact details or any other mode as may be decided by RJIL. Any additional terms and conditions, benefits, validity etc. relevant and applicable to the tariff plans shall be available at the enterprise portal of RJIL available at www.jio.com.
2.3 Customer may, in its option surrender the Services by contacting the Customer Service Help desk of RJIL at any time in accordance with the process defined by RJIL in this regard.

3. ACCESS TO THE PREMISES

- 3.1 Customer shall ensure unrestricted access on a 24X7 basis to the building occupied by Customer, its ramp, basement, common areas, roof top and other locations in the Building (hereinafter called 'Premises') for the limited purpose of installation, commissioning, operation and maintenance of Optical Fiber Cable (OFC), equipment, etc. including third party/ landlords consent, if any required for the same. Additionally, periodic physical inspection of the Premises from time to time for checking bona fides of the Customers shall be conducted by RJIL. Access shall be made available to RJIL and its Affiliates, who are directly or indirectly controlling, controlled by, or under direct or indirect common control with RJIL and includes any associate companies of RJIL, for carrying out various activities in connection with the provision of Services.

4. CUSTOMER PREMISE EQUIPMENT (CPE/ Business Gateway)

- 4.1 RJIL or its Affiliates may offer Services along with Business Gateway. Business Gateway provided by RJIL and or its Affiliates will always remain exclusive property of RJIL and or its Affiliates. In the event of surrender, cessation or termination of Services, whichever is earlier, Customer shall return the Business Gateway in good condition as provided to Customer, subject to normal wear and tear. In case of shifting of Premises, Customers are advised to provide advance intimation to RJIL and may surrender the Business Gateway before or at the time of shifting the Premises. Notwithstanding the above RJIL shall have all rights to dismantle, remove and take away all the installed equipment, materials within the Premises without any let, hindrance or objections, from the Customer. Customer agrees that it shall not use the Business Gateway for any other purposes other than for availing the Services. In order to enjoy continuous services Business Gateway is required to be connected to an uninterrupted power source.

5. WARRANTIES, RIGHTS, OBLIGATIONS OF CUSTOMER

- 5.1 Customer represents and warrants that,
(a) Services shall be used in compliance with all applicable laws, including but not limited to the provisions of Information Technology Act 2000, and Rules made thereunder, Indian Telegraph Act, 1885 and the Indian Telegraph Rules, 1951 and Rules made thereunder and amendments or replacements made thereto from time to time.
(b) It is obliged to provide, without any delay, access to authorized officers of Service Provider, Department of Telecommunications, Intelligence Department officers when such access or information is required for investigations or detection of crimes and in the interest of national security, lawful interception and monitoring etc.
(c) It shall not
(i) send, generate, any objectionable, obscene or unauthorized content or any content, messages or communications, content, materials infringing third party intellectual property rights, or otherwise inconsistent with the laws of India;
(ii) hack or gain unauthorized access to any computer systems on the Internet/ CUG Network of other providers;
(iii) use the Services for any improper, immoral, anti-national, unlawful, or abusive purpose or for sending obscene, indecent, threatening, harassing, unsolicited messages, or to create any damage to RJIL or its Network/ infrastructure or to any other person whatsoever.
5.2 Customer shall execute / subscribe to applicable forms, grant consents and shall be bound by the terms thereof for change/addition/deletion of any features / supplementary Services/ schemes/plans, value added services as applicable. RJIL may change or withdraw any of the supplementary Services etc. at its sole discretion and Customer shall be bound by the same.
5.3 RJIL will not be liable for any dealings of the Customer with any person, who is not authorized by RJIL to deal on its behalf.
5.4 For the purposes of the compliance of applicable laws, directions or orders of competent authorities, courts or otherwise, Customer further acknowledges and agrees that RJIL may take such measures to prevent carriage of infringing content in its network, apart from initiating actions in response to complaints received from third parties in accordance with law.

- 5.5 Customer shall not disclose any/ all information shared by RJIL which are marked as confidential, including but not limited to commercial information, to any third parties without the written consent of RJIL save and except information available in public domain due to no fault of the Customer or if disclosure is required pursuant to a written instruction or order by any judicial, quasi-judicial and or government authorities, wherein the Customer shall give prompt notice to RJIL. Any such confidentiality obligations of the Customer shall survive perpetually and forever.

6. RESTRICTION OR SUSPENSION OF SERVICES

- 6.1 Customer agrees that, RJIL, may at its sole discretion modify or temporarily restrict or suspend all or any part of the Services after due intimation to Customer, without prejudice to any other rights of RJIL to suspend or terminate the Services at any time with or without cause or due to, breach of the terms and conditions of Services by the Customer or as per the terms and conditions of EAF, or any other agreement, or in the event of commencement of proceedings against the Customer for winding up, bankruptcy or liquidation, appointment of receiver against the assets of the Customer, passing of a resolution by the shareholders of the Customer for winding up etc.
6.2 In case of suspension, surrender or permanent disconnection of Services due to any reason whatsoever, Customer shall return the CPE / Business gateway ('Business Gateway') to RJIL, failing which, applicable charges as decided by RJIL and or its Affiliates towards non return of Business Gateway shall be deducted from the Security Deposit deposited by Customer and the balance, if any, shall be returned to the Customer. PSTN number may be allotted to another subscriber at the sole direction of RJIL and in such events, the Customer shall not have any right on the PSTN number.

7. SECURITY DEPOSIT, BILLING AND PAYMENT.

- 7.1 Customer agrees to pay to RJIL and or its Affiliates all charges towards the Service(s) opted through EAF and TEF. Customer shall pay charges as specified in the TEF, in accordance with the bills raised by RJIL. Customer is not required to pay any CPE repair charges in case of any manufacturing defects, however if the repairs are required due to any damages attributable to Customer, charges shall be assessed by RJIL and or its Affiliates and invoiced to Customer accordingly. Charges shall be exclusive of any Goods and Service Tax or any other taxes which shall be levied at the applicable rates on the total invoiced amounts. Customer may pay any other additional charges as specified in the Commercial Form.
7.2 Customer is required to provide Security Deposit as specified in the Tariff Enrollment Form(TEF)/ Commercial Form (CF). Security Deposit may be collected by any of the Affiliates of RJIL. The refund of Security Deposit shall be as per the terms detailed herein and in compliance with the directions or instructions of regulatory authorities / Competent Government Authorities in this regard. In case, any of the terms of such refund is in contradiction with the directions or instructions of regulatory authorities in this regard, the terms and conditions specified herein shall stand amended accordingly.
7.3 Goods and Service Tax (GST) and other indirect taxes, as may be applicable will be charged and shown separately over and above the billed amount. Further, any in-crease/addition/introduction in taxes and/or levy of any taxes, levies, duties or any other statutory charges, etc (present/future) shall be charged to the Customer without any notice and shall at all times be deemed to be payable.
7.4 Delay in payment of bills beyond the stipulated dates shall entail a charge @ two(2%) percent of the bill value per month or Rs.100/- (Rupees one hundred only), which ever is higher, in addition to the pending bill charges and will be subject to further alteration of charges / fixed amount payable by the Customer, as specified in the invoices, or otherwise communicated from time to time, at the sole discretion of RJIL. This however is without prejudice to the right of RJIL to suspend / terminate the Services partially or fully due to non-payment.
RJIL reserves the right to raise interim bills and customer agrees to make such interim payment as and when required by RJIL based on internal credit rating of the Customer by RJIL.
7.5 E-Bills will be sent to the Customer to his e-mail address as mentioned in EAF. For any change in e-mail address, Customer shall intimate Enterprise customer care about new e-mail address at least 15 days prior to the commencement of next billing cycle. Customer is responsible to pay his bills by the prescribed date. It is incumbent on the Customer to enquire his/her balance and settle the same even in case of non-receipt of monthly bill for any reason whatsoever.
7.6 RJIL and or its Affiliates are entitled to retain and appropriate the Security deposit deposited by Customer, in full or in part in its sole discretion towards any sums due from the Customer or in order to compensate for any unrec'd failure to comply with any provisions of this Agreement. RJIL and or its Affiliates shall refund the security deposit within the stipulated period of sixty (60) days, after deducting payments if any due, payable by Customer and applicable charges as decided by RJIL and or its Affiliates, towards loss, damage or non return of Business Gateway in good condition, in the event of surrender or disconnection of Services due to any reason whatsoever. An interest at the rate of 10% per annum will be paid for the delay in refund of the Security Deposits after adjusting the charges if any as stated above. Installation charges if any, paid are not refundable at the time of surrender or termination of Services due to any reason of whatsoever.

7.7 The Payment shall be made in favor of "Jio <Virtual Code Issued to Customer>". RJIL may credit these in its account or the operational/transaction agencies and or affiliates, after mentioning the same in the monthly bills.

8. SECURITY AND AUTHENTICATION

- 8.1 RJIL exercises no control over and accepts no responsibility for the content or the information passing through the Net-work, Customer Premises Equipment (CPE), Service Equipment, or a Service.
8.2 Customer shall promptly and thoroughly respond to any notices forwarded to Customer by RJIL, including, but not limited to notices alleging that the content transmitted by the Customer, violates the Applicable Laws.
8.3 Customer shall indemnify, keep indemnified and hold harmless RJIL and its directors, officers, employees against any breach or violation of the terms and conditions of TEF/CF by the Customer without any restriction or limitation.
8.4 Customer shall adopt authentication process for accessing the Services and shall comply with applicable laws, guide-lines and regulations issued by any regulatory or government authorities in connection with the provision and access to the Services, irrespective of whether it is specifically mentioned herein or not.

9. DISCLAIMER

RJIL shall not be responsible for any claims related to damage, loss of data, information or other content in connection with the use of Services, any interruptions, malfunctions in the Services which are caused due to third party carriers, other third parties or due to any force majeure events viz act of god, events beyond the control of RJIL and or its Affiliates. RJIL disclaims any liability in connection with violation of applicable laws, intellectual property infringement, indecent, offensive materials transmitted by the users of Customer and or Customer and the Customer shall indemnify and keep indemnified RJIL against any such third party claims, legal proceedings, awards, penalties etc.

10. PRIVACY

RJIL may collect personal information related to the Customer and or its users, which shall be used by RJIL as per its privacy policy as available at www.jio.com.

11. RIGHT TO ISSUE CLARIFICATIONS

RJIL shall have the right to issue any clarifications, power to remove difficulties be it to correct errors in the documents or otherwise by way of communicating to the Customer at any point of time, in case of any conflict or error apparent on record is found, which shall be binding on the parties.

Handwritten signature and date: 13/07/2021

Annexure – Interim service benefits

Organization Name : BIJU PATNAIK INSTITUTE OF INFORMATION TECHNOLOGY AND MANAGEMENT STUDIES

Authorized Signatory Name : Pratap Kumar Balabandey

E-CAF No : OREH0001GK

Date : 15.04.2021

I have opted for the Rs 849/- Post-paid JioFiber COCP plan with Product Code as 1011038. I understand this opted plan will be activated within 7 days of service activation. In this interim period the services will be offered at zero rental with 100 GB data @ 100 Mbps speed along with free voice calls within India. These free benefits will be available only till opted plan is activated and any unused benefits offered within interim period will not be carried forward.

Pratap  
13/04/2021  
Authorized Signatory Executive Director  
BIITM, Bhubaneswar

**Enterprise Wireline- Commercial format for Payment (To be attached with CF)**

<b>CF Number</b>	CFH0002P2V
<b>CAF Number</b>	OREH0001GX
<b>Customer Name</b>	BIJU PATNAIK INSTITUTE OF INFORMATION TECHNOLOGY AND MANAGEMENT SUDIES
<b>Billing Location ID (12 digit)</b>	900250086047
<b>Product Name/Code</b>	Business Broadband/1011038

<b>Type of Payment</b>	<b>Amount</b>	<b>Payment Ref Number</b>	<b>Date of Payment</b>	<b>Virtual Code</b>
Security Deposit	Rs.3502/-	N118211487123998	28-04-2021	RJIL900250086047
Advance Payment	NA	NA	NA	NA

# Commercial Form

Circle Office: \_\_\_\_\_



CF No. \_\_\_\_\_

Organization Name \_\_\_\_\_

Registered Office: \_\_\_\_\_

## Billing Details

Charging Periodicity  Monthly  Bi-Monthly  Quarterly  Financial Quarterly  Half-Yearly  Financial half yearly  Yearly  Financial Yearly

Billing Mode  Pre-Paid  Post-Paid Payment Mode \_\_\_\_\_ Lock In \_\_\_\_\_ Lock In Duration In months \_\_\_\_\_ Over Due Action \_\_\_\_\_ Jio Pay Status \_\_\_\_\_

Billing Timing  Advance  Arrears Payment Term (Days) \_\_\_\_\_ Exception & Indemnity \_\_\_\_\_

Exit /Penalty Charge \_\_\_\_\_ Contract Period (In Month) \_\_\_\_\_

## Service Details of Modifications

Product Name \_\_\_\_\_

Sr. No.	No of Sites	Bandwidth	CPE - 1			CPE - 2			SLA Type	DDOS Type	DDOS Mitigation Bandwidth
			Provided by	Device / Make and Model	Vendor	Provided by	Device / Make and Model	Vendor			
1											
2											
3											
4											
5											
6											

## Commercial Details of Modifications

(KINDLY FILL THE FORM IN CAPITAL LETTERS)

Sr. No.	No of Sites	Bandwidth	Per site One Time Charges ( ₹ )			Total One Time Charges ( ₹ )	Per Site Recurring Charges ( ₹ )					Total Recurring Charges ( ₹ )	
			Installation	Program Mgmt	Security Deposit		Bandwidth Rental	CPE-1 Rental	CPE-2 Rental	SLA	DDOS Mitigation Bandwidth Rental		DDOS Enhanced Plan Rental
	[A]		[B]	[C]	[D]	[A]X[B+C+D]	[E]	[F]	[G]	[H]	[I]	[J]	[A] X [E+F+G+H+I+J]
1													
2													
3													
4													
5													
6													

Total One Time Charges ₹ \_\_\_\_\_ In Words ( ₹ ) \_\_\_\_\_

Total Recurring Charges Per Annum ₹ \_\_\_\_\_ In Words ( ₹ ) \_\_\_\_\_

Taxes GST Extra as applicable

## Customer Declaration

I / We have read and understood the terms and conditions provided overleaf and acknowledge that the tariff plan selected and applicable rates from part of this agreement

Date	
Place	
Name of Customer / Authorized Signatory	
Signature of Customer / Authorized Signatory	

## For Office Use Only

Corporate ID \_\_\_\_\_ CAF No. \_\_\_\_\_ Opportunity ID \_\_\_\_\_

Amount ₹ \_\_\_\_\_ vide Cheque / DD No \_\_\_\_\_ dated \_\_\_\_\_ of \_\_\_\_\_ bank received.

**Acknowledgement** Perforated Area for Detaching Receipt cum Acknowledgment of Payment

This receipt is meant for payments made by Cheque / Demand Draft

Received ₹ \_\_\_\_\_ (in figs) \_\_\_\_\_ (in words)

From \_\_\_\_\_ vide

Received Cheque / DD No \_\_\_\_\_ dated \_\_\_\_\_ of amount Rs. \_\_\_\_\_

drawn on \_\_\_\_\_ bank in \_\_\_\_\_ city ( subject to realization)

CAF No. \_\_\_\_\_

CF No. \_\_\_\_\_

Date \_\_\_\_\_

Place \_\_\_\_\_

Signature of Sales Executive

## Terms and Conditions

The terms and conditions of Internet leased line services or any other telecommunication services offered by Reliance Jio Infocomm Ltd (RJIL) and chosen by Customer (hereinafter referred to as 'Services') as specified in the Commercial Form shall be as follows.

### 1. PRODUCT TERMS AND CONDITIONS

1.1 Capitalized terms, used, but not defined herein shall have the meanings assigned in EAF. Standard terms and conditions as specified in any of the Purchase Orders issued by Customer, whether acknowledged or not will not be applicable and binding on RJIL for provision of Services.

1.2 In order to subscribe the Services at the Customer's premises or locations (hereinafter called '**Premises**')for its exclusive use, Customer shall execute Enterprise Application Form(EAF), Commercial Form (CF) and submit necessary documents viz proof of identity and proof of address, required for subscribing the Services. Service Annexure Form(SAF) shall be updated based on the information provided by Customer , made available in the Jio Self care portal, which can be viewed by Customer at all times. The Product terms and conditions forming part of Commercial Form (CF) as mentioned herein, as amended, executed from time to time, Enterprise Application Form (EAF), Internet Usage declaration form executed by Customer, are collectively referred to as '**Agreement**'.

1.3 Services shall be activated in compliance with applicable regulatory requirements, details provided by Customer in the EAF, Commercial Form ('**CF**') and after due verification and acceptance of the documents. Services shall commence from the date of activation of the Services.

1.4 The details of the Product variant offered by RJIL and chosen by the Customer shall be specified in the CF. For the purpose of this Product terms and Conditions, the term 'Service(s)' and 'Product(s)' are used interchangeably and shall be construed accordingly.

1.5 The provision of Services by RJIL shall be subject to (i) terms and conditions of Agreement, Unified License granted by DoT, directions of DoT, TRAI and other competent authorities, and in compliance with applicable laws.

(ii) any specific terms and conditions as may be notified by RJIL from time to time, which are relevant to the Services and or in compliance of directions of regulatory or government authorities,

(iii) compliance by Customer of its own License terms and conditions if any and or permissions granted by competent authorities, (iv) commercial viability, technical feasibility, availability of RJIL network and infrastructure at the relevant area on 'as is where is and available basis.'

1.6 RJIL shall have the right to vary terms and conditions of Services or any additional services, supplementary services etc (subject to separate terms and conditions), tariff plans, charges or may discontinue or revise any and all aspect of Services, if such changes are necessitated by changes in terms and conditions of unified license, taxes, applicable laws, policies of government, directions of judicial, quasi judicial or government authorities, as applicable. In the event of any such changes these terms and conditions are deemed to have been amended in accordance with such changes in laws, policies, regulations, orders as applicable. Changes in Tariff plans pursuant to such changes shall be effective immediately on notification.

1.7 Service Level Agreements(SLAs) if any, agreed shall be effective, post activation of Services. Customer shall not have any ownership in Internet Lease line and will only have a right to use the internet lease line services provided by RJIL. Any private transfers effected by Customer shall be void and illegal. Customer shall execute an Internet Lease Line usage declaration form mentioning the purpose for which the Services are availed, detailing activities that are prohibited, which shall also form part of the Agreement and Customer shall comply with all terms and conditions mentioned therein.

1.8 Customer may in its option surrender the Services by raising a request through the jio Self care portal at any time in accordance with the process defined by RJIL in this regard, subject to payment of Exit Charges as applicable.

### 2. LOCK IN PERIOD

2.1 This Agreement shall commence from the date of signing of Agreement or date of Commissioning of Services, as intimated by RJIL in writing and shall remain in force unless otherwise terminated or surrendered as per the terms and conditions agreed herein , however will be subject to a Lock in Period as specified in the CF during which the Customer shall not terminate or surrender the Services without paying exit charges as specified herein. Exit charges will be payable even in case of termination of Agreement /Services by RJIL due to reasons attributable to Customer.

2.2 In the event of any upgrade or downgrade of bandwidth, changes in tariff plans, Customer shall sign a CF and the charges, lock in period , exit charges as specified in such CF will be applicable. However RJIL shall have the right to either accept or reject such requests for upgradation or down gradation of bandwidth during the lock in period and in the event of any such refusal to upgrade or downgrade the bandwidth by RJIL, leading to the termination or surrender of Services by Customer, RJIL will have the right to recover the exit charges originally agreed by the Customer as per the terms and conditions of CF and other dues as applicable.

### 3. PROVISION OF INTERNET LEASED LINE SERVICES

3.1 Internet Service shall be provisioned with uncompressed and non-blocking Internet link capacity equal to the customer subscribed Bandwidth up to RJIL's nearest internet PoP.

3.2 Internet Protocol (IP) Address (es):

(i) RJIL grants a non-exclusive, non-transferable, revocable license to Customer, to use the IP Address for the sole purpose of accessing the Network. IP addresses shall remain the property of RJIL.

(ii) RJIL will provide IP address in compliance to the guidelines, directions of law enforcement authorities, IP address management authorities etc. Customer agrees to be bound by the terms and conditions and advisories issued by these Authorities from time to time.

(iii) RJIL may require to change IP addresses issued to Customer on account of network changes, and new IP block, will be issued to Customer. Customer agrees to abide by such changes in IP addresses issued to it, provided the intimation through Jio self care portal is provided :

- By issuing Fifteen (15) days advance notice or .
- Immediately, in cases of emergency or fault repair

(iv) The IP Address assigned to Customer by RJIL or a provisioning entity in connection with the Internet Access Service, shall be used only in connection with such Service. In the event of discontinuation of Services, or expiry or early termination of Services for any reasons, Customer's right to use the IP Addresses shall be terminated automatically and the IP Addresses shall be deemed to have returned immediately to RJIL.

(v) In case Customer wants additional IP Addresses, the same may be allocated by RJIL from its existing available pool of IP addresses, on additional charge basis.

### 4. DOMAIN NAMES

Customer shall indemnify, keep indemnified and hold harmless RJIL for any domain name registered or administered on Customer's behalf that violates any service mark, trademark or other intellectual property rights of any third party, without restriction or limitation. Customer shall comply with all the Applicable Laws including but not limited to rules and procedures of the applicable domain name registries, registrars, or other authorities. Customer irrevocably waives any claims against RJIL that may arise from the acts or omissions of domain name registries, registrars or other authorities.

### 5. ACCESS TO THE PREMISES

5.1 RJIL or its Affiliates, which are directly or indirectly controlling, controlled by, or under direct or indirect common control with RJIL and includes any associate companies of RJIL, may install, set up, commission, operate, maintain ('**Commission**')/ '**Commissioned**') various telecommunication equipment, OFC, CPE etc ('**Equipment**') in the ear marked rack space provided by Customer in Premises in connection with the provision of Services. Customer shall provide necessary safety and security to the Equipment, OFC installed in the Premises. In case of theft, Customer shall assist and cooperate with RJIL for filing FIR for claiming insurance.

5.2 Customer shall provide ,

(i) Access to all parts of the Premises including ducts, pathways ,shafts, common areas, cable trays, basement on a 24 X 7 basis, which are necessary for Commissioning Equipment, activation and rendering of Services.

(ii) Necessary information, access to Department of Telecommunications, Intelligence Department officers, officers of RJIL, as and when such access or information is required for investigations or detection of crimes and in the interest of national security, lawful interception and monitoring etc.

(iii) Uninterrupted , regulated power to RJIL for Commissioning the Equipment, and rendering the Services.

5.3 RJIL may conduct, periodic physical inspection of the Premises from time to time for checking bona fides of the Customers. Access shall be made available to RJIL and its Affiliates for carrying out various activities in connection with the provision of Services.

### 6. CUSTOMER PREMISE EQUIPMENT (CPE)

6.1 RJIL or its Affiliates may offer Services along with bundling of CPE. CPE provided by RJIL will always remain exclusive property of RJIL. In the event of surrender, cessation or termination of Services, whichever is earlier, RJIL shall have all rights to dismantle, remove and take away all the installed Equipment, within the Premises without any let, hindrance or objections, from the Customer. Customer agrees that it shall not use CPE for any other purposes other than for availing the Services.

6.2 Customer may use its own Customer Premise Equipment (CPE), after approval from RJIL. In case of Customer uses its own CPE, RJIL will not be accountable for any service outage towards CPE hardware failure, power failure, service degradation on account of slow performance of CPE or otherwise, or any configuration done by Customer without prior intimation and consent in writing by RJIL. RJIL does not guarantee or warranty any third party materials, equipment used by the Customer in connection with availing the Services, any issues, service disruptions arising out of the same.

6.3 Any CPE deployed by Customer of its own, should be operated in accordance with the terms & conditions as prescribed by RJIL or by the relevant government authorities as prescribed from time to time. Further such equipment should meet the standards as prescribed by DOT/TEC or any other government /competent authorities from time to time and in the absence of mandatory standard, the deployed CPE is certified to meet the relevant standards set by International standardization bodies, such as, ITU, ETSI, IEEE, ISO, IEC etc. or International Fora, viz., 3GPP, 3GPP-2, IETF, MEF, WiMAX, Wi-Fi, IPTV, IPv6, etc.

6.4 In the event of Customer using RJIL supplied CPE the same shall be returned on surrender of the Services by Customer or disconnection or termination of Services by RJIL, in good working condition as provided to the Customer, subject to normal wear and tear, failing which RJIL will have the right to recover and/ or deduct applicable charges towards any damages caused to, or non return of CPE, from the Security Deposit deposited by the Customer and the balance if any shall be refunded to Customer.

### 7. REPRESENTATIONS, WARRANTIES, OBLIGATIONS OF CUSTOMER

7.1 Customer represents and warrants that ,

(i) Services shall be used for lawful purposes in compliance with all applicable laws, terms and conditions of Unified License, directions of regulatory authorities from time to time and the Customer shall not indulge in any activities which are illegal or prohibited under Unified License.

(ii) It was fully informed, understood about the Services provided by RJIL, its specifications, requirements, technical limitations, tariff etc, and has made the service requests and executed various documents after being fully aware of and understanding the same

(iii) Customer shall refrain from any duplication of the Equipment, CPE, or any component thereof, and shall refrain from any efforts to reverse-engineer the technology embodied therein.

7.2 Customer shall not create any damage to RJIL or its Network/ infrastructure or to any other person whomsoever. Any such misuse shall under no circumstances be attributed to RJIL and the Customer shall be solely responsible for such acts. The dedicated port in RJIL Network Equipment has been provided for exclusive use of Customer only, during the subsistence of this Agreement.

7.3 RJIL will not be liable for any dealings of the Customer with any person, who is not authorized by RJIL to deal on its behalf.

7.4 Customer understands further that the Internet contains unedited material, some of which is sexually explicit or pornographic material that may be offensive to some people. Customer access to such material will be at Customer's own risk. RJIL has no control over and accepts no responsibility whatsoever for such materials.

7.5 Customer shall not disclose any information shared by RJIL which are marked as confidential, including but not limited to commercial information, to any third parties without the written consent of RJIL save and except if disclosure is required pursuant to a written instruction or order by any judicial, quasi-judicial and or government authorities, wherein the Customer shall give prompt notice to RJIL. Any such confidentiality obligations of the Customer shall survive perpetually and forever.

7.6 Customer shall indemnify, keep indemnified and hold harmless RJIL against any third party claims, actions in connection with the breach of representations and warranties as provided herein.

### 8. CHARGES, SECURITY DEPOSIT, BILLING AND PAYMENT

8.1 Customer agrees to pay to RJIL all charges towards the Service(s) opted through EAF and CF. Customer shall pay (i) all one time charges in advance (ii) service rental and CPE rental charges which are recurring charges , as specified in the CF, in accordance with the bills raised by RJIL. Customer is not required to pay any CPE repair charges in case of any manufacturing defects, however if the repairs are required due to any damages attributable to Customer, charges shall be assessed by RJIL and invoiced to Customer accordingly. Charges shall be exclusive of any Goods and Service Tax or any other taxes which shall be levied at the applicable rates on the total invoiced amounts.

8.2 Delay in payment of bills beyond the stipulated dates shall entail a charge @ two(2%) percent of the bill value or Rs.100/- (Rupees one hundred only), which ever is higher, in addition to the pending bill charges and will be subject to further alteration of charges / fixed amount payable by the Customer, as specified in the invoices, or otherwise communicated from time to time, at the sole discretion of RJIL. This however is without prejudice to the right of RJIL to suspend / terminate the Services partially or fully due to non-payment.

8.3 Goods and Service Tax (GST) and other indirect taxes, as may be applicable will be charged and shown separately over and above the billed amount. Further, any in-crease/addition/introduction in taxes and/or levy of any taxes, levies, duties or any other statutory charges, etc (present/future) shall be charged to the Customer without any notice and shall at all times be deemed to be payable.

8.4 RJIL reserves the right to raise interim bills and Customer agrees to make such interim payment as and when required by RJIL based on internal credit rating of the Customer by RJIL.

8.5 E-Bills will be sent to the Customer to his e-mail address as mentioned in EAF. For any change in e-mail address, Customer shall intimate Enterprise customer care about new e-mail address at least 15 days prior to the commencement of next billing cycle. Customer is responsible to pay his bills by the prescribed date. It is incumbent on the Customer to enquire his/her balance and settle the same even in case of non-receipt of bills for any reason whatsoever.

8.6 Customer will provide Security Deposit as specified in the CF. Security Deposit may be collected by any of the Affiliates of RJIL. The refund of Security Deposit shall be as per the terms detailed herein and in compliance with the directions or instructions of regulatory authorities / Competent Government Authorities. If the terms of such refund is in contradiction with the directions or instructions of regulatory authorities at the relevant point of time, the terms and conditions specified herein shall stand amended accordingly.

8.7 If the Customer has paid a security deposit, to RJIL or its Affiliates, RJIL is entitled to retain and appropriate it in full or in part in its sole discretion at any time including in the event of surrender or termination of Services, (i) towards any sums due from the Customer or(ii) in order to compensate for any uncured failure to comply with any provisions of this Agreement by Customer or (iii) in the event of any breach of the terms and conditions by Customer causing any loss or damage to RJIL , provided that any amounts in excess after settling of losses or damages shall be refunded to the Customer. In case of termination or surrender of Services, if security deposit , after adjusting the amounts, if any, payable to or recoverable by RJIL is not refunded within stipulated period of sixty (60) days, an interest at the rate of ten (10%) percent per annum will be paid for the delay.

8.8 The Payment shall be made in favor of "Jio <Virtual code issued to Customer>".

8.9 RJIL reserves it right to revise or notify payment instructions as part of terms and conditions of invoices or bills whenever applicable.

### 9. CONTINUATION OF SERVICES AFTER THE LOCK IN PERIOD

The Services shall be continued on the same rental charges after the Lock in Period . However in case of revision of charges or changes in tariff plans / bandwidth offered by RJIL and chosen by Customer, a new CF shall be executed by the Customer and Services shall be continued as per the terms and conditions mentioned therein.

### 10. SECURITY AND AUTHENTICATION

10.1 RJIL exercises no control over and accepts no responsibility for the content or the information passing through the Network, Equipment or a Service and specifically denies any responsibility for the accuracy or quality of information obtained through the Network, Equipment or a Service. Use of any information obtained via Services, shall be at Customer's own risk.

10.2 Customer shall promptly and thoroughly respond to any notices forwarded to Customer by RJIL and shall indemnify, keep indemnified and hold harmless RJIL and its directors, officers, employees against any breach or violation of this terms and conditions by the Customer without any restriction or limitation.

10.3 Customer shall adopt authentication process for accessing the Services and will be responsible for security of its internal network against any unauthorized access, and other breaches of Customer network.

**11. EXIT CHARGES** (Applicable and Payable in the following scenarios, if the Customer chooses to exit /terminate /surrender the Services before the completion of Lock in Period ).

11.1 If the Customer choses to exit / surrender or terminate the arrangement at any time after the signing of this Agreement and prior to the completion of Lock in Period as mentioned in CF, unless otherwise pre-agreed in the CF, the following Exit Charges will be applicable and charged to the Customer. '**Exit Charges**' shall mean the charges and applicable taxes which are required to be paid by the Customer to RJIL, in the event of termination of Services prior to the expiry of Lock in Period owing to any reasons save and except as stated in the Agreement.

(i) **After signing the EAF but prior to Service Activation:**

a) There will not be any refund of Installation charges or any advance received towards provisioning of Service paid by the Customer.

b) The Customer shall pay without any demur any and all charges applicable for arranging/ providing the last mile link by RJIL for providing the Services. It is clarified that the charges may vary depending on the location, which normally includes one time installation charges along with one year last mile bandwidth rental charges unless otherwise stated. The decision in this regard by RJIL shall be final and binding on the Customer.

(ii) **After signing the EAF but prior to Service Activation on account of delay due to reasons solely attributable to RJIL beyond Service Delivery period as mentioned in the Customer Proposal or Customer Purchase Order, accepted by RJIL in writing:**

No Exit Charges will be charged. However if the delay is partly due to reasons attributable to Customer ,or delay in getting permissions from statutory authorities any advance received towards provisioning of Services will not be refunded.

(iii) **During the Lock in Period :**

If the Customer exits after activation of Services, but prior to the expiry of agreed Lock in Period , or the Agreement is terminated due to non payment or breach of terms and conditions on the part of Customer, the Customer shall pay to RJIL all charges plus taxes as per the agreed terms and conditions for the unexpired term of the Lock in Period , in addition to any outstanding charges

(iv) **After the Lock in Period :**

Customer will serve at least one (1) month advance intimation of Service termination. All charges for the month during which notice is served, till disconnection will be charged.

(v) **Termination by Customer due to non-maintenance of Service levels by RJIL:**

a) Customer may exit from service for a site/location in case, RJIL fails to meet minimum level of service performance as per the Service Level Agreement (SLA) for three (3) months consecutively, after issuing at least one (1) month notice in this regard.

b) No Exit Charges will be charged in lieu of receiving any Service Credits.

c) The Service rentals, usage charges for the period of Service including notice period month, will be payable by Customer in addition to any other outstanding charges.

### 12. DISCLAIMER

RJIL shall not be liable for any claims related to damage, loss of data, information or other content in connection with the use of Services, any interruptions, malfunctions in the Services which are caused due to third party carriers, other third parties or due to any Force majeure events. RJIL disclaims any liability in connection with violation of applicable laws, intellectual property infringement, indecent, offensive materials transmitted by the users of Customer and or Customer and the Customer shall indemnify and keep indemnified RJIL against any such third party claims, legal proceedings, awards, costs, penalties etc.

### 13. RESTRICTION OR SUSPENSION OF SERVICES

13.1 RJIL may at its sole discretion modify or temporarily restrict or suspend all or any part of the Services after due intimation to Customer, in order to maintain or improve the Services . RJIL will have the right to suspend or terminate the Services at any time with or without cause or due to, non payment of charges, breach of the terms and conditions of Services by the Customer or as per the terms and conditions of EAF, or any other agreement, or in the event of commencement of proceedings against the Customer for winding up, bankruptcy or liquidation, appointment of receiver against the assets of the Customer, passing of a resolution by the shareholders of the Customer for winding up etc., which shall be effective on intimation to the Customer.

13.2 In case of surrender or permanent disconnection of Service, PSTN number may be allotted to another subscriber at the sole direction of RJIL and in such events, the Customer shall not have any right on the PSTN number.

13.3 Services may be temporarily refused, interrupted or curtailed due to government's regulations, directions of competent authorities or orders, system capacity, limitation or equipment modification, up gradation, relocation, testing, repair, maintenance and similar activities necessary for the proper operations of the Services. RJIL shall not be liable for any such suspension and disconnection due to any reason of whatsoever.

### 14. PRIVACY

RJIL may collect personal information related to the Customer and or its users, which shall be used by RJIL as per its privacy policy as available at www.jio.com.

### 15. RIGHT TO ISSUE CLARIFICATIONS

RJIL shall have the right to issue any clarifications, power to remove difficulties be it to correct errors in the documents or otherwise by way of communicating to the Customer at any point of time, either through email or through Jio self care portal, in case of any conflict or error apparent on record is found, which shall be binding on the parties.

### 16. DUNNING DUE ACTION CLARIFICATIONS

### 17. SLA

Type of SLA	Premium		Standard (Default)	
	>=99.50%	NIL	>=98.50%	NIL
Service Availability SLA and rebates	<99.50%	Service Extension= 3 times of outage period	<98.50%	Service Extension= 3 times of outage period
	<=0.5%	NIL	<=1.0%	NIL
Average Network Packet Loss SLA and rebates	>0.5%	1 day service extension	>1.0%	1 day service extension
	<=10 milliseconds	NIL	<=10 milliseconds	NIL
Network Jitter and SLA rebates	>10 milliseconds	1 day service extension	>10 milliseconds	1 day service extension
	<=60 ms	<=80 ms (NIL)	<=60 ms	<=80 ms (NIL)
Average Network Latency and SLA rebates	>60 ms	>80 ms (1 day service extension)	>60 ms	>80 ms (1 day service extension)
	MTTRRespond	20 minutes Top 20 cities*	MTTRRespond	20 minutes Top 20 cities*
20 minutes Rest of India		20 minutes Rest of India		
MTTRRepair Assurance	MTTRRepair	3 Hrs Top 20 cities*	MTTRRepair	4 Hrs Top 20 cities*
		6 Hrs Rest of India		8 Hrs Rest of India

**Details of Revised Service**

S.No.	No of Sites	Bandwidth	Last miletype	CPE-1(Provided by)	CPE-1(Device /Make and Model)	CPE-1(Vendor)	CPE-2(Provided by)	CPE-2(Device /Make and Model)	CPE-2(Vendor)	VPN Technology	SLA Type	DDOS TYPE	DDOS Mitigation Bandwidth
1	1	50 Mbps	Ethernet	CUSTOMER	Router/NA	NA		NA/NA	NA		SLA - Standard	NA	NA

**Commercial Details of Revised Charges**

Total One Time Charges(In Figures): Rs. 0 (In Words): Zero Only

Total Recurring Charges Per Annum (In Figures): Rs. 349992 (In words): Three Lakh Forty Nine Thousand Nine Hundred and Ninety Two Only

S.No.	No of Sites (A)	Bandwidth	Per site One Time Charges(Installation (B))	Per site One Time Charges(ProgramMgmt (C))	Per site One Time Charges(Security Deposit)	Total One Time Charges [A] X [B+C+D]	Per Site Recurring Charges(Bandwidth Rental)	Per Site Recurring Charges(CPE -1 Rental (F))	Per Site Recurring Charges(CPE -2 Rental (G))	Per Site Recurring Charges(SLA (H))	Per Site Recurring Charges(Primary Last Mile)	Per Site Recurring Charges(Mitigation)	Per Site Recurring Charges(Enhanced)	Total Recurring Charges [A] X [E+F+G+H+I+J+K]
1	1	50 Mbps	0	0	0	0	349992	0	0	0	0	0	0	349992

**Details of Earlier Service CF: CFH000030E**

S.No.	No of Sites	Bandwidth	Last miletype	CPE-1(Provided by)	CPE-1(Device /Make and Model)	CPE-1(Vendor)	CPE-2(Provided by)	CPE-2(Device /Make and Model)	CPE-2(Vendor)	VPN Technology	SLA Type	DDOS TYPE	DDOS Mitigation Bandwidth
1	1	20 Mbps	Ethernet	CUSTOMER	Router/NA	NA		NA/NA	NA		SLA - Standard	NA	NA

**Commercial Details of Earlier Service CF: CFH000030E**

Total One Time Charges(In Figures): Rs. 10000 (In Words): Ten Thousand Only

Total Recurring Charges Per Annum (In Figures): Rs. 300000 (In words): Three Lakh Only

S.No.	No of Sites (A)	Bandwidth	Per site One Time Charges(Installation (B))	Per site One Time Charges(ProgramMgmt (C))	Per site One Time Charges(Security Deposit)	Total One Time Charges [A] X [B+C+D]	Per Site Recurring Charges(Bandwidth Rental)	Per Site Recurring Charges(CPE -1 Rental (F))	Per Site Recurring Charges(CPE -2 Rental (G))	Per Site Recurring Charges(SLA (H))	Per Site Recurring Charges(Primary Last Mile)	Per Site Recurring Charges(Mitigation)	Per Site Recurring Charges(Enhanced)	Total Recurring Charges [A] X [E+F+G+H+I+J+K]
1	1	20 Mbps	10000	0	0	10000	300000	0	0	0	0	0	0	300000

**Selected Site Details**

S.No.	Service Id	Service Type	Feature	Old Value	New value
1	300628203611	R4GID	Bandwidth	20 Mbps	50 Mbps

# Commercial Form

Circle Office: \_\_\_\_\_



CF No. \_\_\_\_\_

Organization Name \_\_\_\_\_

Registered Office: \_\_\_\_\_

## Service Details

Product Name \_\_\_\_\_ Product Variant  Basic

Sr. No.	No of Sites	Bandwidth	Last mile type	CPE - 1			CPE - 2			SLA Type
				Provided by	Device / Make and Model	Vendor	Provided by	Device / Make and Model	Vendor	
1										
2										
3										
4										
5										
6										

## Commercial Details

(KINDLY FILL THE FORM IN CAPITAL LETTERS)

Sr. No.	No of Sites	Bandwidth	Per site One Time Charges (₹)			Total One Time Charges (₹)	Per Site Recurring Charges (₹)					Total Recurring Charges (₹)
			Installation	Program Mgmt	Security Deposit		Bandwidth Rental	CPE-1 Rental	CPE-2 Rental	SLA	Primary Last Mile	
	[A]		[B]	[C]	[D]	[A]X[B+C+D]	[E]	[F]	[G]	[H]	[I]	[A] X [E+F+G+H+I]
1												
2												
3												
4												
5												
6												

Total One Time Charges ₹ \_\_\_\_\_ In Words (₹) \_\_\_\_\_

Total Recurring Charges Per Annum ₹ \_\_\_\_\_ In Words (₹) \_\_\_\_\_

Taxes Service Tax Extra as applicable

## Billing Details

Billing Plan Name \_\_\_\_\_ Plan Code \_\_\_\_\_ Billing Model  Prepaid  Postpaid

Billing Periodicity  Monthly  Bi-Monthly  Quarterly  Half-Yearly  Yearly Payment  Advance  Arrears \_\_\_\_\_ Contract Period (In Months) \_\_\_\_\_

## Customer Declaration

I / We have read and understood the terms and conditions provided overleaf and acknowledge that the tariff plan selected and applicable rates from part of this agreement

Date _____	Name of Customer / Authorized Signatory _____	Signature of Customer / Authorized Signatory _____
Place _____		

## For Office Use Only

Corporate ID \_\_\_\_\_ CAF No. \_\_\_\_\_ Opportunity ID \_\_\_\_\_

Amount ₹ \_\_\_\_\_ vide Cheque / DD No \_\_\_\_\_ dated \_\_\_\_\_ of \_\_\_\_\_ bank received.

Acknowledgement		Perforated Area for Detaching Receipt cum Acknowledgment of Payment	
This receipt is meant for payments made by Cheque / Demand Draft		CAF No	_____
Received ₹ _____ (in figs)	_____ (in words)	CF No	_____
From _____	_____ vide	Date	_____
Received Cheque / DD No _____	dated _____ of amount Rs. _____	Place	_____
drawn on _____ bank in _____ city (subject to realization)			
JioCare: 1800 889 9999   199 (Jio network only)   care@jio.com			Signature of Sales Executive _____

## Terms and Conditions

The terms and conditions mentioned herein shall form the integral part of the accompanying Enterprise Application Form (“EAF”).

### 1. DEFINITIONS

Capitalized terms used but not defined herein shall have the meaning assigned in the Enterprise Application Form (EAF), Service Level Agreements, wherever applicable.

- Affiliates** shall mean with respect to Reliance Jio Infocomm Ltd (RJIL), any person directly or indirectly controlling, controlled by, or under direct or indirect common control with RJIL and includes any associate companies of RJIL.
- Agreement** shall mean the Product Terms and Conditions mentioned herein, Commercial Form, along with Technical Service parameters provided in the Service Annexure form (SAF), the terms and conditions of Enterprise Application Form (EAF), collectively.
- Equipment** shall mean and include telecommunication equipment, required for provisioning of the Services.
- Exit Charges** shall mean the charges and applicable taxes which are required to be paid by the Customer to RJIL in the event of termination of Services prior to the expiry of the Contract Period owing to any reasons save and except as stated in the Agreement.
- Contract Period** shall mean the period specified in the Commercial Form, during which the Customer shall not terminate/surrender the Services.
- Premises** shall mean the area owned/lawfully possessed by the Customer and includes all common areas ducts, pathways, ramp, basements, terraces, roof top, compound/garden, etc.
- Services/ Product** shall mean the telecommunication services provided by Reliance Jio Infocomm Ltd (RJIL) in terms of the Unified license granted and chosen by the Customer.. The details of Product variant shall be specified in the Commercial Form. The term Service and Product are used interchangeably and shall be construed accordingly.
- Speed** shall mean the measure of capacity of digital packet transmission for transmission of data. It is expressed in bits per second.

Headings, sub paras are inserted for convenience only and shall not affect the interpretation of this Product Terms and Conditions.

### 2. Product Terms and Conditions (PTC)

- RJIL shall provide Services at Premises, for exclusive use of Customer, after due verification and acceptance by RJIL of the details provided by Customer in the EAF, Commercial Form and Service Annexure Form(SAF). Customer shall submit duly executed EAF, along with proof of identity, proof of address in compliance with applicable regulatory requirements , which shall be subject to verification by RJIL. .The provision of Services shall be subject to
  - terms and conditions of EAF as applicable,
  - terms and conditions of Unified License granted by DoT,
  - directions of DoT, TRAI and other competent authorities,
  - any specific terms and conditions as may be notified by RJIL from time to time, which are relevant to the Services and or in compliance of directions of regulatory or government authorities
  - Force Majeure Conditions as applicable
  - compliance by Customer of its own License terms and conditions and or permissions granted by competent authorities,
  - compliance with applicable laws, regulatory instructions, present and future as effective during the relevant time. The terms and conditions of EAF shall remain in force and binding on the Customer, until termination of Services or surrender of services by Customer as per its request, provided that the Customer shall continue to remain liable for charges, if any, payable to RJIL for the Services. Customer shall execute an agreement specifying the purpose of availing the Services in the event of opting for internet leased line (ILL) services, apart from the Agreement specified herein, which shall be binding on the Customer. Customer shall use the Services only for a lawful purpose in compliance with applicable laws.
  - RJIL shall have the right to vary terms and conditions of Services , tariff plans, charges or may discontinue or revise any and all aspect of Services , if such changes are necessitated by changes in terms and conditions of unified license, taxes, applicable laws, policies of government, directions of judicial, quasi judicial or government authorities, as applicable. In the event of any such changes these terms and conditions are deemed to have been amended in accordance with the such changes in laws, policies, regulations, orders as applicable. Changes in Tariff plans pursuant to such changes shall be effective immediately on notification.
  - Services are provided on "as is where is and available basis" , without any express or implied warranties of any kind. Services shall be made available to the Customer subject to commercial and technical feasibility and availability of RJIL network infrastructure at the relevant area where the Services are to be provided.. Services shall commence from the date of activation of the Services. SLAs if any, agreed shall be effective post activation of Services. Customer shall not have ownership in Internet Lease line and will only have a right to use the internet lease line provided by RJIL. Any private transfers effected by Customer shall be void and illegal.
  - Customer agrees that, in order to maintain or improve Service(s) or for other business, technical reasons, RJIL may at its sole discretion modify or temporarily restrict or suspend all or any part of the Services after due intimation to Customer, without prejudice to any other rights of RJIL to suspend or terminate the Services, for non payment of any amounts due, breach of the terms and conditions of the Services by the Customer or as per the terms and conditions of EAF, or any other agreement or in the event of commencement of proceedings against the Customer for winding up, bankruptcy or liquidation, appointment of receiver against the assets of the Customer, passing of a resolution by the shareholders of the Customer for winding up etc.
  - Customer represents that it was fully informed about the Services provided by RJIL, its specifications, requirements, technical limitations, tariff etc., and has made the service requests and executed various documents after being fully aware of and understanding the same.

### 3. Contract Period –

The Contract Period for availing the Services will be as per Commercial Form during which if the Customer wishes to exit, he/she will have to pay the Exit Charges as specified herein. The Contract Period will commence from the date of signing of the Agreement or date of commissioning of Services as intimated by RJIL whichever is later.

### 4. Provisioning of ILL Services

#### 4.1 Internet Protocol (IP) Address (es):

- RJIL grants a non-exclusive, non-transferable, revocable license to Customer, to use the IP Address for the sole purpose of accessing the Network. IP addresses shall remain the property of RJIL during the subsistence of the contract.
- RJIL will provide IP address in compliance to law enforcement authorities, IP address management authorities etc. Customer agrees to be bound by the terms and conditions and advisories issued by these Authorities from time to time.
- RJIL may require to change IP addresses issued to Customer on account of network changes, and new IP block , will be issued to Customer. Customer agrees to abide by any such changes in IP addresses issued to it, provided the intimation is provided:

i.By issuing Fifteen (15) days advance notice or ii. Immediately, in cases of emergency or fault repair

- The IP Address assigned to Customer by RJIL or a Provisioning Entity in connection with the Internet Access Service, shall be used only in connection with such Service. In the event of discontinuation of Services, or expiry or early termination of EAF for any reasons, Customer's right to use the IP Addresses shall be terminated automatically and the IP Addresses shall be deemed to have returned immediately to RJIL.
- In case Customer wants additional IP Addresses, the same may be allocated by RJIL from its existing available pool of IP addresses, on additional charge basis.

#### 4.2 Domain Names:

Customer shall indemnify, keep indemnified and hold harmless RJIL for any domain name registered or administered on Customer's behalf that violates any service mark, trademark or other intellectual property rights of any third party, without restriction or limitation. Customer shall comply with all the Applicable Laws including but not limited to rules and procedures of the applicable domain name registries, registrars, or other authorities. Customer irrevocably waives any claims against RJIL that may arise from the acts or omissions of domain name registries, registrars or other authorities.sions of domain name registries, registrars or other authorities.

### 5. Warranties, Rights, Obligations and Liabilities of the Customer

- Customer confirms and warrants that all information provided by Customer while subscribing to the Services are true, complete and accurate in all respects and shall notify RJIL immediately of any changes with regard to the same. Customer shall provide unconditional Premises access permission to RJIL for laying optical fiber or RF Broadband radio antenna and outdoor equipment for provisioning of last mile access medium, maintenance services etc on a 24 X 7 basis. Additionally, periodic physical inspection of the Premises from time to time for checking bona fides of the Customers will be conducted by RJIL. The Customer undertakes to extend all possible support & access for the same.
- Customer also provides necessary rack space and uninterrupted regulated power to RJIL for installing and operating the Equipment, CPE, for provisioning of Services, at the Premises.
- The dedicated port in RJIL Network Terminating Equipment has been provided for exclusive use of Customer only, during the subsistence of this Agreement.
- The Customer undertakes that it shall not:
  - Sub-lease, transfer or assign the Service(s) to any third party.
  - Terminate on or connect the Service(s) to any outside public network unless Customer has been expressly permitted to do so in writing by the competent authorities of Government and RJIL.
  - Customer shall be entitled to resell the Internet service if it is having applicable ISP license.
  - The Customer is obliged to provide, without any delay, access to authorized officers of Service Provider, Department of Telecommunications, Intelligence Department officers when such access or information is required along with network diagram as demanded investigations or detection of crimes and in the interest of national security, lawful interception and monitoring etc.
  - Customer shall not indulge in any other activity which is in violation of (a) applicable laws, (b) terms and conditions of EAF, (c) directions of competent authorities, (d) Customer's own license terms and conditions, approvals granted by competent authorities, etc.
  - Customer shall indemnify RJIL, and adhere to all regulations and policies applicable from time to time while availing voice and data services as per enterprise, call center, audiotex, VNO, OSP licenses, ISP licenses as may be applicable based on the nature of business
  - For change /addition/ deletion of any features/supplementary Services/ schemes / plans, Customer shall fill up the requisite form and be bound by all the terms thereof. Any change or withdrawal of any supplementary services etc. shall not entitle the Customer to any refunds or adjustments for the money already paid, or to be billed under additional terms.
  - The Customer shall fully abide & comply with all applicable laws including but not limited to the provisions of Information Technology Act 2000, and Rules made thereunder Indian Telegraph Act, 1885,Indian Telegraph Rules, 1951, as amended from time to time.
  - RJIL shall not be liable for any dealings of the Customer with any person, who is not authorized by RJIL to deal on its behalf.
  - Customer shall not reproduce, distribute, publish, copy, download, disseminate or otherwise exploit any Third Party Content which is for restricted use or otherwise protected by copyright or similar rights unless, the Customer owns or controls the relevant rights thereto or have obtained all the requisite licenses, permissions and approvals. Any violation of the aforesaid will hold the Customer liable for infringement of Copyright or other applicable laws and RJIL shall not be responsible for the same.
  - For the purposes of the compliance of applicable laws, directions or orders of competent authorities, courts or otherwise, Customer further acknowledges, agrees that RJIL shall have the right to remove, block access to any third party links / content uploaded Third Party links/ content uploaded or otherwise provided by the Customer through the use of Service where any such Third Party Content or content is, or is alleged to be, defamatory, in breach of copyright, illegal or is otherwise not appropriate in RJIL's sole opinion to be accessed or otherwise provided by or through the use of the Service. RJIL shall comply with the, term and conditions of unified license, directions of law enforcement agencies ,judicial / government authorities in this regard and may take such measures to prevent carriage of infringing content in its network, apart from initiating actions in response to a written notice received from third parties in accordance with law .
  - Customer is required to ensure that objectionable or obscene messages or communications, which are inconsistent with the established laws of the country, are not generated/sent by the Customer. It shall not use the Services for any improper, immoral, anti-national, unlawful, or abusive purpose or for sending threatening, harassing, unsolicited messages, or for creating any damage to RJIL or its Network/ infrastructure or to any other person whomsoever. Any such misuse by Customer, shall under no circumstances be attributed to RJIL and the Customer shall be solely responsible for such acts. Customer understands that the Internet contains unedited material, some of which is sexually explicit or pornographic material that may be offensive to some people. Customer access to such material will be at Customer's own risk. RJIL has no control over and accepts no responsibility whatsoever for such materials.
  - The safety and security of the Equipment installed at Premises shall be the responsibility of the Customer. In case of theft Customer shall assist and cooperate with RJIL for filing FIR for claiming insurance.
  - Customer shall not disclose any information shared by RJIL which are marked as confidential, including but not limited to commercial information, to any third parties without the written consent of RJIL save and except if disclosure is required pursuant to a written instruction or order by any judicial, quasi-judicial and or government authorities, wherein the Customer shall give prompt notice to RJIL. Any such confidentiality obligations of the Customer shall survive perpetually and forever.

### 6. Customer Premise Equipment (CPE)

- RJIL may offer Services along with bundling of CPE with the Services. Equipment provided by RJIL will always remain exclusive property of RJIL. In the event of expiry of the Contract Period or cessation of Services, whichever is earlier. RJIL shall have all rights to dismantle, remove and take away all the installed Equipment, within the Premises without any let, hindrance or objections, from the Customer.
- However Customer may use its own CPE, after approval from RJIL. In case of Customer supplied CPE, RJIL will not be accountable for any service outage towards CPE hardware failure, power failure, Service degradation on account of slow performance of CPE services, or any configuration done by Customer without prior intimation and consent in writing by RJIL.
- Any CPE deployed by Customer of its own should be operated in accordance with the terms & conditions as prescribed by RJIL or by govt. body as prescribed from time to time. Also, such equipment should meet the standards as prescribed by DOT/TEC or any other govt. body from time to time and in the absence of mandatory standard, the deployed equipment is certified to meet the relevant standards set by International standardization bodies, such as, ITU, ETSI, IEEE, ISO, IEC etc. or International Fora, viz., 3GPP, 3GPP-2, IETF, MEF, WIMAX, WI-Fi, IPTV, IPv6, etc
- In the event of Customer using RJIL supplied CPE, the same shall be returned on surrender of the Services by Customer, in good working condition as provided to the Customer, subject to normal wear and tear, failing which RJIL will have the right to recover the demurrages from Customer.

### 7. Charges

- Installation charge: is a onetime charge to be paid by Customer to RJIL, in advance.
- Service rental and CPE rental charges: are recurring charges to be paid by Customer to RJIL, as mentioned in the Commercial Form.
- CPE repair charges: shall be as under
  - Manufacturing defects - No charges to Customer
  - Repairs due to damage attributable to Customer - The charges shall be assessed by RJIL and invoiced to Customer accordingly.
- Goods and Service Tax: Charges shall be exclusive of Goods and Service tax or any other taxes which shall be levied at the applicable rates on the total invoiced amount.

### 8. Billing and Payment:

- The billing cycle for the Services provided , shall be on monthly/ quarterly / annual basis , based on the tariff plan subscribed by the Customer, and will be mentioned in the Commercial Form. RJIL reserves the right to vary billing cycle for the Charges from time to time Bills shall be paid on or before the due dates mentioned in the Bills and non receipt of bills shall not be a reason for non payment by Customer. The Payment instruments shall be drawn in favor of "Jio <Virtual code issued to Customer>". RJIL may credit such cheques in its account or the account of any of its collection service providers and or Affiliates, after mentioning the same in the monthly bills.
- Customer agrees to pay to RJIL all charges against the Service(s) opted through EAF and CF without any reduction, deduction, set off or withholding.
- Taxes, as may be applicable will be charged and shown separately over and above the billed amount. Further, any increase/addition/introduction in taxes and/or levy of any taxes, levies, duties or any other statutory charges etc, (present/future) shall be charged to the Customer without any notice and shall at all-time be deemed to be payable.
- The security deposits, connection charges, fixed monthly charges, and other payable charges are set out in the Tariff Schedule as notified by RJIL.
- Bills shall be issued as per the billing cycle decided by RJIL and shall be sent to the billing address of the Customer as furnished by him. Customer is responsible to pay his bills by the prescribed date. It is incumbent on the Customer to enquire his/her balance and settle the same even in case of non-receipt of monthly bill for any reason whatsoever.
- RJIL reserves the right to raise interim bills and Customer agrees to make such interim payment as and when required by RJIL based on internal credit rating of the Customer by RJIL.
- E-Bills will be sent to the Customer to his e-mail address as mentioned in EAF. For any change in e-mail address, Customer shall intimate Enterprise customer care about new email address at least 15 days prior to the commencement of the next billing cycle.
- Where a security deposit has been paid, RJIL is entitled to retain and appropriate it in full or in part, in its sole discretion towards any sums due from the Customer or in order to compensate for any uncured failure to comply with any provisions of this Agreement or in event of any default of the terms and conditions of this Agreement by Customer as considered by RJIL at any time. In case of closure of connection, if security deposit is not refunded within stipulated period of 60 days, an interest at the rate of 10% per annum will be paid for the delay.
- The payment against monthly bills beyond the stipulated dates as specified in the bills shall entail a charge @ two (2%) percent of the bill value or Rs.100/- (Rupees One Hundred Only) whichever is higher, in addition to the pending bill charges. RJIL may at its sole discretion alter the charges / fixed amount payable by the Customer in the event of payment beyond the stipulated dates, which shall be specified in the invoices and or shall be communicated from time to time. This however is without prejudice to the right of RJIL to suspend / terminate the Services partially or fully due to non-payment.
- RJIL is entitled to change, vary the tariff, add and withdraw any Services/ supplementary services/ schemes/ tariff plans etc. and /or vary the terms and conditions of service and charges at any time at its discretion be it due to techno commercial viability & technical feasibility, or otherwise after due intimation to Customer. The rates/charges may also change as per the directions of TRAI or any statutory authority from time to time. RJIL reserves it right to revise or notify payment instructions as part of terms and conditions of invoices or bills whenever applicable.

### 9. Exit Charges (Applicable in following scenarios when Customer chooses to exit at any time after the signing of this Agreement and before the completion of the Contract Period)

If the Customer choses to exit or terminate the arrangement at any time after the signing of this Agreement and prior to the completion of Contract Period as mentioned in commercial form (CF), the following Exit Charges will be applicable and charged to the Customer. In the event of termination, RJIL shall have the right to retain and appropriate the Security Deposit to the extent necessary to recover the unpaid amounts or any amounts payable by the Customer for any uncured failure to comply with any provision of this Agreement or in the event of any breach of terms and conditions on the part of the Customer causing any loss or damage to RJIL, as a result of such breach of the terms and conditions by the Customer, provided that any amounts in excess after setting of losses or damages shall be refunded to the Customer.

(i) After signing the EAF but prior to Service Activation:

- There will not be any refund of Installation charges or any advance received towards provisioning of Service paid by the Customer.
- The Customer shall pay without any demur any and all charges applicable for arranging/ providing the last mile link by RJIL for providing the Services. It is clarified that the charges may vary depending on the location, which normally includes one time installation charges along with one year last mile bandwidth rental charges unless otherwise stated. The decision in this regard by RJIL shall be final and binding on the Customer.

(ii) After signing the EAF but prior to Service Activation on account of delay by RJIL beyond Service Delivery period as mentioned in the Customer Proposal or Customer Purchase Order, accepted by RJIL in writing:

No Exit Charges will be charged. However any advance received towards provisioning of Service will not be refunded.

(iii) During Service Contract Period:

In case Customer exits after Service activation but prior to end of agreed Contract Period, or the Agreement is terminated due to non payment or breach of terms and conditions on the part of Customer, the Customer shall pay to RJIL all charges as per the agreed terms and conditions for the unexpired term of the Contract Period including charges to be paid by RJIL to any third party towards early last mile link termination for such period of the service agreement in addition to any outstanding charges

(iv) After Contract Period:

Customer will serve at least one (1) month advance intimation of Service termination. All charges for the month during which notice is served, till disconnection will be charged.

(v) Customer termination due to poor service performance:

- Customer may exit from service for a site/location in case, RJIL fails to meet minimum level of service performance as per the Service Level Agreement (SLA) for three (3) months consecutively, after issuing at least one (1) month notice in this regard.
- No Exit Charges will be charged in lieu of receiving any Service unavailability credits.
- The Service rentals, usage charges for the period of Service including notice period month, will be payable by Customer in addition to any other outstanding charges.

### 10. Withdrawal , suspension and termination of Services

- RJIL may terminate the Agreement and or suspend the Services in the event of any breach of this Agreement, until the breach is remedied by Customer in the following events
  - Late payment or non payment of any of the Invoices, either in full or in part, or
  - violation of any terms and conditions of this agreement or
  - any inappropriate use of Services by the Customer, or continued use of Services by Customer will be in violation of terms and conditions of use or inappropriate, in RJIL's sole opinion .
- Any termination or suspension of Services or the Agreement , shall not affect the accrued rights or liability of either party .
- Equipment if any provided by RJIL shall be returned immediately and RJIL shall have the right to access Customer premises and remove Equipment installed even after termination of this Agreement and the access rights shall survive the termination of this Agreement to that extent.

### 11. Renewal

At the end of Contract Period, in case RJIL does not hear from Customer, the Services will be renewed automatically for the next one year on same rental charges, as for previous year

### 12. Security and Authentication

- RJIL exercises no control over and accepts no responsibility for the content of the information passing through the Network, Customer Premises Equipment (CPE), Service Equipment, or a Service.
- RJIL specifically denies any responsibility for the accuracy or quality of information obtained through the Network, CPE, Service Equipment, or a Service. Use of any information obtained via the Network, CPE, Service Equipment, or a Service is at Customer's own risk.
- Customer shall promptly and thoroughly respond to any notices forwarded to Customer by RJIL, including, but not limited to notices that the content transmitted by the Customer, violates the applicable laws.
- Customer shall not use any of the Services in a manner which may violate applicable laws, infringe third party intellectual property rights etc. and shall indemnify, keep indemnified and hold harmless RJIL and its directors, officers, employees against any breach or violation by the Customer without any restriction or limitation.
- Customer shall adopt authentication process for accessing the Services and shall comply with applicable laws, guidelines and regulations issued by any regulatory or government authorities in connection with the provision and access to the Services, irrespective of whether it is specifically mentioned herein or not.
- Customer shall be responsible for security of its internal network, any unauthorized access, and other breaches of Customer network.

### 13. Disclaimer

RJIL shall not be responsible for any claims related to damage, loss of data, information or other content in connection with the use of Services, any interruptions, malfunctions in the Services which are caused due to third party carriers, other third parties or due to any Force majeure events. RJIL disclaims any liability in connection with violation of applicable laws, intellectual property infringement, indecent, offensive materials transmitted by the users of Customer and or Customer and the Customer shall indemnify and keep indemnified RJIL against any such third party claims, legal proceedings, awards, penalties etc. For the purpose of this Agreement, Force majeure shall mean and includes any act of god, fire, floods, war, and war like situations, strike, or any other events beyond the reasonable control of RJIL and or its Affiliates.

### 14. Privacy, Third Party Materials

RJIL may collect personal information related to the Customer and or its users, which shall be used by RJIL as per its privacy policy as available at www.jio.com. RJIL does not guarantee or warranty any third party materials, equipment used by the Customer in connection with availing the Services, any issues, service disruptions arising out of the same.

### 15. Right to issue clarifications

RJIL shall have the right to issue any clarifications, power to remove difficulties be it to correct errors in the documents or otherwise by way of communicating to the Customer at any point of time, in case of any conflict or error apparent on record is found, which shall be binding on the parties

### Rate Plan Card

S.No.	Sub Feature	Feature	Price Type Name	Price(Rs.)
1	20 Mbps	BANDWIDTH	RENTAL	25000
2	SLA - Standard	SLA	RENTAL	0

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Plotno F/4, Chandaka Ind Estate,  
Bhubaneshwar, Khordha  
Odisha-751024, IN



Account Number: 410160683255  
Statement No.: 553000000368  
Statement Date: 03-Aug-2021  
Statement Due Date: 18-Aug-2021  
Statement Time: 18:42:16

### Summary Account Payable Statement

Statement from 01-Jul-2021 to 31-Jul-2021

JioFiber Postpaid

Particulars	Invoice Number	Amount (₹)
Current Payable for Connectivity Services	C21E212200012970	1001.82
<b>Current Month Payable</b>		<b>1,001.82</b>

### Balance in Customer Account

Particulars	Amount (₹)
Previous Balance in Customer Account	0.00

### Payment Options



**JioPay**  
Register with JioPay and get uninterrupted services\*

\*Details under Important Information JioPay

**JioAutoPay**

 **ACH - (Direct Debit)**  
To set ACH mandate on your bank account get in touch with your Relationship Manager.

 **Standing Instructions (Credit Card)**  
Set JioAutoPay on your Credit Card.  
To Register visit [www.jio.com/Enterprise/Mobility/](http://www.jio.com/Enterprise/Mobility/) and scroll down on the home page and click on Register for autopay of invoice by credit card.

**JioDigiPay**

 **Selfcare Portal**  
Pay bills using credit/debit card/netbanking/ e-wallets/UPI on [www.jio.com/Enterprise](http://www.jio.com/Enterprise)

 **NEFT/RTGS**  
You can do NEFT/RTGS payments/transfers by using Virtual A/C Code JIOE410160683255, IFSC Code YESB0CMSNOC

PAN : AABCR1718E



## Your Statement & Payment History

Recent Statements					
30-JUN	31-MAY	30-APR	31-MAR	28-FEB	31-JAN
₹ 1536.12	-	-	-	-	-

Recent Payments		
30-JUN	31-MAY	30-APR
₹ 1002.00	-	-

## Important Information

### Payments

1. In the event of non-payment, part payment or late payment of the outstanding amount by the due date, Reliance Jio Infocomm Limited (RJIL) reserves the right to disconnect services.

2. RRL has been appointed as a master collection agent and hence this statement has charges for Connectivity services from RJIL.

3. The "Previous Balance in Customer Account" is Balance Amount as on the statement date. Positive balance signifies that the respective amount has to be paid by the Customer and negative balance signifies that the respective amount is the excess balance in Customer's account.

### Complaints & Service Requests

Visit [www.jio.com](http://www.jio.com), login with your Jio ID and password; click on "Service Request" option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request number. You can also call 198 (toll-free) from your Jio number or 1800 889 9444 from other networks to register your service request / complaint.



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Plotno F/4, Chandaka Ind Estate, Bhubaneswar, Patia, Opp Of Infocity, Bhubaneswar, Khordha, Odisha-751024, India



BHIM UPI

Original for Recipient

Account Number : 900250086047
GST Bill Number : C21E212200012970
Bill Number : 554000069134
Bill Cycle Date : 01-Aug-2021
Bill Due Date : 03-Aug-2021
Security Deposit : ₹ 2,500.00

Place of Supply: 21 Odisha

GST Registration Number: Not Available
Organisation PAN : AAATG4506D
PO Number : Not Available

Your Jio Fiber Bill from 01-Jul-2021 to 31-Jul-2021

Refer following pages for details of charges

Summary table with 6 columns: Payment Received (₹), TDS Deducted / Reversed (₹), Previous Adjustment (₹), Previous Balance (₹), Current Charges (₹), Total Dues (₹). Values: -1,536.12, 0.00, 0.00, 0.00, 1,001.82, 1,001.82

Main bill table with columns: Description, Amount (₹). Rows include Periodic Charges (849.00), Usage Charges (Premium/ISD, DATA, VAS), Other Periodic Charges, One Time Charges, Current Month Discount, Total Value of Charges, Current Taxable Charges (849.00), Taxes (CGST 9%, SGST 9%), Bill Discount including Tax, Security Deposit Charged, Security Deposit Returned, Waivers, and Current Month Charges (7+8+9+10+11+12) totaling 1,001.82.

Payment Options

JioAutoPay section including ACH - (Direct Debit), Standing Instructions (Credit Card), and eMandate (Bank Account) with registration instructions and JioPay logo.

JioDigiPay section including Selfcare Portal and NEFT/RTGS options with registration instructions.





Terms and Conditions

Tariff & Plans

- There will be no increase in any tariff item (except ISD) till six months from the date of your enrolment to the plan. Thereafter, Reliance Jio Infocomm Limited ("RJIL") reserves the right to revise the terms & conditions applicable to tariff plans.
- RJIL reserves the right to vary the penal charge rates periodically, as well as take recourse to any other action available and considered appropriate, subject to Telecom Regulatory Authority of India (TRAI) regulations.
- Your dynamic credit limit depends on your security deposit, average monthly usage, payment track record and your tenure with us. An interim payment within the bill cycle may be required, if your usage exceeds this limit. However, based on payment history RJIL may allow usage beyond your credit limit.
- As per TRAI regulations, tariff is charged basis the duration of the call rounded up to + / - 1 second, traceable to an appropriate time reference.
- For billing, usage will be rounded up to the next higher pulse. For example, if you are on 30 sec/pulse billing plan, a 31sec call will be as 2 pulses. Similarly, if your data plan is billed on 10KB/pulse, usage of 11KB would be billed as 2 pulses.
- No migration fee is chargeable for changing tariff plan.
- No charge will be levied for any service without your explicit consent.
- In case you are on an unlimited data plan, post consumption of your allocated data limit, you will experience a downgrade in speed as per Fair Usage Policy.

Charges

- Overdue charges bills more than ₹200 : ₹100 or 2% of bill, whichever is higher.
- Any disagreement on charges levied should be informed within 60 days from the date of bill, failing which all charges will be considered valid.
- In the event of non-payment, part payment or late payment of the outstanding amount by the due date, RJIL reserves the right to disconnect services as per TRAI regulations.
- Any unallocated payments shall first be adjusted towards Security Deposit, if applicable.

JioPay

- JioAutoPay
  - JioAutoPay debit will be on 22nd day following the date of bill.
  - Click to view the process [www.jio.com/enterprise/autopay/](http://www.jio.com/enterprise/autopay/)

Service Accounting Codes (SAC)

SAC Code : Services	SAC Code : Services
998412 : Fixed Line Charges	998431 : Digital VAS Charges
998413 : Mobile Charges	998432 : Online Music Charges
998419 : VAS Charges	998433 : Online Video Charges
998422 : Data Charges	998439 : Online Content Charges

Complaints & Service Requests

Visit [www.jio.com](http://www.jio.com), login with your Jio ID and password; click on "Service Request" option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request number. You can also call 198 (toll-free) from your Jio number or 1800 889 9333 from other networks to register your service request / complaint.

Appellate Authority

In case you are unsatisfied with the response on a complaint, you can contact the regional appellate authority with your complaint docket number.  
 Email: [appellate.del@jio.com](mailto:appellate.del@jio.com), Telephone number: 1800 889 9333,  
 Fax: 1800 889 1222, Address: Reliance Jio Infocomm Limited, , 3rd Floor, B Wing, Fortune Building, Bharat Nagar, Bandra - Kurla Complex, Mumbai 400051 Maharashtra  
 (Working hours: Mon-Fri, 10:30 am to 6:30 pm)

DND (Do Not Disturb) Service

- You can opt for Full DND if you do not wish to receive any promotional calls. To activate Full DND, Call to 1909. Full DND will override any other category you may have selected.
- To allow promotional calls only from selected categories, choose from the below options. Categories and associated numbers are:
  - Banking / Insurance / Financial Products / Credit Cards;
  - Real Estate;
  - Education;
  - Health;
  - Consumer Goods / Automobiles;
  - Communication / Broadcasting / Entertainment / IT;
  - Tourism Leisure

Other Information

- The invoice will be deemed accepted as per the Master Service Agreement or Terms and Conditions signed.
- Reliance Jio Infocomm Limited reserves the right to change, from time to time, the terms and conditions of the contract by giving notice of the change.
- In the event of non-payment, part payment or late payment of the outstanding amount by the due date, or in the case of bounced cheques, Reliance Jio Infocomm Limited reserves the right to disconnect services. The customer shall continue to be liable for the charges during the period of suspension.
- In case of permanent disconnection, your security deposit will be refunded within 60 days of disconnection, failing which you shall be paid interest @10% p.a, following adjustment of dues.
- We request you to log disconnection request through online portal. Please login to [www.jio.com/enterprise](http://www.jio.com/enterprise) with your login id and password and click on New Service Request. In case you do not have your login credentials, kindly get in touch with your Relationship Manager to obtain the same. Alternatively, you may also log disconnection at [businesscare@jio.com](mailto:businesscare@jio.com). Upon receipt of mail, a Service Request no. will be provided to you within 48 Hrs. Please note that In absence of SR number, no credit adjustments shall be made for the delay in disconnection and the customer shall be liable to pay for the charges.

Signature Not Verified  
 Digitally signed by Reliance Jio Infocomm Limited  
 Date: 20210803202043  
 Reason: Digitally Signed  
 Location: Mumbai

6 Months Balance

Sr. No.	Bill Number	Bill Date	Charges (₹)	Adjustment (₹)	Amount paid (₹)	TDS Deducted (₹)	Balance Amount (₹)
1	524000098650	01-Jul-21	1,536.12	0.00	1,536.12	0.00	0.00
<b>Total</b>			<b>1,536.12</b>	<b>0.00</b>	<b>1,536.12</b>	<b>0.00</b>	<b>0.00</b>

Reach Us

Call 199 (from a Jio number) or 1800-889-9333 (from other networks) | Write to [enterprise@jio.com](mailto:enterprise@jio.com) | Manage your world of Jio with Self Service Portal | Visit [www.jio.com](http://www.jio.com)



**Payments Recieved**

Sr. No.	Bill Number	Payment Date	Transaction Mode	Amount (₹)
1	524000098650	16-Jul-21	Online	1002.00
2	524000098650	26-Jul-21	Online	534.12
<b>Total</b>				<b>1536.12</b>

**Taxes**

Sr. No.	Description	Charges (₹)	CGST (₹)	SGST (₹)	Amount (₹)
1	This month charges	849.00	76.41	76.41	152.82



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Bill Number: 554000069134

Bill Date: 01-Aug-2021

**Periodic Charges & Usage**

Sr. No.	Service Id	Periodic Charge Amount	Usage Amount	Data	Voice	VAS
1	916743511441	849.00	0.00	0.00	0.00	0.00
<b>Total</b>		<b>849.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>



User Name: Pratap Kumar Balabantaray  
Address: PLOT NO F/4, CHANDAKA INDUSTRIAL ESTATE,  
OPPOSITE INFOCITY, PATIA BHUBANESWAR,  
Bhubaneswar, Khordha,  
OR-751021, IN

Fixed Line Number : 916743511441

## Your Jio Plan Details

JioFiber\_849\_1M\_COCP : Benefits 1. Unlimited Data @ 100 Mbps 2. Unlimited Voice

Base Monthly Rental	Voice Call (local/STD)	Data	ISD (minutes)
₹ 849	Unlimited	Unlimited Data	NA
Complimentary access to Jio Apps.			
Base Tariff Post Entitlement			
Voice Calls: Unlimited			
Data: Unlimited			
- For ISD Calls, Premium Numbers, Short Codes and Value Added Services and tariff details please visit <a href="http://www.jio.com">www.jio.com</a> .			

## Plan Charges

Sr.No.	Description	From Date	To Date	Amount (₹)
1	JioFiber_849_1M_COCP	01-AUG-2021	31-AUG-2021	849.00
2	JioFiber_849_1M_COCP	27-JUL-2021	31-JUL-2021	136.94
3	JioFiber_849_1M_COCP	27-JUL-2021	27-JUL-2021	-136.94
<b>Total</b>				<b>849.00</b>

## Usage Summary

1 DATA	Count	Billed Usage (GB)	Free Usage (GB)	Chargeable Usage (GB)	Amount (₹)
1.1 DATA	33	9.229	9.229	0.000	0.00
<b>Sub Total</b>	<b>33</b>	<b>9.229</b>	<b>9.229</b>	<b>0.000</b>	<b>0.00</b>
<b>Data Total</b>	<b>33</b>	<b>9.229</b>	<b>9.229</b>	<b>0.000</b>	<b>0.00</b>



User Name: Pratap Kumar Balabantaray

Fixed Line Number : 916743511441

Itemized Usage

No.	Start Date & Time	End Date & Time	Destination	Used Usage (MB)	Billed Usage (MB)	Free Usage (MB)	Chargeable Usage (MB)	Amount (₹)
1 DATA								
1.1 DATA								
1	30-JUL-2021 09:24:58	30-JUL-2021 20:25:00	JIONET	3.993	3.994	3.994	0.000	0.00
2	29-JUL-2021 09:31:38	29-JUL-2021 23:31:39	JIONET	18.431	18.438	18.438	0.000	0.00
3	28-JUL-2021 17:43:54	28-JUL-2021 21:13:56	JIONET	0.029	0.029	0.029	0.000	0.00
4	28-JUL-2021 09:16:13	28-JUL-2021 17:43:46	JIONET	840.964	840.967	840.967	0.000	0.00
5	27-JUL-2021 09:12:18	27-JUL-2021 20:12:18	JIONET	1.922	1.924	1.924	0.000	0.00
6	26-JUL-2021 13:59:20	26-JUL-2021 21:29:21	JIONET	472.693	472.695	472.695	0.000	0.00
7	26-JUL-2021 13:59:17	26-JUL-2021 13:59:19	JIONET	1.601	1.602	1.602	0.000	0.00
8	26-JUL-2021 09:29:12	26-JUL-2021 09:59:14	JIONET	1.147	0.000	0.000	0.000	0.00
9	24-JUL-2021 09:26:52	24-JUL-2021 22:35:39	JIONET	473.663	473.672	473.672	0.000	0.00
10	23-JUL-2021 09:14:58	23-JUL-2021 22:15:00	JIONET	862.345	862.354	862.354	0.000	0.00
11	22-JUL-2021 09:28:14	23-JUL-2021 00:15:49	JIONET	189.664	189.668	189.668	0.000	0.00
12	21-JUL-2021 09:30:37	21-JUL-2021 22:40:40	JIONET	634.590	634.600	634.600	0.000	0.00
13	20-JUL-2021 09:26:47	20-JUL-2021 21:56:48	JIONET	64.913	64.922	64.922	0.000	0.00
14	19-JUL-2021 19:31:44	19-JUL-2021 22:21:55	JIONET	0.001	0.010	0.010	0.000	0.00
15	19-JUL-2021 17:33:12	19-JUL-2021 18:03:13	JIONET	0.033	0.039	0.039	0.000	0.00
16	19-JUL-2021 10:12:05	19-JUL-2021 17:33:04	JIONET	379.732	379.736	379.736	0.000	0.00
17	19-JUL-2021 10:02:21	19-JUL-2021 10:11:57	JIONET	0.287	0.293	0.293	0.000	0.00
18	19-JUL-2021 09:08:52	19-JUL-2021 10:02:13	JIONET	104.324	104.326	104.326	0.000	0.00
19	16-JUL-2021 09:32:37	16-JUL-2021 23:40:28	JIONET	718.681	718.682	718.682	0.000	0.00
20	15-JUL-2021 21:56:59	15-JUL-2021 22:27:00	JIONET	0.000	0.010	0.010	0.000	0.00
21	15-JUL-2021 09:31:02	15-JUL-2021 21:31:04	JIONET	9.964	9.971	9.971	0.000	0.00
22	14-JUL-2021 09:28:59	14-JUL-2021 22:29:00	JIONET	1205.460	1205.469	1205.469	0.000	0.00
23	13-JUL-2021 19:15:21	14-JUL-2021 00:45:23	JIONET	1.460	1.465	1.465	0.000	0.00
24	13-JUL-2021 09:18:37	13-JUL-2021 18:48:39	JIONET	400.332	400.342	400.342	0.000	0.00
25	09-JUL-2021 09:30:59	09-JUL-2021 21:01:01	JIONET	577.419	577.422	577.422	0.000	0.00
26	08-JUL-2021 09:37:28	08-JUL-2021 22:07:29	JIONET	83.370	83.379	83.379	0.000	0.00
27	07-JUL-2021 09:31:27	07-JUL-2021 22:31:28	JIONET	207.574	207.578	207.578	0.000	0.00
28	06-JUL-2021 09:29:48	06-JUL-2021 22:21:45	JIONET	260.819	260.820	260.820	0.000	0.00
29	05-JUL-2021 09:34:31	05-JUL-2021 22:34:32	JIONET	1740.520	1740.527	1740.527	0.000	0.00
30	02-JUL-2021 09:38:09	02-JUL-2021 22:38:10	JIONET	1.822	1.826	1.826	0.000	0.00
31	01-JUL-2021 09:32:51	01-JUL-2021 20:02:52	JIONET	193.581	193.584	193.584	0.000	0.00
32	01-JUL-2021 01:10:23	01-JUL-2021 03:10:24	JIONET	0.001	0.000	0.000	0.000	0.00
33	30-JUN-2021 18:40:23	30-JUN-2021 21:40:24	JIONET	0.376	0.381	0.381	0.000	0.00
<b>Subtotal</b>				<b>9451.710</b>	<b>9450.723</b>	<b>9450.723</b>	<b>0.000</b>	<b>0.00</b>
Total				9451.710	9450.723	9450.723	0.000	0.00
<b>Data Total</b>				<b>9451.710</b>	<b>9450.723</b>	<b>9450.723</b>	<b>0.000</b>	<b>0.00</b>

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Plotno F/4, Chandaka Ind Estate,  
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Odisha-751024, IN



Account Number: 410160683255  
Statement No.: 553000000368  
Statement Date: 03-Aug-2021  
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### Summary Account Payable Statement

Statement from 01-Jul-2021 to 31-Jul-2021

JioFiber Postpaid

Particulars	Invoice Number	Amount (₹)
Current Payable for Connectivity Services	C21E212200012970	1001.82
<b>Current Month Payable</b>		<b>1,001.82</b>

### Balance in Customer Account

Particulars	Amount (₹)
Previous Balance in Customer Account	0.00

### Payment Options



**JioPay**  
Register with JioPay and get uninterrupted services\*

\*Details under Important Information JioPay

**JioAutoPay**

 **ACH - (Direct Debit)**  
To set ACH mandate on your bank account get in touch with your Relationship Manager.

 **Standing Instructions (Credit Card)**  
Set JioAutoPay on your Credit Card.  
To Register visit [www.jio.com/Enterprise/Mobility/](http://www.jio.com/Enterprise/Mobility/) and scroll down on the home page and click on Register for autopay of invoice by credit card.

**JioDigiPay**

 **Selfcare Portal**  
Pay bills using credit/debit card/netbanking/ e-wallets/UPI on [www.jio.com/Enterprise](http://www.jio.com/Enterprise)

 **NEFT/RTGS**  
You can do NEFT/RTGS payments/transfers by using Virtual A/C Code JIOE410160683255, IFSC Code YESB0CMSNOC

PAN : AABCR1718E



## Your Statement & Payment History

Recent Statements					
30-JUN	31-MAY	30-APR	31-MAR	28-FEB	31-JAN
₹ 1536.12	-	-	-	-	-

Recent Payments		
30-JUN	31-MAY	30-APR
₹ 1002.00	-	-

## Important Information

### Payments

1. In the event of non-payment, part payment or late payment of the outstanding amount by the due date, Reliance Jio Infocomm Limited (RJIL) reserves the right to disconnect services.

2. RRL has been appointed as a master collection agent and hence this statement has charges for Connectivity services from RJIL.

3. The "Previous Balance in Customer Account" is Balance Amount as on the statement date. Positive balance signifies that the respective amount has to be paid by the Customer and negative balance signifies that the respective amount is the excess balance in Customer's account.

### Complaints & Service Requests

Visit [www.jio.com](http://www.jio.com), login with your Jio ID and password; click on "Service Request" option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request number. You can also call 198 (toll-free) from your Jio number or 1800 889 9444 from other networks to register your service request / complaint.



DIGITAL LIFE

BIJU PATNAIK INSTITUTE OF INFORMATION TECHNOLOGY AND MANAGEMENT STUDIES

Plotno F/4, Chandaka Ind Estate, Bhubaneswar, Patia, Opp Of Infocity, Bhubaneswar, Khordha, Odisha-751024, India



BHIM UPI

Original for Recipient

Account Number : 900250086047
GST Bill Number : C21E212200012970
Bill Number : 554000069134
Bill Cycle Date : 01-Aug-2021
Bill Due Date : 03-Aug-2021
Security Deposit : ₹ 2,500.00

Place of Supply: 21 Odisha

GST Registration Number: Not Available
Organisation PAN : AAATG4506D
PO Number : Not Available

Your Jio Fiber Bill from 01-Jul-2021 to 31-Jul-2021

Refer following pages for details of charges

Summary table with 6 columns: Payment Received (₹), TDS Deducted / Reversed (₹), Previous Adjustment (₹), Previous Balance (₹), Current Charges (₹), Total Dues (₹). Values: -1,536.12, 0.00, 0.00, 0.00, 1,001.82, 1,001.82

Main bill table with columns: Description, Amount (₹). Rows include Periodic Charges (849.00), Usage Charges (Premium/ISD, DATA, VAS), Other Periodic Charges, One Time Charges, Current Month Discount, Total Value of Charges, Current Taxable Charges (849.00), Taxes (CGST 9%, SGST 9%), Bill Discount, Security Deposit, Waivers, and Current Month Charges (7+8+9+10+11+12) totaling 1,001.82.

Payment Options

JioAutoPay section including ACH - (Direct Debit), Standing Instructions (Credit Card), and eMandate (Bank Account) with registration instructions and JioPay logo.

JioDigiPay section including Selfcare Portal and NEFT/RTGS options with registration instructions.





Terms and Conditions

Tariff & Plans

- There will be no increase in any tariff item (except ISD) till six months from the date of your enrolment to the plan. Thereafter, Reliance Jio Infocomm Limited ("RJIL") reserves the right to revise the terms & conditions applicable to tariff plans.
- RJIL reserves the right to vary the penal charge rates periodically, as well as take recourse to any other action available and considered appropriate, subject to Telecom Regulatory Authority of India (TRAI) regulations.
- Your dynamic credit limit depends on your security deposit, average monthly usage, payment track record and your tenure with us. An interim payment within the bill cycle may be required, if your usage exceeds this limit. However, based on payment history RJIL may allow usage beyond your credit limit.
- As per TRAI regulations, tariff is charged basis the duration of the call rounded up to + / - 1 second, traceable to an appropriate time reference.
- For billing, usage will be rounded up to the next higher pulse. For example, if you are on 30 sec/pulse billing plan, a 31sec call will be as 2 pulses. Similarly, if your data plan is billed on 10KB/pulse, usage of 11KB would be billed as 2 pulses.
- No migration fee is chargeable for changing tariff plan.
- No charge will be levied for any service without your explicit consent.
- In case you are on an unlimited data plan, post consumption of your allocated data limit, you will experience a downgrade in speed as per Fair Usage Policy.

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- Overdue charges bills more than ₹200 : ₹100 or 2% of bill, whichever is higher.
- Any disagreement on charges levied should be informed within 60 days from the date of bill, failing which all charges will be considered valid.
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  - JioAutoPay debit will be on 22nd day following the date of bill.
  - Click to view the process [www.jio.com/enterprise/autopay/](http://www.jio.com/enterprise/autopay/)

Service Accounting Codes (SAC)

SAC Code : Services	SAC Code : Services
998412 : Fixed Line Charges	998431 : Digital VAS Charges
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In case you are unsatisfied with the response on a complaint, you can contact the regional appellate authority with your complaint docket number.  
 Email: [appellate.del@jio.com](mailto:appellate.del@jio.com), Telephone number: 1800 889 9333,  
 Fax: 1800 889 1222, Address: Reliance Jio Infocomm Limited, , 3rd Floor, B Wing, Fortune Building, Bharat Nagar, Bandra - Kurla Complex, Mumbai 400051 Maharashtra  
 (Working hours: Mon-Fri, 10:30 am to 6:30 pm)

DND (Do Not Disturb) Service

- You can opt for Full DND if you do not wish to receive any promotional calls. To activate Full DND, Call to 1909. Full DND will override any other category you may have selected.
- To allow promotional calls only from selected categories, choose from the below options. Categories and associated numbers are:
  - Banking / Insurance / Financial Products / Credit Cards;
  - Real Estate;
  - Education;
  - Health;
  - Consumer Goods / Automobiles;
  - Communication / Broadcasting / Entertainment / IT;
  - Tourism Leisure

Other Information

- The invoice will be deemed accepted as per the Master Service Agreement or Terms and Conditions signed.
- Reliance Jio Infocomm Limited reserves the right to change, from time to time, the terms and conditions of the contract by giving notice of the change.
- In the event of non-payment, part payment or late payment of the outstanding amount by the due date, or in the case of bounced cheques, Reliance Jio Infocomm Limited reserves the right to disconnect services. The customer shall continue to be liable for the charges during the period of suspension.
- In case of permanent disconnection, your security deposit will be refunded within 60 days of disconnection, failing which you shall be paid interest @10% p.a, following adjustment of dues.
- We request you to log disconnection request through online portal. Please login to [www.jio.com/enterprise](http://www.jio.com/enterprise) with your login id and password and click on New Service Request. In case you do not have your login credentials, kindly get in touch with your Relationship Manager to obtain the same. Alternatively, you may also log disconnection at [businesscare@jio.com](mailto:businesscare@jio.com). Upon receipt of mail, a Service Request no. will be provided to you within 48 Hrs. Please note that In absence of SR number, no credit adjustments shall be made for the delay in disconnection and the customer shall be liable to pay for the charges.

Signature Not Verified  
 Digitally signed by Reliance Jio Infocomm Limited  
 Date: 20210803202043  
 Reason: Digitally Signed  
 Location: Mumbai

6 Months Balance

Sr. No.	Bill Number	Bill Date	Charges (₹)	Adjustment (₹)	Amount paid (₹)	TDS Deducted (₹)	Balance Amount (₹)
1	524000098650	01-Jul-21	1,536.12	0.00	1,536.12	0.00	0.00
<b>Total</b>			<b>1,536.12</b>	<b>0.00</b>	<b>1,536.12</b>	<b>0.00</b>	<b>0.00</b>

Reach Us



**Payments Recieved**

Sr. No.	Bill Number	Payment Date	Transaction Mode	Amount (₹)
1	524000098650	16-Jul-21	Online	1002.00
2	524000098650	26-Jul-21	Online	534.12
<b>Total</b>				<b>1536.12</b>

**Taxes**

Sr. No.	Description	Charges (₹)	CGST (₹)	SGST (₹)	Amount (₹)
1	This month charges	849.00	76.41	76.41	152.82



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Bill Number: 554000069134

Bill Date: 01-Aug-2021

**Periodic Charges & Usage**

Sr. No.	Service Id	Periodic Charge Amount	Usage Amount	Data	Voice	VAS
1	916743511441	849.00	0.00	0.00	0.00	0.00
<b>Total</b>		<b>849.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>



User Name: Pratap Kumar Balabantaray  
Address: PLOT NO F/4, CHANDAKA INDUSTRIAL ESTATE,  
OPPOSITE INFOCITY, PATIA BHUBANESWAR,  
Bhubaneswar, Khordha,  
OR-751021, IN

Fixed Line Number : 916743511441

## Your Jio Plan Details

**JioFiber\_849\_1M\_COCP** : Benefits 1. Unlimited Data @ 100 Mbps 2. Unlimited Voice

Base Monthly Rental	Voice Call (local/STD)	Data	ISD (minutes)
₹ 849	Unlimited	Unlimited Data	NA
<b>Complimentary access to Jio Apps.</b>			
<b>Base Tariff Post Entitlement</b>			
<b>Voice Calls:</b> Unlimited			
<b>Data:</b> Unlimited			
- For ISD Calls, Premium Numbers, Short Codes and Value Added Services and tariff details please visit <a href="http://www.jio.com">www.jio.com</a> .			

## Plan Charges

Sr.No.	Description	From Date	To Date	Amount (₹)
1	JioFiber_849_1M_COCP	01-AUG-2021	31-AUG-2021	849.00
2	JioFiber_849_1M_COCP	27-JUL-2021	31-JUL-2021	136.94
3	JioFiber_849_1M_COCP	27-JUL-2021	27-JUL-2021	-136.94
<b>Total</b>				<b>849.00</b>

## Usage Summary

1 DATA	Count	Billed Usage (GB)	Free Usage (GB)	Chargeable Usage (GB)	Amount (₹)
1.1 DATA	33	9.229	9.229	0.000	0.00
<b>Sub Total</b>	<b>33</b>	<b>9.229</b>	<b>9.229</b>	<b>0.000</b>	<b>0.00</b>
<b>Data Total</b>	<b>33</b>	<b>9.229</b>	<b>9.229</b>	<b>0.000</b>	<b>0.00</b>



User Name: Pratap Kumar Balabantaray

Fixed Line Number : 916743511441

Itemized Usage

No.	Start Date & Time	End Date & Time	Destination	Used Usage (MB)	Billed Usage (MB)	Free Usage (MB)	Chargeable Usage (MB)	Amount (₹)
1 DATA								
1.1 DATA								
1	30-JUL-2021 09:24:58	30-JUL-2021 20:25:00	JIONET	3.993	3.994	3.994	0.000	0.00
2	29-JUL-2021 09:31:38	29-JUL-2021 23:31:39	JIONET	18.431	18.438	18.438	0.000	0.00
3	28-JUL-2021 17:43:54	28-JUL-2021 21:13:56	JIONET	0.029	0.029	0.029	0.000	0.00
4	28-JUL-2021 09:16:13	28-JUL-2021 17:43:46	JIONET	840.964	840.967	840.967	0.000	0.00
5	27-JUL-2021 09:12:18	27-JUL-2021 20:12:18	JIONET	1.922	1.924	1.924	0.000	0.00
6	26-JUL-2021 13:59:20	26-JUL-2021 21:29:21	JIONET	472.693	472.695	472.695	0.000	0.00
7	26-JUL-2021 13:59:17	26-JUL-2021 13:59:19	JIONET	1.601	1.602	1.602	0.000	0.00
8	26-JUL-2021 09:29:12	26-JUL-2021 09:59:14	JIONET	1.147	0.000	0.000	0.000	0.00
9	24-JUL-2021 09:26:52	24-JUL-2021 22:35:39	JIONET	473.663	473.672	473.672	0.000	0.00
10	23-JUL-2021 09:14:58	23-JUL-2021 22:15:00	JIONET	862.345	862.354	862.354	0.000	0.00
11	22-JUL-2021 09:28:14	23-JUL-2021 00:15:49	JIONET	189.664	189.668	189.668	0.000	0.00
12	21-JUL-2021 09:30:37	21-JUL-2021 22:40:40	JIONET	634.590	634.600	634.600	0.000	0.00
13	20-JUL-2021 09:26:47	20-JUL-2021 21:56:48	JIONET	64.913	64.922	64.922	0.000	0.00
14	19-JUL-2021 19:31:44	19-JUL-2021 22:21:55	JIONET	0.001	0.010	0.010	0.000	0.00
15	19-JUL-2021 17:33:12	19-JUL-2021 18:03:13	JIONET	0.033	0.039	0.039	0.000	0.00
16	19-JUL-2021 10:12:05	19-JUL-2021 17:33:04	JIONET	379.732	379.736	379.736	0.000	0.00
17	19-JUL-2021 10:02:21	19-JUL-2021 10:11:57	JIONET	0.287	0.293	0.293	0.000	0.00
18	19-JUL-2021 09:08:52	19-JUL-2021 10:02:13	JIONET	104.324	104.326	104.326	0.000	0.00
19	16-JUL-2021 09:32:37	16-JUL-2021 23:40:28	JIONET	718.681	718.682	718.682	0.000	0.00
20	15-JUL-2021 21:56:59	15-JUL-2021 22:27:00	JIONET	0.000	0.010	0.010	0.000	0.00
21	15-JUL-2021 09:31:02	15-JUL-2021 21:31:04	JIONET	9.964	9.971	9.971	0.000	0.00
22	14-JUL-2021 09:28:59	14-JUL-2021 22:29:00	JIONET	1205.460	1205.469	1205.469	0.000	0.00
23	13-JUL-2021 19:15:21	14-JUL-2021 00:45:23	JIONET	1.460	1.465	1.465	0.000	0.00
24	13-JUL-2021 09:18:37	13-JUL-2021 18:48:39	JIONET	400.332	400.342	400.342	0.000	0.00
25	09-JUL-2021 09:30:59	09-JUL-2021 21:01:01	JIONET	577.419	577.422	577.422	0.000	0.00
26	08-JUL-2021 09:37:28	08-JUL-2021 22:07:29	JIONET	83.370	83.379	83.379	0.000	0.00
27	07-JUL-2021 09:31:27	07-JUL-2021 22:31:28	JIONET	207.574	207.578	207.578	0.000	0.00
28	06-JUL-2021 09:29:48	06-JUL-2021 22:21:45	JIONET	260.819	260.820	260.820	0.000	0.00
29	05-JUL-2021 09:34:31	05-JUL-2021 22:34:32	JIONET	1740.520	1740.527	1740.527	0.000	0.00
30	02-JUL-2021 09:38:09	02-JUL-2021 22:38:10	JIONET	1.822	1.826	1.826	0.000	0.00
31	01-JUL-2021 09:32:51	01-JUL-2021 20:02:52	JIONET	193.581	193.584	193.584	0.000	0.00
32	01-JUL-2021 01:10:23	01-JUL-2021 03:10:24	JIONET	0.001	0.000	0.000	0.000	0.00
33	30-JUN-2021 18:40:23	30-JUN-2021 21:40:24	JIONET	0.376	0.381	0.381	0.000	0.00
<b>Subtotal</b>				<b>9451.710</b>	<b>9450.723</b>	<b>9450.723</b>	<b>0.000</b>	<b>0.00</b>
Total				9451.710	9450.723	9450.723	0.000	0.00
<b>Data Total</b>				<b>9451.710</b>	<b>9450.723</b>	<b>9450.723</b>	<b>0.000</b>	<b>0.00</b>

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Odisha-751024, IN



Account Number: 410160683255  
Statement No.: 533500000616  
Statement Date: 15-Jul-2021  
Statement Due Date: 18-Jul-2021  
Statement Time: 23:55:00

### Summary Account Payable Statement

Statement from 01-Jun-2021 to 30-Jun-2021

JioFiber Postpaid

Particulars	Invoice Number	Amount (₹)
Current Payable for Connectivity Services	C21E212200010748	1536.12
<b>Current Month Payable</b>		<b>1,536.12</b>

### Balance in Customer Account

Particulars	Amount (₹)
Previous Balance in Customer Account	-1,002.00

### Payment Options



#### JioPay

Register with JioPay and get uninterrupted services\*

\*Details under Important Information JioPay

#### JioAutoPay



#### ACH - (Direct Debit)

To set ACH mandate on your bank account get in touch with your Relationship Manager.



#### Standing Instructions (Credit Card)

Set JioAutoPay on your Credit Card. To Register visit [www.jio.com/Enterprise/Mobility/](http://www.jio.com/Enterprise/Mobility/) and scroll down on the home page and click on Register for autopay of invoice by credit card.

#### JioDigiPay



#### Selfcare Portal

Pay bills using credit/debit card/netbanking/ e-wallets/UPI on [www.jio.com/Enterprise](http://www.jio.com/Enterprise)



#### NEFT/RTGS

You can do NEFT/RTGS payments/transfers by using Virtual A/C Code JIOE410160683255, IFSC Code YESB0CMSNOC

PAN : AABCR1718E

Registered Office: Reliance Retail Limited

3rd floor, Court House, Lokmanya Tilak Marg, Dhobi Talao, Mumbai  
400002 Phone: 022-67673800 CIN: U01100MH1999PLC120563



## Your Statement & Payment History

Recent Statements					
31-MAY	30-APR	31-MAR	28-FEB	31-JAN	31-DEC
-	-	-	-	-	-

Recent Payments		
31-MAY	30-APR	31-MAR
-	-	-

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### Payments

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Original for Recipient

Account Number : 900250086047
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Bill Number : 524000098650
Bill Cycle Date : 01-Jul-2021
Bill Due Date : 03-Jul-2021
Security Deposit : ₹ 2,500.00

Place of Supply: 21 Odisha

GST Registration Number: Not Available
Organisation PAN : AAATG4506D
PO Number : Not Available

Your Jio Fiber Bill from 01-Jun-2021 to 30-Jun-2021

Refer following pages for details of charges

Summary table with 6 columns: Payment Received (₹), TDS Deducted / Reversed (₹), Previous Adjustment (₹), Previous Balance (₹), Current Charges (₹), Total Dues (₹). Values: -2,500.00, 0.00, 0.00, 0.00, 1,536.12, 1,536.12

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JioDigiPay section including Selfcare Portal and NEFT/RTGS options for bill payment.



Registered Office: Reliance Jio Infocomm Limited, Office-101, Saffron, Nr. Centre Point, Panchwati 5 Rasta, Ambawadi, Ahmedabad-380006, Gujarat, India

State Office: Reliance Jio Infocomm Limited, Fortune Tower, 4th Floor Wing - C/2, Gangadhar Meher Marg, Chandrasekharpur, Bhubaneswar 751023 Odisha

Gst Registered Office: Khordha, C/o RiI-1st Floor Wing A/b Fortune Tower, Chandrasekharpur, Pincode: 751023 Bhubaneswar



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 Email: [appellate.del@jio.com](mailto:appellate.del@jio.com), Telephone number: 1800 889 9333,  
 Fax: 1800 889 1222, Address: Reliance Jio Infocomm Limited, , 3rd Floor, B Wing, Fortune Building, Bharat Nagar, Bandra - Kurla Complex, Mumbai 400051 Maharashtra  
 (Working hours: Mon-Fri, 10:30 am to 6:30 pm)

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  - Health;
  - Consumer Goods / Automobiles;
  - Communication / Broadcasting / Entertainment / IT;
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- In the event of non-payment, part payment or late payment of the outstanding amount by the due date, or in the case of bounced cheques, Reliance Jio Infocomm Limited reserves the right to disconnect services. The customer shall continue to be liable for the charges during the period of suspension.
- In case of permanent disconnection, your security deposit will be refunded within 60 days of disconnection, failing which you shall be paid interest @10% p.a, following adjustment of dues.
- We request you to log disconnection request through online portal. Please login to [www.jio.com/enterprise](http://www.jio.com/enterprise) with your login id and password and click on New Service Request. In case you do not have your login credentials, kindly get in touch with your Relationship Manager to obtain the same. Alternatively, you may also log disconnection at [businesscare@jio.com](mailto:businesscare@jio.com). Upon receipt of mail, a Service Request no. will be provided to you within 48 Hrs. Please note that In absence of SR number, no credit adjustments shall be made for the delay in disconnection and the customer shall be liable to pay for the charges.

Signature Not Verified  
 Digitally signed by Reliance Jio Infocomm Limited  
 Date: 20210716005914  
 Reason: Digitally Signed  
 Location: Mumbai

Payments Received

Sr. No.	Bill Number	Payment Date	Transaction Mode	Amount (₹)
1		28-Apr-21	Balance Transfer	-1002.00
2		28-Apr-21	NEFT	3502.00
<b>Total</b>				<b>2500.00</b>

Reach Us

Call 199 (from a Jio number) or 1800-889-9333 (from other networks) | Write to [enterprise@jio.com](mailto:enterprise@jio.com) | Manage your world of Jio with Self Service Portal | Visit [www.jio.com](http://www.jio.com)



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BIJU PATNAIK INSTITUTE OF INFORMATION  
TECHNOLOGY AND MANAGEMENT STUDIES

Bill Number: 524000098650

Bill Date: 01-Jul-2021

**Taxes**

<b>Sr. No.</b>	<b>Description</b>	<b>Charges (₹)</b>	<b>CGST (₹)</b>	<b>SGST (₹)</b>	<b>Amount (₹)</b>
1	This month charges	1,301.80	117.16	117.16	234.32



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BIJU PATNAIK INSTITUTE OF INFORMATION  
TECHNOLOGY AND MANAGEMENT STUDIES

Bill Number: 524000098650

Bill Date: 01-Jul-2021

**Periodic Charges & Usage**

<b>Sr. No.</b>	<b>Service Id</b>	<b>Periodic Charge Amount</b>	<b>Usage Amount</b>	<b>Data</b>	<b>Voice</b>	<b>VAS</b>
1	916743511441	1,301.80	0.00	0.00	0.00	0.00
<b>Total</b>		<b>1,301.80</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>



User Name: Pratap Kumar Balabantaray  
Address: PLOT NO F/4, CHANDAKA INDUSTRIAL ESTATE,  
OPPOSITE INFOCITY, PATIA BHUBANESWAR,  
Bhubaneswar, Khordha,  
OR-751021, IN

Fixed Line Number : 916743511441

## Your Jio Plan Details

JioFiber\_849\_1M\_COCP : Benefits 1. Unlimited Data @ 100 Mbps 2. Unlimited Voice

Base Monthly Rental	Voice Call (local/STD)	Data	ISD (minutes)
₹ 849	Unlimited	Unlimited Data	NA
Complimentary access to Jio Apps.			
Base Tariff Post Entitlement			
Voice Calls: Unlimited			
Data: Unlimited			
- For ISD Calls, Premium Numbers, Short Codes and Value Added Services and tariff details please visit <a href="http://www.jio.com">www.jio.com</a> .			

## Plan Charges

Sr.No.	Description	From Date	To Date	Amount (₹)
1	COCP Dual Play Plan - Mid New	15-JUN-2021	15-JUN-2021	0.00
2	JioFiber_849_1M_COCP	01-JUL-2021	31-JUL-2021	849.00
3	JioFiber_849_1M_COCP	15-JUN-2021	30-JUN-2021	452.80
<b>Total</b>				<b>1301.80</b>

## Usage Summary

1 DATA	Count	Billed Usage (GB)	Free Usage (GB)	Chargeable Usage (GB)	Amount (₹)
1.1 DATA	24	22.856	22.856	0.000	0.00
<b>Sub Total</b>	<b>24</b>	<b>22.856</b>	<b>22.856</b>	<b>0.000</b>	<b>0.00</b>
<b>Data Total</b>	<b>24</b>	<b>22.856</b>	<b>22.856</b>	<b>0.000</b>	<b>0.00</b>



User Name: Pratap Kumar Balabantaray

Fixed Line Number : 916743511441

Itemized Usage

No.	Start Date & Time	End Date & Time	Destination	Used Usage (MB)	Billed Usage (MB)	Free Usage (MB)	Chargeable Usage (MB)	Amount (₹)
1 DATA								
1.1 DATA								
1	30-JUN-2021 09:30:10	30-JUN-2021 18:30:11	JIONET	1062.755	1062.764	1062.764	0.000	0.00
2	29-JUN-2021 08:45:52	29-JUN-2021 22:15:53	JIONET	123.627	123.633	123.633	0.000	0.00
3	28-JUN-2021 09:41:56	28-JUN-2021 21:41:58	JIONET	2123.341	2123.350	2123.350	0.000	0.00
4	25-JUN-2021 09:32:51	25-JUN-2021 22:38:58	JIONET	1.763	1.768	1.768	0.000	0.00
5	24-JUN-2021 09:45:17	24-JUN-2021 22:55:09	JIONET	1.661	1.670	1.670	0.000	0.00
6	23-JUN-2021 09:54:01	23-JUN-2021 22:24:02	JIONET	826.830	826.836	826.836	0.000	0.00
7	22-JUN-2021 09:58:37	23-JUN-2021 00:28:29	JIONET	583.802	583.809	583.809	0.000	0.00
8	21-JUN-2021 09:38:04	21-JUN-2021 22:38:06	JIONET	4707.790	4707.793	4707.793	0.000	0.00
9	20-JUN-2021 09:31:32	20-JUN-2021 22:01:33	JIONET	3532.623	3532.627	3532.627	0.000	0.00
10	17-JUN-2021 10:08:13	17-JUN-2021 18:38:15	JIONET	0.655	0.664	0.664	0.000	0.00
11	14-JUN-2021 13:47:32	14-JUN-2021 18:47:32	JIONET	0.004	0.010	0.010	0.000	0.00
12	14-JUN-2021 11:26:40	14-JUN-2021 13:47:16	JIONET	0.540	0.547	0.547	0.000	0.00
13	08-JUN-2021 09:35:58	08-JUN-2021 20:05:59	JIONET	4435.234	4435.234	4435.234	0.000	0.00
14	07-JUN-2021 11:54:28	07-JUN-2021 18:54:30	JIONET	0.314	0.322	0.322	0.000	0.00
15	07-JUN-2021 11:35:24	07-JUN-2021 11:52:20	JIONET	0.063	0.068	0.068	0.000	0.00
16	07-JUN-2021 11:25:30	07-JUN-2021 11:35:15	JIONET	0.028	0.029	0.029	0.000	0.00
17	07-JUN-2021 10:22:34	07-JUN-2021 11:25:22	JIONET	0.214	0.215	0.215	0.000	0.00
18	07-JUN-2021 10:07:05	07-JUN-2021 10:22:25	JIONET	0.043	0.049	0.049	0.000	0.00
19	05-JUN-2021 09:38:22	05-JUN-2021 19:38:23	JIONET	3965.615	3965.625	3965.625	0.000	0.00
20	04-JUN-2021 09:37:19	04-JUN-2021 17:37:21	JIONET	1.147	1.152	1.152	0.000	0.00
21	02-JUN-2021 09:48:11	02-JUN-2021 17:48:13	JIONET	0.936	0.938	0.938	0.000	0.00
22	01-JUN-2021 19:09:30	01-JUN-2021 19:39:31	JIONET	1995.489	1995.498	1995.498	0.000	0.00
23	01-JUN-2021 18:57:09	01-JUN-2021 19:07:22	JIONET	39.988	39.990	39.990	0.000	0.00
24	01-JUN-2021 18:57:07	01-JUN-2021 18:57:07	JIONET	0.014	0.020	0.020	0.000	0.00
<b>Subtotal</b>				<b>23404.477</b>	<b>23404.609</b>	<b>23404.609</b>	<b>0.000</b>	<b>0.00</b>
Total				23404.477	23404.609	23404.609	0.000	0.00
<b>Data Total</b>				<b>23404.477</b>	<b>23404.609</b>	<b>23404.609</b>	<b>0.000</b>	<b>0.00</b>



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BIJU PATNAIK INSTITUTE OF INFORMATION TECHNOLOGY AND MANAGEMENT STUDIES  
MANA, PLOT NO 7/4,  
CHANDAKA IND ESTATE, OPP. INFOCITY,  
Bhubaneswar, Khordha,  
Odisha-751024, India



Original for Recipient  
Account Number : 900250009256  
GST Bill Number : C21E212200008377  
Bill Number : 517000091165  
Bill Cycle Date : 01-JUL-2021  
Bill Due Date : 18-JUL-2021

Place of Supply: 21 Odisha

GST Registration Number: Not Available  
Organisation PAN : AAATG4506D

### Your ILL Bill

Refer following pages for details of charges

Payment Received (₹)	TDS Deducted / Reversed (₹)	Previous Adjustment (₹)	Previous Balance (₹)	Current Charges (₹)	Total Dues (₹)
103,247.00	0.00	0.00	1.49	103,247.64	103,249.13

	Amount(₹)
1 Periodic Charges	
Bandwidth Rental	87,498.00
CPE Rental	0.00
SLA	0.00
CoS Charges	0.00
Managed Services	0.00
Secondary Link	0.00
2 Other Periodic Charges	0.00
3 Other Charges	0.00
4 One Time Charges	0.00
5 Total Value of Charges	0.00
6 Current Month Discount / Credit / Debit	0.00
7 Current Taxable Charges	87,498.00
8 Taxes	
CGST (9%)	7,874.82
SGST (9%)	7,874.82
9 Bill Discount including Tax	0.00
10 Security Deposit Charged	0.00
11 Security Deposit Returned	0.00
12 Waiver	0.00
<b>Current Month Charges (7+8+9+10+11+12)</b>	<b>103,247.64</b>

### Payment Options

**JioAutoPay**

**ACH - (Direct Debit)**

To set ACH mandate on your bank account get in touch with your Relationship Manager.

**Standing Instructions (Credit Card)**

Set JioAutoPay on your Credit Card. To register visit [www.jio.com/Enterprise/Mobility/](http://www.jio.com/Enterprise/Mobility/) and scroll down on the home page and click on Register for autopay of invoice by credit card.

\*Details under Important Information JioPay

**JioDigiPay**

**Selfcare Portal**

Pay bills using credit/debit card/netbanking/e-wallets/UPI on [www.jio.com/Enterprise/Mobility/](http://www.jio.com/Enterprise/Mobility/)

**NEFT/RTGS**

You can do NEFT/RTGS payments/transfers by using Virtual A/C Code RJIO900250009256, IFSC Code ICIC0000104



GSTIN: 21AABCI6363G1ZV PAN: AABCI6363G

**Registered Office:** Reliance Jio Infocomm Limited  
Office-101, Saffron, Nr.Centre Point, Panchwati 5 Rasta,  
Ambawadi, Ahmedabad-380006, Gujarat, India  
CIN: U72900GJ2007PLC105869

**State Office:** Reliance Jio Infocomm Limited  
Fortune Tower, 4th Floor Wing - C/2  
Gangadhar Meher Marg, Chandrasekharpur,  
Bhubaneswar 751023 Odisha

**Gst Registered Office: Company**  
Khordha  
C/o RiI-1st Floor Wing A/b Fortune Tower  
Chandrasekharpur  
Pincode: 751023 Bhubaneswar



## Terms and Conditions

## Tariff &amp; Plans

- There will be no increase in any tariff item the agreed contract Period. Thereafter, Reliance Jio Infocomm Limited reserves the right to revise the terms & conditions applicable to tariff plans.
- RJIL reserves the right to vary the penal charge rates periodically, as well as take recourse to any other action available and considered appropriate, subject to TRAI regulations.
- No charge will be levied for any service without your explicit consent.
- For periodic charges, the calculation has been done as follows: Annual Rate/12\* No. of Months.
- For Fractional months in a quarterly bill cycle, the calculation has been done as follows: (Annual Rate/4)\* (Days of Service in Quarter/Total No. of days in Quarter).

## Complaints &amp; Service Requests

Visit [www.jio.com](http://www.jio.com), login with your Jio ID and password; click on "Service Request" option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request number. You can also call 198 (toll-free) from your Jio number or 1800 889 9444 from other networks to register your service request / complaint.

## JioPay

- JioAutoPay
  - JioAutoPay debit will be on 22nd day following the date of bill.
  - Click to view the process [www.jio.com/enterprise/autopay/](http://www.jio.com/enterprise/autopay/)

## Service Accounting Codes (SAC)

SAC Code : Services	SAC Code : Services
998412 : Fixed Line Charges	998431 : Digital VAS Charges
998413 : Mobile Charges	998432 : Online Music Charges
998419 : VAS Charges	998433 : Online Video Charges
998422 : Data Charges	998439 : Online Content Charges
998414 : ILL	

## Appellate Authority

In case you are unsatisfied with the response on a complaint, you can contact the regional appellate authority with your complaint docket number.

Email: [appellate.ori@jio.com](mailto:appellate.ori@jio.com), Telephone number: 1800-889-3999, Fax: 1800-889-1211

Address: Reliance Jio Infocomm Limited, Fortune Tower, 1st Floor,

Wing A & B, Gangadhar Meher Marg, Chandrasekharpur

Bhubaneswar 751023 Odisha

(Working hours: Mon-Fri, 10:30 am to 6:00 pm)

## Other Information

- The invoice will be deemed accepted as per the Master Service Agreement or Terms and Conditions signed.
- Reliance Jio Infocomm Limited reserves the right to change, from time to time, the terms and conditions of the contract by giving notice of the change.
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- We request you to log disconnection request through online portal. Please login to [www.jio.com/enterprise](http://www.jio.com/enterprise) with your login id and password and click on New Service Request. Alternatively, you may also log disconnection at [enterpriseservices@jio.com](mailto:enterpriseservices@jio.com). Upon receipt of mail, a Service Request no. will be provided to you within 48 Hrs. Please note that In absence of SR number, no credit adjustments shall be made for the delay in disconnection and the customer shall be liable to pay for the charges.
- Goods and Service Tax(GST)and other indirect taxes, as may be applicable will be charged and shown separately over and above the billed amount. Further, any increase/addition/ introduction in taxes and/or levy of any taxes, levies, duties or any other statutory charges etc.,(present/future) shall be charged to the Customer without any notice and shall at all-time be deemed to be payable.
- E-Bills will be sent to the Customer to his e-mail address as mentioned in EAF. For any change in e-mail address, Customer shall intimate Enterprise customer care about new email address at least 15 days prior to the commencement of the next billing cycle. Customer is responsible to pay his bills by the prescribed date. It is incumbent on the Customer to enquire his/her balance and settle the same even in case of non-receipt of monthly bill for any reason whatsoever.
- The payment shall be made in favour of RJIO900250009256.
- RJIL reserve it right to reserve or notify payment institution as part of terms and conditions of invoices or bills whenever applicable.
- No cheque payment will be accepted against wireline services.

## 6 Months Balance

Sr. No.	Bill Number	Bill Date	Charges (₹)	Adjustments (₹)	Amount Paid (₹)	TDS Deducted (₹)	Balance Amount (₹)
1	554500057767	2021-04-01	103,247.64	0.00	103,246.15	0.00	1.49
2	533500045226	2021-01-01	103,247.64	0.00	103,247.64	0.00	0.00
3	535500042598	2020-10-01	104,049.14	0.00	104,049.14	0.00	0.00
4	522000062190	2020-07-01	88,500.00	0.00	88,500.00	0.00	0.00
5	520000066241	2020-04-01	88,500.00	0.00	88,500.00	0.00	0.00
6	521500028606	2020-01-01	139,740.21	0.00	139,740.21	0.00	0.00
<b>Total</b>							<b>1.49</b>

## Payments Received

Sr. No.	Bill Number	Payment Date	Transaction Mode	Balance Amount(₹)
1		2021-04-05	NEFT	103,247.00
<b>Total</b>				<b>103,247.00</b>

## Reach Us



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Taxes

Sr. No.	Description	Charges	CGST	SGST	Amount (₹)
1	This month charges	87,498.00	7,874.82	7,874.82	15,749.64







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BIJU PATNAIK INSTITUTE OF INFORMATION TECHNOLOGY AND MANAGEMENT STUDIES  
MANA, PLOT NO 7/4,  
CHANDAKA IND ESTATE, OPP. INFOCITY,  
Bhubaneswar, Khordha,  
Odisha-751024, India

Original for Recipient

Account Number : 900250009256  
GST Bill Number : C21E21220000159  
Bill Number : 554500057767  
Bill Cycle Date : 01-APR-2021  
Invoice Date :  
Bill Due Date : 18-APR-2021



Place of Supply: 21 Odisha

GST Registration Number: Not Available  
Organisation PAN : AAATG4506D

### Your ILL Bill

Refer following pages for details of charges

Payment Received (₹)	TDS Deducted / Reversed (₹)	Previous Adjustment (₹)	Previous Balance (₹)	Current Charges (₹)	Total Dues (₹)
103,247.00	0.00	0.00	0.85	103,247.64	103,248.49

	Amount(₹)
1 Periodic Charges	
Bandwidth Rental	87,498.00
CPE Rental	0.00
SLA	0.00
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2 Other Periodic Charges	0.00
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**NEFT/RTGS**

You can do NEFT/RTGS payments/transfers by using Virtual A/C Code RJIO900250009256, IFSC Code ICIC0000104



GSTIN: 21AABCI6363G1ZV PAN: AABCI6363G

**Registered Office:** Reliance Jio Infocomm Limited  
Office-101, Saffron, Nr.Centre Point, Panchwati 5 Rasta,  
Ambawadi, Ahmedabad-380006, Gujarat, India  
CIN: U72900GJ2007PLC105869

**State Office:** Reliance Jio Infocomm Limited  
Wing A & B, 1st Floor,  
Fortune Towers, Gangadhar Meher  
Marg, Chandrasekharpur,  
Bhubaneswar 751023 Odisha

**Gst Registered Office: Company**  
Bhubaneswar, Khurda  
1st Floor, Wing-a & B, Fortune Tower, Road -  
Chandrasekharpur,  
Pincode: 751023 Odisha



## Terms and Conditions

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998414 : ILL	

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In case you are unsatisfied with the response on a complaint, you can contact the regional appellate authority with your complaint docket number.

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Bhubaneswar 751023 Odisha

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- In case of permanent disconnection, your security deposit will be refunded within 60 days of disconnection, failing which you shall be paid interest @10% p.a, following adjustment of dues.
- We request you to log disconnection request through online portal. Please login to [www.jio.com/enterprise](http://www.jio.com/enterprise) with your login id and password and click on New Service Request. Alternatively, you may also log disconnection at [enterpriseservices@jio.com](mailto:enterpriseservices@jio.com). Upon receipt of mail, a Service Request no. will be provided to you within 48 Hrs. Please note that In absence of SR number, no credit adjustments shall be made for the delay in disconnection and the customer shall be liable to pay for the charges.
- Goods and Service Tax(GST)and other indirect taxes, as may be applicable will be charged and shown separately over and above the billed amount. Further, any increase/addition/ introduction in taxes and/or levy of any taxes, levies, duties or any other statutory charges etc.,(present/future) shall be charged to the Customer without any notice and shall at all-time be deemed to be payable.
- E-Bills will be sent to the Customer to his e-mail address as mentioned in EAF. For any change in e-mail address, Customer shall intimate Enterprise customer care about new email address at least 15 days prior to the commencement of the next billing cycle. Customer is responsible to pay his bills by the prescribed date. It is incumbent on the Customer to enquire his/her balance and settle the same even in case of non-receipt of monthly bill for any reason whatsoever.
- The payment shall be made in favour of RJIO900250009256.
- RJIL reserve it right to reserve or notify payment institution as part of terms and conditions of invoices or bills whenever applicable.
- No cheque payment will be accepted against wireline services.

## 6 Months Balance

Sr. No.	Bill Number	Bill Date	Charges (₹)	Adjustments (₹)	Amount Paid (₹)	TDS Deducted (₹)	Balance Amount (₹)
1	533500045226	2021-01-01	103,247.64	0.00	103,246.79	0.00	0.85
2	535500042598	2020-10-01	104,049.14	0.00	104,049.14	0.00	0.00
3	522000062190	2020-07-01	88,500.00	0.00	88,500.00	0.00	0.00
4	520000066241	2020-04-01	88,500.00	0.00	88,500.00	0.00	0.00
5	521500028606	2020-01-01	139,740.21	0.00	139,740.21	0.00	0.00
<b>Total</b>							<b>0.85</b>

## Payments Received

Sr. No.	Bill Number	Payment Date	Transaction Mode	Balance Amount(₹)
1		2021-01-13	NEFT	103,247.00
<b>Total</b>				<b>103,247.00</b>

## Reach Us



DIGITAL  
LIFE

Taxes

Sr. No.	Description	Charges	CGST	SGST	Amount (₹)
1	This month charges	87,498.00	7,874.82	7,874.82	15,749.64







DIGITAL LIFE

BIJU PATNAIK INSTITUTE OF INFORMATION TECHNOLOGY AND MANAGEMENT STUDIES  
MANA, PLOT NO 7/4,  
CHANDAKA IND ESTATE, OPP. INFOCITY,  
Bhubaneswar, Khordha,  
Odisha-751024, India



BHIM UPI

Original for Recipient  
Account Number : 900250009256  
GST Bill Number : C21E202100017380  
Bill Number : 533500045226  
Bill Cycle Date : 01-JAN-2021  
Invoice Date :  
Bill Due Date : 18-JAN-2021

Place of Supply: 21 Odisha

GST Registration Number: Not Available  
Organisation PAN : AAATG4506D

### Your ILL Bill

Refer following pages for details of charges

Payment Received (₹)	TDS Deducted / Reversed (₹)	Previous Adjustment (₹)	Previous Balance (₹)	Current Charges (₹)	Total Dues (₹)
104,049.14	0.00	0.00	0.21	103,247.64	103,247.85

	Amount(₹)
1 Periodic Charges	
Bandwidth Rental	87,498.00
CPE Rental	0.00
SLA	0.00
CoS Charges	0.00
Managed Services	0.00
Secondary Link	0.00
2 Other Periodic Charges	0.00
3 Other Charges	0.00
4 One Time Charges	0.00
5 Total Value of Charges	0.00
6 Current Month Discount / Credit / Debit	0.00
7 Current Taxable Charges	87,498.00
8 Taxes	
CGST (9%)	7,874.82
SGST (9%)	7,874.82
9 Bill Discount including Tax	0.00
10 Security Deposit Charged	0.00
11 Security Deposit Returned	0.00
12 Waiver	0.00
<b>Current Month Charges (7+8+9+10+11+12)</b>	<b>103,247.64</b>

### Payment Options

**JioPay**  
Register with JioPay and get uninterrupted services.\*

**JioAutoPay**  
 **ACH - (Direct Debit)**  
To set ACH mandate on your bank account get in touch with your Relationship Manager.

**Standing Instructions (Credit Card)**  
Set JioAutoPay on your Credit Card.  
To register visit [www.jio.com/Enterprise/Mobility/](http://www.jio.com/Enterprise/Mobility/) and scroll down on the home page and click on Register for autopay of invoice by credit card.

\*Details under Important Information JioPay

**JioDigiPay**  
 **Selfcare Portal**  
Pay bills using credit/debit card/netbanking/e-wallets/UPI on [www.jio.com/Enterprise/Mobility/](http://www.jio.com/Enterprise/Mobility/)

**NEFT/RTGS**  
You can do NEFT/RTGS payments/transfers by using Virtual A/C Code RJIO900250009256, IFSC Code ICIC0000104



GSTIN: 21AABCI6363G1ZV PAN: AABCI6363G

**Registered Office:** Reliance Jio Infocomm Limited  
Office-101, Saffron, Nr.Centre Point, Panchwati 5 Rasta,  
Ambawadi, Ahmedabad-380006, Gujarat, India  
CIN: U72900GJ2007PLC105869

**State Office:** Reliance Jio Infocomm Limited  
Wing A & B, 1st Floor,  
Fortune Towers, Gangadhar Meher  
Marg, Chandrasekharpur,  
Bhubaneswar 751023 Odisha

**Gst Registered Office: Company**  
Bhubaneswar, Khurda  
1st Floor, Wing-a & B, Fortune Tower, Road -  
Chandrasekharpur,  
Pincode: 751023 Odisha



## Terms and Conditions

## Tariff &amp; Plans

- There will be no increase in any tariff item the agreed contract Period. Thereafter, Reliance Jio Infocomm Limited reserves the right to revise the terms & conditions applicable to tariff plans.
- RJIL reserves the right to vary the penal charge rates periodically, as well as take recourse to any other action available and considered appropriate, subject to TRAI regulations.
- No charge will be levied for any service without your explicit consent.
- For periodic charges, the calculation has been done as follows: Annual Rate/12\* No. of Months.
- For Fractional months in a quarterly bill cycle, the calculation has been done as follows: (Annual Rate/4)\* (Days of Service in Quarter/Total No. of days in Quarter).

## Complaints &amp; Service Requests

Visit [www.jio.com](http://www.jio.com), login with your Jio ID and password; click on "Service Request" option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request number. You can also call 198 (toll-free) from your Jio number or 1800 889 9444 from other networks to register your service request / complaint.

## JioPay

- JioAutoPay
  - JioAutoPay debit will be on 22nd day following the date of bill.
  - Click to view the process [www.jio.com/enterprise/autopay/](http://www.jio.com/enterprise/autopay/)

## Service Accounting Codes (SAC)

SAC Code : Services	SAC Code : Services
998412 : Fixed Line Charges	998431 : Digital VAS Charges
998413 : Mobile Charges	998432 : Online Music Charges
998419 : VAS Charges	998433 : Online Video Charges
998422 : Data Charges	998439 : Online Content Charges
998414 : ILL	

## Appellate Authority

In case you are unsatisfied with the response on a complaint, you can contact the regional appellate authority with your complaint docket number.

Email: [appellate.ori@jio.com](mailto:appellate.ori@jio.com), Telephone number: 1800-889-3999, Fax: 1800-889-1211  
Address: Reliance Jio Infocomm Limited, Fortune Tower, 1st Floor,  
Wing A & B, Gangadhar Meher Marg, Chandrasekharpur  
Bhubaneswar 751023 Odisha  
(Working hours: Mon-Fri, 10:30 am to 6:00 pm)

## Other Information

- The invoice will be deemed accepted as per the Master Service Agreement or Terms and Conditions signed.
- Reliance Jio Infocomm Limited reserves the right to change, from time to time, the terms and conditions of the contract by giving notice of the change.
- In the event of non-payment, part payment or late payment of the outstanding amount by the due date, or in the case of bounced cheques, Reliance Jio Infocomm Limited reserves the right to disconnect services. The customer shall continue to be liable for the charges during the period of suspension.
- In case of permanent disconnection, your security deposit will be refunded within 60 days of disconnection, failing which you shall be paid interest @10% p.a, following adjustment of dues.
- We request you to log disconnection request through online portal. Please login to [www.jio.com/enterprise](http://www.jio.com/enterprise) with your login id and password and click on New Service Request. Alternatively, you may also log disconnection at [enterpriseservices@jio.com](mailto:enterpriseservices@jio.com). Upon receipt of mail, a Service Request no. will be provided to you within 48 Hrs. Please note that In absence of SR number, no credit adjustments shall be made for the delay in disconnection and the customer shall be liable to pay for the charges.
- Goods and Service Tax(GST)and other indirect taxes, as may be applicable will be charged and shown separately over and above the billed amount. Further, any increase/addition/ introduction in taxes and/or levy of any taxes, levies, duties or any other statutory charges etc.,(present/future) shall be charged to the Customer without any notice and shall at all-time be deemed to be payable.
- E-Bills will be sent to the Customer to his e-mail address as mentioned in EAF. For any change in e-mail address, Customer shall intimate Enterprise customer care about new email address at least 15 days prior to the commencement of the next billing cycle. Customer is responsible to pay his bills by the prescribed date. It is incumbent on the Customer to enquire his/her balance and settle the same even in case of non-receipt of monthly bill for any reason whatsoever.
- The payment shall be made in favour of RJIO900250009256.
- RJIL reserve it right to reserve or notify payment institution as part of terms and conditions of invoices or bills whenever applicable.
- No cheque payment will be accepted against wireline services.

## 6 Months Balance

Sr. No.	Bill Number	Bill Date	Charges (₹)	Adjustments (₹)	Amount Paid (₹)	TDS Deducted (₹)	Balance Amount (₹)
1	535500042598	2020-10-01	104,049.14	0.00	104,048.93	0.00	0.21
2	522000062190	2020-07-01	88,500.00	0.00	88,500.00	0.00	0.00
3	520000066241	2020-04-01	88,500.00	0.00	88,500.00	0.00	0.00
4	521500028606	2020-01-01	139,740.21	0.00	139,740.21	0.00	0.00
<b>Total</b>							<b>0.21</b>

## Payments Received

Sr. No.	Bill Number	Payment Date	Transaction Mode	Balance Amount(₹)
1		2020-11-18	NEFT	104,049.14
<b>Total</b>				<b>104,049.14</b>

## Reach Us



DIGITAL  
LIFE

Taxes

Sr. No.	Description	Charges	CGST	SGST	Amount (₹)
1	This month charges	87,498.00	7,874.82	7,874.82	15,749.64







Original For Recipient/ Duplicate For Supplier

# your Vi™ bill

Every 3000 sheets of paper cost us a tree. Let's conserve.  
SMS ACT GOGREEN TO 199 (toll free) to get your bills on email only.



Invoice No: EI0R022100034627

Bill cycle date: 01.03.21

(details on page 3)

**Ship To :**

BIITM  
MR. PRATAP KUMAR BALABANTARAY  
PLOT NO- F/4  
CHANDAKA INDUSTRIAL ESTATE  
PATIA, KHORDHA, BHUBANESWAR  
City: BHUBANESWAR  
Pin: 751024  
State: ODISHA  
Kind Attn: PRATAP KUMAR BALABANTARAY  
Description of service: Telecommunications  
Contact No: 9437212901  
Nature of Service: ILL

**Bill To :**

BIITM  
PRATAP KUMAR BALABANTARAY  
PLOT NO- F/4  
CHANDAKA INDUSTRIAL ESTATE  
PATIA, KHORDHA, BHUBANESWAR  
City: BHUBANESWAR  
Pin: 751024  
State: ODISHA  
GSTIN/GSTIN ISD/UIN No: -  
Place of Supply (State): Odisha  
State Code: 21



### Happy to help

Email us at [vibusinessbillingsupport.in@vodafoneidea.com](mailto:vibusinessbillingsupport.in@vodafoneidea.com)  
Call on 180012155666 (Vi toll free)  
or +91 9920055666 (Chargeable)

**Amount due: INR 8,850.00**

**Due date: 16.03.2021**

**Relationship no: 33042767**

### Summary of charges for this bill period

	(INR)
• One time charges	0.00
• Recurring charges	7,500.00
• Usage charges	0.00
<b>Total value of services</b>	<b>7,500.00</b>
• Misc. credits / charges	0.00
<b>Total taxable charges</b>	<b>7,500.00</b>
<b>(+) Tax</b>	<b>1,350.00</b>
<b>TOTAL PAYABLE</b>	<b>8,850.00</b>

**Amount in words:**

Eight Thousand Eight Hundred Fifty Rupees

No Tax is payable under reverse charge  
GST shall be applicable for invoices generated on or after 1st July 2017.

Invoice Ref No:

Invoice Date: 01.03.21



PAN No: AAACB2100P

HSN Code: 9984

Vodafone Idea GSTIN: 21AAACB2100P1Z9

Your previous outstanding balance in (INR): 8,850.00

**Terms & Conditions:** 1. Payment not made within due date will carry interest as per agreement. 2. All disputes are subject to Mumbai Jurisdiction only.  
3. For Invoice related enquiries, kindly send mail to: [backoffice.in@vodafoneidea.com](mailto:backoffice.in@vodafoneidea.com) or contact your account manager. 4. For termination request, kindly send mail along with relevant circuit c :[FLTermination.helpdesk@vodafoneidea.com](mailto:FLTermination.helpdesk@vodafoneidea.com)

Vodafone Idea Limited (Formerly Idea Cellular Limited) An Aditya Birla Group & Vodafone Partnership(CIN-L32100GJ1996PLC030976)  
Business Office Address: Unit - 41, E 52, Infocity, Chandaka Industrial Estate, Chandrasekharpur, Khurda, Bhubaneswar, Odisha - 751024  
Regd Office Address: Suman Tower, Plot No 18, Sector no 11, Gandhinagar 382011, Gujarat -Tel + 91 79 6671 4000 Fax +91 79 2323 2251

### Payment Slip:

Tear off this slip and return it with your payment. Be sure not to staple.

Relationship number: 33042767 Invoice number: EI0R022100034627 Invoice date: 01.03.21 Due date: 16.03.2021 Amount due INR: 8,850.00

Cheque/DD in payment of Invoice should be drawn in favour of "Vodafone Idea Limited".  
Kindly mention the Relationship number while making the payment, this will facilitates us to allocate the payment against the respective Invoice.

**By cheque:**

Cheque No: \_\_\_\_\_  
Dated: \_\_\_\_\_  
Bank Name: \_\_\_\_\_  
Bank branch address: \_\_\_\_\_  
PAN No: AAACB2100P HSN Code: 9984

**RTGS Details:**

Bank Name: CITIBANK N.A.  
Bank branch address: C.G. ROAD, NAVRANGPURA, AHMEDABAD - 380 009  
Account no: 17537091 RTGS/IFSC Code: CITI0000007  
Swift code: CITIINBXXXX MICR Code: 380037002  
GSTIN: 21AAACB2100P1Z9



# Your usage details

<b>Company Name</b>	: BIITM	<b>Invoice Date</b>	: 01.03.21
<b>PO Number</b>	: PO	<b>Invoice Number</b>	: EIOR022100034627
<b>PO Date</b>	: 31.05.19	<b>Relationship Number</b>	: 33042767
<b>Control Number</b>	: 787413	<b>Circuit ID</b>	: ENT32KOLBHU021906
<b>Plan Name</b>	: ILL_MRC_A2A_Service Charges_INR	<b>Port Bandwidth</b>	: NA
<b>Product Flavor</b>	: STANDARD INTERNET LEASED LINE	<b>CIR Bandwidth</b>	: 4 Mbps
<b>Billing Periodicity</b>	: Monthly	<b>Annual Charges</b>	: 90,000.00
		<b>Service Rental (INR)</b>	
		<b>Installation Address</b>	: OPP INFOCITY CHANDAKA IE F4 BHUBANESWAR PATIA BHUBANESHWAR 751024 ORISSA

Billing Details for Vi ILL Service: 787413		Amount (INR)
<b>Recurring Charges</b>	<b>Charges for the period</b>	
Service Rental Charges	01.04.21 to 30.04.21	7,500.00
<b>Sub total</b>		<b>7,500.00</b>
<b>Total Rental Charges</b>		<b>7,500.00</b>
<b>Tax</b>		<b>(INR)</b>
State GST @ 9.00%		675.00
Central GST @ 9.00%		675.00
<b>Total taxes</b>		<b>1,350.00</b>
Total Charges for Vi ILL Service: 787413		8,850.00





Original For Recipient/ Duplicate For Supplier

# your Vi™ bill

Every 3000 sheets of paper cost us a tree. Let's conserve.  
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Invoice No: EI0R032100035563

Bill cycle date: 01.04.21

(details on page 3)

**Ship To :**

BIITM  
MR. PRATAP KUMAR BALABANTARAY  
PLOT NO- F/4  
CHANDAKA INDUSTRIAL ESTATE  
PATIA, KHORDHA, BHUBANESWAR  
City: BHUBANESWAR  
Pin: 751024  
State: ODISHA  
Kind Attn: PRATAP KUMAR BALABANTARAY  
Description of service: Telecommunications  
Contact No: 9437212901  
Nature of Service: ILL

**Bill To :**

BIITM  
PRATAP KUMAR BALABANTARAY  
PLOT NO- F/4  
CHANDAKA INDUSTRIAL ESTATE  
PATIA, KHORDHA, BHUBANESWAR  
City: BHUBANESWAR  
Pin: 751024  
State: ODISHA  
GSTIN/GSTIN ISD/UIN No: -  
Place of Supply (State): Odisha  
State Code: 21



### Happy to help

Email us at [vibusinessbillingsupport.in@vodafoneidea.com](mailto:vibusinessbillingsupport.in@vodafoneidea.com)  
Call on 180012155666 (Vi toll free)  
or +91 9920055666 (Chargeable)

**Amount due: INR 8,850.00**

**Due date: 16.04.2021**

**Relationship no: 33042767**

### Summary of charges for this bill period

	(INR)
• One time charges	0.00
• Recurring charges	7,500.00
• Usage charges	0.00
<b>Total value of services</b>	<b>7,500.00</b>
• Misc. credits / charges	0.00
<b>Total taxable charges</b>	<b>7,500.00</b>
<b>(+) Tax</b>	<b>1,350.00</b>
<b>TOTAL PAYABLE</b>	<b>8,850.00</b>

**Amount in words:**

Eight Thousand Eight Hundred Fifty Rupees

No Tax is payable under reverse charge  
GST shall be applicable for invoices generated on or after 1st July 2017.

Invoice Ref No:

Invoice Date: 01.04.21



PAN No: AAACB2100P

HSN Code: 998413

Vodafone Idea GSTIN: 21AAACB2100P1Z9

Your previous outstanding balance in (INR): 17,700.00

**Terms & Conditions:** 1. Payment not made within due date will carry interest as per agreement. 2. All disputes are subject to Mumbai Jurisdiction only.  
3. For Invoice related enquiries, kindly send mail to: [backoffice.in@vodafoneidea.com](mailto:backoffice.in@vodafoneidea.com) or contact your account manager. 4. For termination request, kindly send mail along with relevant circuit c :[FLTermination.helpdesk@vodafoneidea.com](mailto:FLTermination.helpdesk@vodafoneidea.com)

Vodafone Idea Limited (Formerly Idea Cellular Limited) An Aditya Birla Group & Vodafone Partnership(CIN-L32100GJ1996PLC030976)  
Business Office Address: Unit - 41, E 52, Infocity, Chandaka Industrial Estate, Chandrasekharapur, Khurda, Bhubaneswar, Odisha - 751024  
Regd Office Address: Suman Tower, Plot No 18, Sector no 11, Gandhinagar 382011, Gujarat -Tel + 91 79 6671 4000 Fax +91 79 2323 2251

### Payment Slip:

Tear off this slip and return it with your payment. Be sure not to staple.

Relationship number: 33042767 Invoice number: EI0R032100035563 Invoice date: 01.04.21 Due date: 16.04.2021 Amount due INR: 8,850.00

Cheque/DD in payment of Invoice should be drawn in favour of "Vodafone Idea Limited".  
Kindly mention the Relationship number while making the payment, this will facilitates us to allocate the payment against the respective Invoice.

**By cheque:**

Cheque No: \_\_\_\_\_  
Dated: \_\_\_\_\_  
Bank Name: \_\_\_\_\_  
Bank branch address: \_\_\_\_\_

**RTGS Details:**

Bank Name: CITIBANK N.A.  
Bank branch address: C.G. ROAD, NAVRANGPURA, AHMEDABAD - 380 009  
Account no: 17537091 RTGS/IFSC Code: CITI0000007  
Swift code: CITIINBXXXX MICR Code: 380037002

PAN No: AAACB2100P

HSN Code: 998413

GSTIN: 21AAACB2100P1Z9



# Your usage details

<b>Company Name</b>	: BIITM	<b>Invoice Date</b>	: 01.04.21
<b>PO Number</b>	: PO	<b>Invoice Number</b>	: EIOR032100035563
<b>PO Date</b>	: 31.05.19	<b>Relationship Number</b>	: 33042767
<b>Control Number</b>	: 787413	<b>Circuit ID</b>	: ENT32KOLBHU021906
<b>Plan Name</b>	: ILL_MRC_A2A_Service Charges_INR	<b>Port Bandwidth</b>	: NA
<b>Product Flavor</b>	: STANDARD INTERNET LEASED LINE	<b>CIR Bandwidth</b>	: 4 Mbps
<b>Billing Periodicity</b>	: Monthly	<b>Annual Charges</b>	: 90,000.00
		<b>Service Rental (INR)</b>	
		<b>Installation Address</b>	: OPP INFOCITY CHANDAKA IE F4 BHUBANESWAR PATIA BHUBANESHWAR 751024 ORISSA

Billing Details for Vi ILL Service: 787413		Amount (INR)
<b>Recurring Charges</b>	<b>Charges for the period</b>	
Service Rental Charges	01.05.21 to 31.05.21	7,500.00
<b>Sub total</b>		<b>7,500.00</b>
<b>Total Rental Charges</b>		<b>7,500.00</b>
<b>Tax</b>		<b>(INR)</b>
State GST @ 9.00%		675.00
Central GST @ 9.00%		675.00
<b>Total taxes</b>		<b>1,350.00</b>
Total Charges for Vi ILL Service: 787413		8,850.00





Original For Recipient/ Duplicate For Supplier

# your Vi™ bill

Every 3000 sheets of paper cost us a tree. Let's conserve.  
SMS ACT GOGREEN TO 199 (toll free) to get your bills on email only.



Invoice No: EI0R042100036137

Bill cycle date: 01.05.21

(details on page 3)

**Ship To :**

BIITM  
MR. PRATAP KUMAR BALABANTARAY  
PLOT NO- F/4  
CHANDAKA INDUSTRIAL ESTATE  
PATIA, KHORDHA, BHUBANESWAR  
City: BHUBANESWAR  
Pin: 751024  
State: ODISHA  
Kind Attn: PRATAP KUMAR BALABANTARAY  
Description of service: Telecommunications  
Contact No: 9437212901  
Nature of Service: ILL

**Bill To :**

BIITM  
PRATAP KUMAR BALABANTARAY  
PLOT NO- F/4  
CHANDAKA INDUSTRIAL ESTATE  
PATIA, KHORDHA, BHUBANESWAR  
City: BHUBANESWAR  
Pin: 751024  
State: ODISHA  
GSTIN/GSTIN ISD/UIN No: -  
Place of Supply (State): Odisha  
State Code: 21



### Happy to help

Email us at [vibusinessbillingsupport.in@vodafoneidea.com](mailto:vibusinessbillingsupport.in@vodafoneidea.com)  
Call on 180012155666 (Vi toll free)  
or +91 9920055666 (Chargeable)

**Amount due: INR 11,341.10**

**Due date: 16.05.2021**

**Relationship no: 33042767**

### Summary of charges for this bill period

	(INR)
• One time charges	0.00
• Recurring charges	9,611.10
• Usage charges	0.00
<b>Total value of services</b>	<b>9,611.10</b>
• Misc. credits / charges	0.00
<b>Total taxable charges</b>	<b>9,611.10</b>
<b>(+) Tax</b>	<b>1,730.00</b>
<b>TOTAL PAYABLE</b>	<b>11,341.10</b>

**Amount in words:**

Eleven Thousand Three Hundred Forty One Rupees and Ten Paise

No Tax is payable under reverse charge  
GST shall be applicable for invoices generated on or after 1st July 2017.

Invoice Ref No:

Invoice Date: 01.05.21



PAN No: AAACB2100P

HSN Code: 998413

Vodafone Idea GSTIN: 21AAACB2100P1Z9

Your previous outstanding balance in (INR): 26,550.00

**Terms & Conditions:** 1. Payment not made within due date will carry interest as per agreement. 2. All disputes are subject to Mumbai Jurisdiction only.  
3. For Invoice related enquiries, kindly send mail to: [backoffice.in@vodafoneidea.com](mailto:backoffice.in@vodafoneidea.com) or contact your account manager. 4. For termination request, kindly send mail along with relevant circuit c :[FLTermination.helpdesk@vodafoneidea.com](mailto:FLTermination.helpdesk@vodafoneidea.com)

Vodafone Idea Limited (Formerly Idea Cellular Limited) An Aditya Birla Group & Vodafone Partnership(CIN-L32100GJ1996PLC030976)  
Business Office Address: Unit - 41, E 52, Infocity, Chandaka Industrial Estate, Chandrasekharpur, Khurda, Bhubaneswar, Odisha - 751024  
Regd Office Address: Suman Tower, Plot No 18, Sector no 11, Gandhinagar 382011, Gujarat -Tel + 91 79 6671 4000 Fax +91 79 2323 2251

### Payment Slip:

Tear off this slip and return it with your payment. Be sure not to staple.

Relationship number: 33042767 Invoice number: EI0R042100036137 Invoice date: 01.05.21 Due date: 16.05.2021 Amount due INR: 11,341.10

Cheque/DD in payment of Invoice should be drawn in favour of "Vodafone Idea Limited".  
Kindly mention the Relationship number while making the payment, this will facilitates us to allocate the payment against the respective Invoice.

**By cheque:**

Cheque No: \_\_\_\_\_  
Dated: \_\_\_\_\_  
Bank Name: \_\_\_\_\_  
Bank branch address: \_\_\_\_\_

PAN No: AAACB2100P

HSN Code: 998413

**RTGS Details:**

Bank Name: CITIBANK N.A.  
Bank branch address: C.G. ROAD, NAVRANGPURA, AHMEDABAD - 380 009  
Account no: 17537091 RTGS/IFSC Code: CITI0000007  
Swift code: CITIINBXXXX MICR Code: 380037002

GSTIN: 21AAACB2100P1Z9



# Your usage details

<b>Company Name</b>	: BIITM	<b>Invoice Date</b>	: 01.05.21
<b>PO Number</b>	: BIITM MBA 047 21	<b>Invoice Number</b>	: EIOR042100036137
<b>PO Date</b>	: 04.03.21	<b>Relationship Number</b>	: 33042767
<b>Control Number</b>	: 1730819	<b>Circuit ID</b>	: ENT32KOLBHU021906
<b>Plan Name</b>	: ILL_MRC_A2A_Service Charges_INR	<b>Port Bandwidth</b>	: NA
<b>Product Flavor</b>	: STANDARD INTERNET LEASED LINE	<b>CIR Bandwidth</b>	: 10 Mbps
<b>Billing Periodicity</b>	: Monthly	<b>Annual Charges</b>	: 100,000.00
		<b>Service Rental (INR)</b>	
		<b>Installation Address</b>	: OPP INFOCITY CHANDAKA IE F4 BHUBANESWAR PATIA BHUBANESHWAR 751024 ORISSA

Billing Details for Vi ILL Service: 1730819		Amount (INR)
<b>Recurring Charges</b>	<b>Charges for the period</b>	
Service Rental Charges	15.04.21 to 30.04.21	4,000.00 (-)
Service Rental Charges	15.04.21 to 30.04.21	4,444.44
Service Rental Charges	01.05.21 to 31.05.21	7,500.00 (-)
Service Rental Charges	01.05.21 to 31.05.21	8,333.33
Service Rental Charges	01.06.21 to 30.06.21	8,333.33
<b>Sub total</b>		<b>9,611.10</b>
<b>Total Rental Charges</b>		<b>9,611.10</b>
<b>Tax</b>		<b>(INR)</b>
State GST @ 9.00%		865.00
Central GST @ 9.00%		865.00
<b>Total taxes</b>		<b>1,730.00</b>

Total Charges for Vi ILL Service: 1730819

11,341.10





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# your Vi™ bill

Every 3000 sheets of paper cost us a tree. Let's conserve.  
SMS ACT GOGREEN TO 199 (toll free) to get your bills on email only.



Invoice No: EI0R052100036663

Bill cycle date: 01.06.21

(details on page 3)

**Ship To :**

BIITM  
MR. PRATAP KUMAR BALABANTARAY  
PLOT NO- F/4  
CHANDAKA INDUSTRIAL ESTATE  
PATIA, KHORDHA, BHUBANESWAR  
City: BHUBANESWAR  
Pin: 751024  
State: ODISHA  
Kind Attn: PRATAP KUMAR BALABANTARAY  
Description of service: Telecommunications  
Contact No: 9437212901  
Nature of Service: ILL

**Bill To :**

BIITM  
PRATAP KUMAR BALABANTARAY  
PLOT NO- F/4  
CHANDAKA INDUSTRIAL ESTATE  
PATIA, KHORDHA, BHUBANESWAR  
City: BHUBANESWAR  
Pin: 751024  
State: ODISHA  
GSTIN/GSTIN ISD/UIN No: -  
Place of Supply (State): Odisha  
State Code: 21



### Happy to help

Email us at [vibusinessbillingsupport.in@vodafoneidea.com](mailto:vibusinessbillingsupport.in@vodafoneidea.com)  
Call on 180012155666 (Vi toll free)  
or +91 9920055666 (Chargeable)

**Amount due: INR 9,833.33**

**Due date: 16.06.2021**

**Relationship no: 33042767**

### Summary of charges for this bill period

	(INR)
• One time charges	0.00
• Recurring charges	8,333.33
• Usage charges	0.00
<b>Total value of services</b>	<b>8,333.33</b>
• Misc. credits / charges	0.00
<b>Total taxable charges</b>	<b>8,333.33</b>
<b>(+) Tax</b>	<b>1,500.00</b>
<b>TOTAL PAYABLE</b>	<b>9,833.33</b>

**Amount in words:**

Nine Thousand Eight Hundred Thirty Three Rupees and Thirty Three Paise

No Tax is payable under reverse charge  
GST shall be applicable for invoices generated on or after 1st July 2017.

Invoice Ref No:

Invoice Date: 01.06.21



PAN No: AAACB2100P

HSN Code: 998413

Vodafone Idea GSTIN: 21AAACB2100P1Z9

Your previous outstanding balance in (INR): 37,891.10

**Terms & Conditions:** 1. Payment not made within due date will carry interest as per agreement. 2. All disputes are subject to Mumbai Jurisdiction only.  
3. For Invoice related enquiries, kindly send mail to: [backoffice.in@vodafoneidea.com](mailto:backoffice.in@vodafoneidea.com) or contact your account manager. 4. For termination request, kindly send mail along with relevant circuit c :[FLTermination.helpdesk@vodafoneidea.com](mailto:FLTermination.helpdesk@vodafoneidea.com)

Vodafone Idea Limited (Formerly Idea Cellular Limited) An Aditya Birla Group & Vodafone Partnership(CIN-L32100GJ1996PLC030976)  
Business Office Address: Unit - 41, E 52, Infocity, Chandaka Industrial Estate, Chandrasekharpur, Khurda, Bhubaneswar, Odisha - 751024  
Regd Office Address: Suman Tower, Plot No 18, Sector no 11, Gandhinagar 382011, Gujarat -Tel + 91 79 6671 4000 Fax +91 79 2323 2251

### Payment Slip:

Tear off this slip and return it with your payment. Be sure not to staple.

Relationship number: 33042767 Invoice number: EI0R052100036663 Invoice date: 01.06.21 Due date: 16.06.2021 Amount due INR: 9,833.33

Cheque/DD in payment of Invoice should be drawn in favour of "Vodafone Idea Limited".  
Kindly mention the Relationship number while making the payment, this will facilitates us to allocate the payment against the respective Invoice.

**By cheque:**

Cheque No: \_\_\_\_\_  
Dated: \_\_\_\_\_  
Bank Name: \_\_\_\_\_  
Bank branch address: \_\_\_\_\_

PAN No: AAACB2100P

HSN Code: 998413

**RTGS Details:**

Bank Name: CITIBANK N.A.  
Bank branch address: C.G. ROAD, NAVRANGPURA, AHMEDABAD - 380 009  
Account no: 17537091 RTGS/IFSC Code: CITI0000007  
Swift code: CITIINBXXXX MICR Code: 380037002

GSTIN: 21AAACB2100P1Z9



# Your usage details

<b>Company Name</b>	: BIITM	<b>Invoice Date</b>	: 01.06.21
<b>PO Number</b>	: BIITM MBA 047 21	<b>Invoice Number</b>	: EIOR052100036663
<b>PO Date</b>	: 04.03.21	<b>Relationship Number</b>	: 33042767
<b>Control Number</b>	: 1730819	<b>Circuit ID</b>	: ENT32KOLBHU021906
<b>Plan Name</b>	: ILL_MRC_A2A_Service Charges_INR	<b>Port Bandwidth</b>	: NA
<b>Product Flavor</b>	: STANDARD INTERNET LEASED LINE	<b>CIR Bandwidth</b>	: 10 Mbps
<b>Billing Periodicity</b>	: Monthly	<b>Annual Charges</b>	: 100,000.00
		<b>Service Rental (INR)</b>	
		<b>Installation Address</b>	: OPP INFOCITY CHANDAKA IE F4 BHUBANESWAR PATIA BHUBANESHWAR 751024 ORISSA

Billing Details for Vi ILL Service: 1730819		Amount (INR)
<b>Recurring Charges</b>	<b>Charges for the period</b>	
Service Rental Charges	01.07.21 to 31.07.21	8,333.33
<b>Sub total</b>		<b>8,333.33</b>
<b>Total Rental Charges</b>		<b>8,333.33</b>
<b>Tax</b>		<b>(INR)</b>
State GST @ 9.00%		750.00
Central GST @ 9.00%		750.00
<b>Total taxes</b>		<b>1,500.00</b>

Total Charges for Vi ILL Service: 1730819

9,833.33





Original For Recipient/ Duplicate For Supplier

# your Vi™ bill

Every 3000 sheets of paper cost us a tree. Let's conserve.  
SMS ACT GOGREEN TO 199 (toll free) to get your bills on email only.



Invoice No: EI0R062100037448

Bill cycle date: 01.07.21

(details on page 3)

**Ship To :**

BIITM  
MR. PRATAP KUMAR BALABANTARAY  
PLOT NO- F/4  
CHANDAKA INDUSTRIAL ESTATE  
PATIA, KHORDHA, BHUBANESWAR  
City: BHUBANESWAR  
Pin: 751024  
State: ODISHA  
Kind Attn: PRATAP KUMAR BALABANTARAY  
Description of service: Telecommunications  
Contact No: 9437212901  
Nature of Service: ILL

**Bill To :**

BIITM  
PRATAP KUMAR BALABANTARAY  
PLOT NO- F/4  
CHANDAKA INDUSTRIAL ESTATE  
PATIA, KHORDHA, BHUBANESWAR  
City: BHUBANESWAR  
Pin: 751024  
State: ODISHA  
GSTIN/GSTIN ISD/UIN No: -  
Place of Supply (State): Odisha  
State Code: 21



## Happy to help

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Call on 180012155666 (Vi toll free)  
or +91 9920055666 (Chargeable)

**Amount due: INR 9,833.33**

**Due date: 16.07.2021**

**Relationship no: 33042767**

### Summary of charges for this bill period

	(INR)
• One time charges	0.00
• Recurring charges	8,333.33
• Usage charges	0.00
<b>Total value of services</b>	<b>8,333.33</b>
• Misc. credits / charges	0.00
<b>Total taxable charges</b>	<b>8,333.33</b>
<b>(+) Tax</b>	<b>1,500.00</b>
<b>TOTAL PAYABLE</b>	<b>9,833.33</b>

**Amount in words:**

Nine Thousand Eight Hundred Thirty Three Rupees and Thirty Three Paise

No Tax is payable under reverse charge  
GST shall be applicable for invoices generated on or after 1st July 2017.

Invoice Ref No:

Invoice Date: 01.07.21



PAN No: AAACB2100P

HSN Code: 998413

Vodafone Idea GSTIN: 21AAACB2100P1Z9

Your previous outstanding balance in (INR): 47,724.43

**Terms & Conditions:** 1. Payment not made within due date will carry interest as per agreement. 2. All disputes are subject to Mumbai Jurisdiction only.  
3. For Invoice related enquiries, kindly send mail to: [backoffice.in@vodafoneidea.com](mailto:backoffice.in@vodafoneidea.com) or contact your account manager. 4. For termination request, kindly send mail along with relevant circuit c :[FLTermination.helpdesk@vodafoneidea.com](mailto:FLTermination.helpdesk@vodafoneidea.com)

Vodafone Idea Limited (Formerly Idea Cellular Limited) An Aditya Birla Group & Vodafone Partnership(CIN-L32100GJ1996PLC030976)  
Business Office Address: Unit - 41, E 52, Infocity, Chandaka Industrial Estate, Chandrasekharapur, Khurda, Bhubaneswar, Odisha - 751024  
Regd Office Address: Suman Tower, Plot No 18, Sector no 11, Gandhinagar 382011, Gujarat -Tel + 91 79 6671 4000 Fax +91 79 2323 2251

### Payment Slip:

Tear off this slip and return it with your payment. Be sure not to staple.

Relationship number: 33042767 Invoice number: EI0R062100037448 Invoice date: 01.07.21 Due date: 16.07.2021 Amount due INR: 9,833.33

Cheque/DD in payment of Invoice should be drawn in favour of "Vodafone Idea Limited".  
Kindly mention the Relationship number while making the payment, this will facilitates us to allocate the payment against the respective Invoice.

**By cheque:**

Cheque No: \_\_\_\_\_  
Dated: \_\_\_\_\_  
Bank Name: \_\_\_\_\_  
Bank branch address: \_\_\_\_\_

PAN No: AAACB2100P

HSN Code: 998413

**RTGS Details:**

Bank Name: CITIBANK N.A.  
Bank branch address: C.G. ROAD, NAVRANGPURA, AHMEDABAD - 380 009  
Account no: 17537091 RTGS/IFSC Code: CITI0000007  
Swift code: CITIINBXXXX MICR Code: 380037002

GSTIN: 21AAACB2100P1Z9



# Your usage details

<b>Company Name</b>	: BIITM	<b>Invoice Date</b>	: 01.07.21
<b>PO Number</b>	: BIITM MBA 047 21	<b>Invoice Number</b>	: EIOR062100037448
<b>PO Date</b>	: 04.03.21	<b>Relationship Number</b>	: 33042767
<b>Control Number</b>	: 1730819	<b>Circuit ID</b>	: ENT32KOLBHU021906
<b>Plan Name</b>	: ILL_MRC_A2A_Service Charges_INR	<b>Port Bandwidth</b>	: NA
<b>Product Flavor</b>	: STANDARD INTERNET LEASED LINE	<b>CIR Bandwidth</b>	: 10 Mbps
<b>Billing Periodicity</b>	: Monthly	<b>Annual Charges</b>	: 100,000.00
		<b>Service Rental (INR)</b>	
		<b>Installation Address</b>	: OPP INFOCITY CHANDAKA IE F4 BHUBANESWAR PATIA BHUBANESHWAR 751024 ORISSA

Billing Details for Vi ILL Service: 1730819		Amount (INR)
<b>Recurring Charges</b>	<b>Charges for the period</b>	
Service Rental Charges	01.08.21 to 31.08.21	8,333.33
<b>Sub total</b>		<b>8,333.33</b>
<b>Total Rental Charges</b>		<b>8,333.33</b>
<b>Tax</b>		<b>(INR)</b>
State GST @ 9.00%		750.00
Central GST @ 9.00%		750.00
<b>Total taxes</b>		<b>1,500.00</b>

Total Charges for Vi ILL Service: 1730819

9,833.33

